

Political Speech from Corporate America: Sparse, Mostly for Democrats, and Somewhat Representative

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Abstract

How do corporations engage in political speech in the age of social media? Evidence suggests that online corporate brands employ a variety of *partisan signals* which include not only ideological positions but also more subtle, implicit appeals to partisans. Identifying and scaling a broad range of these signals in ≈ 2 million Twitter and Instagram posts from the 1,000 most popular corporate brands in the United States, I find that most corporate brands' speech mirrors the speech of Democrats, but this is concentrated in a handful of brands and occurs in uneven bursts across time. Moreover, this communication is not as dishonest as popular narratives suggest: the majority of brands' partisan speech well represents the political preferences of key stakeholders (e.g. employees, voters, and consumers) and is at least somewhat informative about corporate governance practices (e.g. political spending, DEI priorities, and climate policy). These results provide a measured counterbalance to popular narratives of 'woke capitalism', suggesting that political speech from corporate America is, at worst, sometimes inconsistent with stakeholders and firm agendas rather than outright hypocritical.

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1 Introduction

The American public increasingly seeks political leadership from companies on issues ranging from abortion access to gun violence to climate change (Goldberg, 2022; Dowling and Sathya, 2022; Malhotra, Monin, and Tomz, 2019). At the same time, the rise of social media as a preeminent source of political information for many voters (King, Schneer, and White, 2017; Pew Research Center, 2021), and the primary marketplace for many young consumers (Faverio and Anderson, 2022) provides a powerful platform for corporate brands to set the agenda on these issues. Companies recognize this value: according to annual tax filings in the past decade, oil industry trade groups' expenditures on advertising and public relations (including social media efforts) totalled more than 10 times their spending on federal lobbying (Quinn and Young, 2015). Yet, how business interests harness communication remain understudied relative to traditional political channels such as legislative lobbying (Hall and Deardorff, 2006; Baumgartner, Berry, et al., 2009; De Figueiredo and Richter, 2014) and campaign finance (Milyo, Primo, and Groseclose, 2000; Ansolabehere, De Figueiredo, and Snyder Jr, 2003; Fowler, Garro, and Spenkuch, 2020) – channels that are often shown to yield poor returns (Ansolabehere, De Figueiredo, and Snyder Jr, 2003; Kang, 2016; You, 2017; Fowler, Garro, and Spenkuch, 2020).

Recently, this gap has become relevant in light of critics who accuse corporate brands of hypocrisy in their public communications – that is, systematically communicating progressive stances and values that are unrepresentative of stakeholders' political preferences and misleading about company agendas, a phenomenon often dubbed 'woke capitalism' or 'woke-washing' (Douthat, 2018; Dowell and Jackson, 2020). If companies actually do so en

masse, this poses a significant barrier to a well-informed public and an accountable capitalism responsive to its stakeholders (Bernays, 1945; Freeman, 1984). More specifically, it suggests that Americans' growing civic trust in corporations may be misplaced. Indeed, recent studies confirm that companies 'green-wash' their environmental externalities (Supran, 2021; Malhotra, Monin, and Tomz, 2019) and 'diversity-wash' their hiring practices (Baker et al., 2022), with the effect of masking harmful climate policies and social inequities in the workforce. Other studies find mixed results in public and elite demands for corporate social responsibility (Hersh, 2023; Hersh and Shah, 2023b). Against the 'woke capitalism' hypothesis, Z. Li and Disalvo (2022) find that in the wake of the 2021 Capitol insurrection, companies with more Democratic-leaning stakeholders were, in fact, more likely to publicly refuse contributing to Republican legislators who objected to the electoral college results. Still, no single study to date provides a complete description of the *supply* of corporate political communication across industries, time, stakeholders, and issues.

This paper leverages a novel dataset of more than 2 million social media posts from the most well-recognized consumer-facing corporate brands to answer a series of descriptive questions around political speech in corporate America. First, to what extent do major corporations in the United States actually send political signals in their communications with the mass public? Second, where do these signals fall on the partisan spectrum? Do they overwhelmingly appeal to Democrats as critics of 'woke capitalism' contend or does it align more with Republicans as with corporate behavior in other political arenas in the post-*Citizens United* era (Klumpp, Mialon, and Williams, 2016)? Third, is speech representative of the preferences of important stakeholders and informative about firm activities and priorities? Each of these questions speak to specific dimensions of the 'woke capitalism'

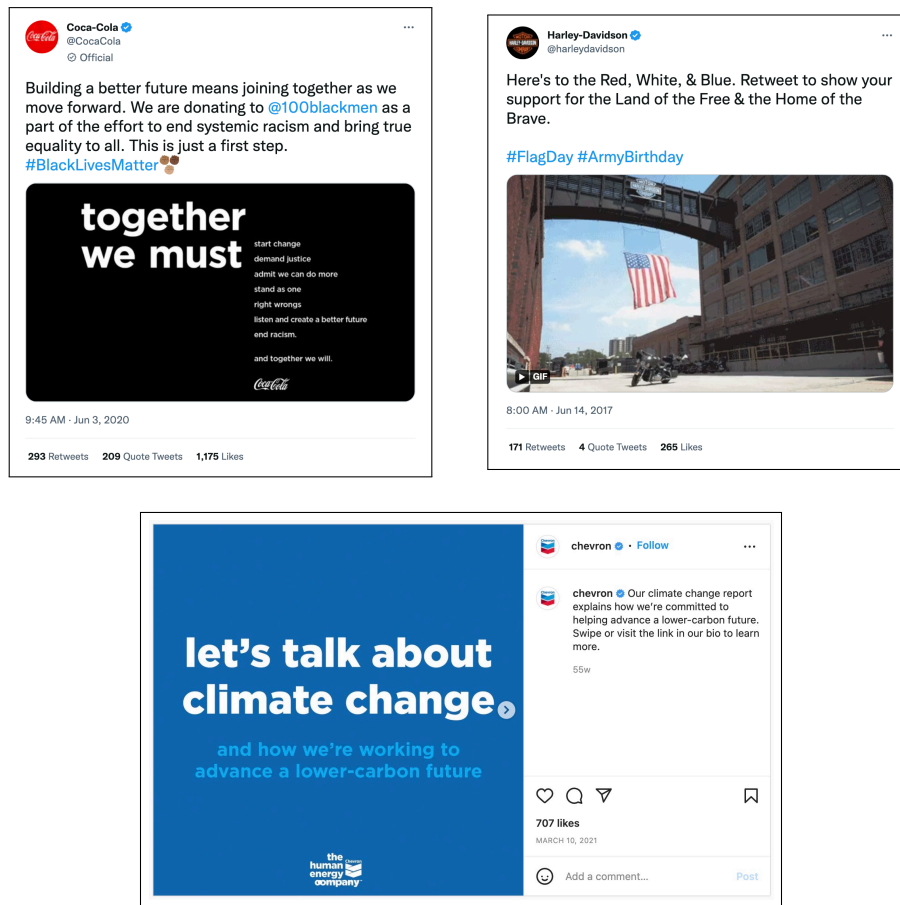
hypothesis.

Examining how and when brands mirror the partisan linguistic cues of Democratic and Republican elites I demonstrate, firstly, that most recognized brands in American life are not meaningfully political – in a partisan sense – in their speech. Of brands that do, most lean towards liberal or Democratic appeals in their speech, but most consistently after the salient police killing of George Floyd. Prior to 2020, brands’ usage of many other types of partisan cues (e.g. attention to cultural observances and demographic groups) just as often appealed to a Republican world-view. Finally, I show that corporate brands’ political speech on social media is not just empty signaling, but is modestly correlated with the revealed preferences of most stakeholders – though no particular stakeholder more than the rest – and generally predictive of the ideological direction of different firm priorities.

1.1 Partisan Brand Signals

The first methodological innovation in this study comes from mapping speech from a comprehensive set of corporate actors onto the full spectrum of ideological language between the two parties in the United States. Indeed, there are many types of political communication beyond explicit position-taking (e.g. “I support policy X”) including: how stances or issues themselves are framed (Chong and Druckman, 2007; Tversky and Kahneman, 1981); attention paid to certain issues over others (Gentzkow and Jesse M Shapiro, 2010; Egan, 2013); lifestyle or cultural cues (Bennett, 1998; Hetherington and Weiler, 2018); and references to social, racial, and geographic markers (DellaPosta, 2020). Well before the first social media platform, political scientists understood that partisan identification (Democrat

Figure 1: Examples of Partisan Signals from Corporate Brands on Social Media



Notes: The top two posts from Coca-Cola and Harley-Davidson are screenshots from Twitter, the bottom post from Chevron is from Instagram.

vs. Republican) and even ideological labels (liberal vs. conservative) strongly draw on emotional associations with ‘ideological symbols’ of social conflict or divergence (Converse, 1964; Conover and Feldman, 1981).

Figure 1 illustrates some of the ways brands employ such symbols to tacitly appeal to Democrats or Republicans. The hashtag #blacklivesmatter and the American flag emoji are distinctly associated with the national Democrat and Republican brands respectively (empirically confirmed in this study via the social media speech of members of Congress) as well as connected to liberal and conservative political identity (DellaPosta, 2020). Hence,

in this study I operationalize political speech as the usage of *partisan signals*: the systematic usage of phrases strongly associated with either Democratic or Republican identity in areas ostensibly unrelated to brands' core business function (e.g. excluding health insurance companies' mentions of "health care").

The second methodological innovation in this study is the merging of these measures of partisan signals with measures of partisan preferences of stakeholders as well as measures of firm's revealed agendas on issues connected to their speech. These allows us to evaluate theories of preference alignment and agenda alignment which I describe next.

1.2 Brand Signals and Stakeholder Preferences

Partisan brand signals are one of many observable and (potentially) costly signals that employers may send to job-seekers in Spence (1973)'s signaling theory. However, according to the stakeholder theory of management, there is a much wider set of stakeholders that firms must consider in these branding decisions (Freeman, 1984; Aaker, 2012).

First, taken together, employees, managers, board members, and consumers are a business's central stakeholders and often the loudest proponents of corporate activism (Panagopoulos et al., 2020; Grossman and D. Hopkins, 2022; Fos, Kempf, and Tsoutsoura, 2022; Grewal, Serafeim, and Yoon, 2016). Current and future members of these groups are theorized to be the primary audiences for a company's social media presence which serves both an important informational role about company performance, organizational culture, and job function (Carpentier, Van Hoyer, and Weijters, 2019) and a signaling function about corporate values (Appels, 2023). In this study, I further identify employees of specific branding-oriented de-

partments – legal, public relations, marketing, and human resources – who are operationally involved in branding and communications decisions (Aaker, 2012). Comparing brands’ partisan signals to the preferences of these employees against all employees should reveal whether partisan brand signaling disproportionately aligns with decision-makers’ preferences at the expense of others, defying the stakeholder theory.

Additionally, voters proximal to the retail locations and headquarters of firms may be seen as important stakeholders since they contribute directly to the customer base and the workforce; indirectly to corporate tax subsidies; and may offer support or opposition, via local political participation, to the firm’s relocation itself.

Finally, Senators and members of Congress that represent the states and districts respectively of brands’ headquarters may be important audiences to please – they can levy influence by securing tax subsidies for firms and also benefit from firms through revolving door appointments, campaign donations, lobbying resources, and local job creation (Bisbee and You, 2023).

Amazon’s failed 2019 headquarters relocation to New York City is an example of the possible consequences of public communications mis-aligning with the political preferences of these latter local constituencies (Goodman, 2019). Among the criticisms from local residents and elected officials were Amazon’s position on employee unionization and implied position on immigration based on prior work with the the federal U.S. Immigration and Customs Enforcement agency. Public relations experts suggested that Amazon could have avoided the ensuing negative press if Amazon’s public communications had either (a) not made “too much noise” altogether or (b) highlighted corporate investments, stances, and activities more responsive to local preferences, while minimizing attention to controversial positions

or activities (E. Kim, 2019).

1.3 Brand Signals and Firm Agendas

Although firms make many decisions that are informative of organizational values, I consider three crucial areas of corporate governance that clearly align with current partisan ideologies: climate policy and DEI (diversity, equity, and inclusion). Broadly speaking, Democrats – consistent with socially liberal, pro-regulation attitudes – would prefer companies allocate *more* attention and resources to these areas of corporate governance, while Republicans – consistent with anti-regulation, small government, socially conservative attitudes – prefer companies dedicate *less* attention and resources (Pew Research Center, 2016; Hersh, 2021). This, however, should not be conflated to mean that all else equal and across all contexts and industries Republicans advocate that their companies commit regulatory violations. Research has shown that Republicans tend to be over-represented in more “traditional” oligopolistic industries – e.g. oil and gas, real estate, and utilities including companies like Chevron (Bonica, 2014) – that are less likely to comply with institutional regulations (Jain, Aguilera, and Jamali, 2017), more likely to engage in strategic environmental infractions (Luo, Kaul, and Seo, 2018), and are less likely to engage with LGBTQ advocacy in CSR reporting compared to service sector and high tech companies (Zhou, 2021).

For the clearest demonstration of ideological consistency, if brands mirror Democrats’ out-sized attention to climate change and issues of racial and gender inclusion, this should be reflected in progressive track records on climate policy and DEI issues. As such, I directly test this using various revealed measures of firms’ agendas.

2 Materials and Methods

Replication materials for this study are available at [REDACTED FOR PEER REVIEW].

2.1 Sample of Corporate Brands

The sample of corporate brands in this paper consists of the 1,186 most recognized consumer brands in the United States according to the quarterly YouGov Audience panel, which is nationally representative on gender, race, age, education. While many other studies of firms focus on the universe of publicly trade firms (Stuckatz, 2022b) or Fortune 500 companies (Bonica, 2016), this paper’s population of interest is firms with brands that are highly visible in daily American life for two reasons. First, this population is more relevant to this study since they are more likely to have brand social media accounts with significant audiences and are more likely to have communications teams that engage in comparable patterns of political speech within industry. Second, as detailed further below, such brands are more likely to have available measures of stakeholders and firm characteristics (independent variables), reducing issues of missing data in analyses. Overall, this choice of sample is likely to place an upper bound on both the magnitude and directional alignment results when compared to the complete universe of all firms in the United States.

Many different sectors are represented in this sample of brands ranging from Auto Manufacturers to Clothing/Footwear to Food & Drink (the most represented sector in the sample). Importantly, I exclude brands from the media and communications-affiliated sectors (e.g. Fox News, CNN) since sending political signals is endogenous to the core business function of media outlets Gentzkow, Jesse M. Shapiro, and Stone, 2015.

I then manually link each of the brands from YouGov to their affiliated U.S. Twitter and Instagram accounts, if available and active, with the help of a research assistant. If multiple Twitter or Instagram accounts exist for different locales, I select the account localized for a U.S. audience. Active accounts are those that are verified and have posted at least once a year during this period. The choice of Twitter is motivated by a rich literature establishing the importance of Twitter for producers and consumers of online political information (see Tucker, Guess, et al. (2018) for a review of the field). The choice of Instagram is motivated, conversely, by a relative lack of study on the platform despite its extreme popularity relative to other social platforms and widespread usage by corporate brands (M. Li, 2022).

Many brands themselves are firms (e.g. McDonald's). However, for brands that are not (e.g. Snickers), a research assistant manually matched these to the firm owning the intellectual property of the brand (e.g. Mars, Incorporated). Additional characteristics for each brand and firm including U.S. headquarter location, number of U.S. employees, and revenue all at the time of writing in 2022 from various sources including Orbis and Wikipedia. Only a small percentage of firms shifted headquarters during the period of our study and this is accounted for in any analyses involving headquarter locations. Nearly all of the firms in this sample are publicly traded firms and multinational corporations. Additional analyses that disaggregate firms based on location do so based on whether their main headquarter (if there is one) is based in the United States.

Altogether this leaves us with a total of 879 brands in relevant sectors with active social media accounts on either Twitter ($n = 803$) or Instagram ($n = 523$) and any of the aforementioned covariates. The full sample of these brands along with their matched firms, and Twitter and/or Instagram accounts can be found in Appendix D.

2.2 Measurement of Partisan Brand Signals

I collect all Twitter and/or Instagram posts¹ by corporate brands with active accounts on either or both platforms between 2015–2021. I chose 2015 as the starting year since (1) activity on both Twitter and Instagram – the number of active brands and the number of daily posts – sharply rose prior to this year and stabilized in early 2015 (see Appendix Figure D29) creating a more uniform sample of posts over time and across brands, (2) this period offers a substantively useful comparison of brand Agenda before and after key polarizing events in U.S. politics such as Donald Trump’s surprise election win in 2016, the police murder of George Floyd, and the January 6th Capitol riot. Altogether my sample consists of 2,243,078 posts from brands during this period.

Measuring partisan cues from speech requires observations of exemplar partisan speech. As such, I additionally collect all Twitter and Instagram posts from members of the 116th Congress (MCs) during this period, totalling 1,436,732 posts. To measure the usage of partisan cues from corporate brands, I use a methodology similar to Gentzkow and Jesse M Shapiro (2010) and Slapin and Proksch (2008). First I compile the 1,000 most partisan bigrams between Democrats and Republicans (i.e. 500 most predictive of each respectively) during my sample according to the χ^2 statistic of the difference in counts of bigram between Democrats and Republicans. This measure of the partisan leaning of the j th bigram is hereby denoted as γ_j . More extreme values correspond to greater partisan leaning; a more negative value of γ_j indicates a greater differential usage by Democrats while a more positive

¹The complete corpus of Twitter posts for each brand in our period are collected via the Twitter API while the complete corpus of Instagram posts for each brand in our period are collected via an automated scraper written in Python.

value of γ_j indicates more disproportionate usage by Republicans. As shown in the Appendix Figure A1, the most Republican leaning phrase used at least once in our sample is ‘southern border’ while the most Democrat-associated phrase in the sample is ‘gun violence’, two undoubtedly significant issues of party politics in this period. Using each observed count w_{ij} of each partisan phrase j by each brand i , I then summarise each brand i ’s partisan signal $\tilde{\psi}_i$ with a simple non-parametric weighted count (by occurrence) of the bigrams’ partisan lean:

$$\tilde{\psi}_i = \frac{\sum_{j=1}^J w_{ij} \gamma_j}{\sum_{j=1}^{1000} w_{ij}}. \quad (1)$$

Here J denotes the revised size of the reference phrase set after pruning the 1,000 most partisan bigrams of any phrases used less than 5 times² by brands in my sample. This avoids the finite-sample bias observed by Gentzkow and Jesse M Shapiro (2010) where infrequently used bigrams unduely influence the measure.

The core assumption behind this measure is that a brand’s partisan signal can be measured by the average of the Democrat and Republican lean of speech commonly used in the political arena. However, in some contexts certain otherwise partisan phrases are arguably only signals of core market functions and not politics. For example, a fashion brand’s attention to ‘health care’ is orthogonal to its product marketing and may signal political support for affordable healthcare policies, while a hospital brand’s mention of ‘health care’ is more likely to be entirely related to its central activity of healthcare provision. To account for this, a research assistant removed certain industry-specific phrases from the construction of $\tilde{\psi}_i$, a full list of which can be found in the replication code.

²Results are not sensitive to this particular threshold of phrase count.

This measurement strategy is desirable since it does not involve any modelling assumptions, closely resembling other non-parametric text-as-data measures that rely on a reference corpus (Laver, Benoit, and Garry, 2003). However, as Lowe (2008) points out, such measures can often be sensitive to skewed frequencies of select words in either the reference (Congress) or target (brands) corpus. Moreover, this measure pools Twitter and Instagram speech together and fails to detect any substantive differences in brand signaling on the two platforms. Thus, in Appendix C.4, I replicate key analyses using alternative measurement strategies. These are: binarizing χ^2 to classify phrases as either Democrat or Republican-leaning (essentially a dictionary approach), subsetting to phrases that specifically invoke known political groups or issues, disaggregating to Instagram and Twitter posts respectively, and fitting a parametric model that identifies out brand- and phrase-specific baselines in brands' speech. Additionally, I eschew external measures of phrase partisanship itself and examine the link between specific signaling keywords and related corporate governance areas as well as stakeholder characteristics (Appendix C13).

2.3 Measurement of Revealed Stakeholder Preferences

Firm Affiliates' Campaign Donations. Following other studies (Atalay et al., 2020; Stuckatz, 2022a), I draw on individual contributions to political parties, candidates, and groups recorded by the Federal Election Commission (FEC) as a measure of revealed partisan preferences of brands' firm affiliates (Federal Election Commission, 2022). Firm affiliates are considered as an aggregate group as well as disaggregated to rank-and-file employees, executives, board members, as well as employees in specific corporate departments (if they exist

in each company). The chosen departments are those typically involved in both decisions of explicit political position-taking as well as the incorporation of more implicit cues into brand messaging. I follow Atalay et al. (2020) and Stuckatz (2022a) in matching character strings denoting occupation to the Bureau of Labor Statistics' official occupation (SOC) codes for these categories of firm affiliates (U.S. Bureau of Labor Statistics, 2022). The results in this paper use share of dollars donated to Republicans, but all substantive conclusions remain the same when using share of unique donors instead.

Brands' Twitter Followings. Although it would be ideal to directly observe the partisan orientation of brands' consumers, such measures are not readily available. Instead, following other studies (Z. Li and Disalvo, 2022; Schoenmueller, Netzer, and Stahl, 2022), I construct a proxy measure of consumer partisan preferences by scaling the recent followers of all available brands. In particular, in 2021 I sampled the most recent 200 followers of all available brand Twitter accounts using the Twitter API. For each of these 200 followers, I additionally mapped the partisan composition of their followings based on a list of Congressional Twitter accounts (Barberá, 2015) manually supplemented with other known accounts of partisan media outlets, commentators, and interest groups and measured each follower's partisanship as the % of Republican accounts followed. I summarised the partisan orientation of a brand's consumer base as the % of Republican followers. To account for the unevenness in the number of partisan accounts followed by some brands' consumers, I replicate key analyses by weighting on the total number of partisan accounts followed by each sample of brands' followers (Appendix Figure C20). Sampling recent followers is desirable since it filters out inactive followers or users who began following these brands prior to the period of study. However, depending on when each brand was scraped, this recency fea-

ture may result in unrepresentative samples of follower communities. To safeguard against this, as well as against extrapolating from a potentially small ($n = 200$) sample of followers, I match my brands to Schoenmueller, Netzer, and Stahl (2022)’s 2017 and 2021 large- n cross-sections of brand Twitter followerships in supplementary analyses. The followerships across these two time periods are averaged for static analyses and disaggregated for over-time analyses (Appendix Section C.3). Still, the usage of Twitter followers – particularly recent followers – may be problematic: followers may not be consumers of brands’ products at all or they might just follow brands due to previous political communications or incidental reasons. With these limitations in mind, I also construct offline measures of brand consumers’ partisan preferences, described next.

Partisan Votes in Retail/Business Locations. I create geographic measures of stakeholders’ partisan preferences (consumers, employees, and proximal voters), by matching brands’ parent firms to ZIP codes of points of interests (POIs) provided by SafeGraph and scraped from Zippia, two commercial providers of consumer business POIs in the United States (SafeGraph, 2022; Zippia, 2022). I refer to these points of interests as retail (sites visited by consumers) and/or business (sites visited by corporate employees) locations. A relative weakness of these datasets is that they are unable to disaggregate *between* retail locations and business locations. This disaggregation, however, is already captured by the previously described campaign donation data. Moreover, this data is able to target a stakeholder not observable from the donation data: proximal voters who may pay attention to, interact with, and potentially hold strong attitudes in support or opposition of these brands and their firms.

I combine both of these datasets together since they have complementary strengths:

SafeGraph offers access to many more individual retail locations but with a slightly lower match rate to the brands' firms in the sample, while Zippia offers a better match rate but only list the top 20 ZIP code retail locations (by number of employees) per firm. I then match these along with firm headquarter ZIP codes to average Presidential vote share in the 2012 and 2016 elections made available from TargetSmart, an election data vendor (TargetSmart, 2022).³ Indeed the period of study extends to 2022, however ZIP code level presidential returns on the whole are nearly perfectly correlated in American elections, which reduces concerns about period mismatch. Capturing voters only in the immediate ZIP code around the firms' headquarters and retail locations may elude employees, customers, and residents who reside outside of the ZIP code but may encounter the business. Hence, I additionally match these locations to the average county-level Presidential vote share from 2016 to 2020 and replicate my analyses using these more inclusive measures.

Company Demographics. Additionally, I collect a number of brand-level consumer and employee demographic summaries from the YouGov Audience Panel (exactly covering the brands in my sample) and Zippia corporate surveys respectively (YouGov, 2022). These measures are both highly informative of stakeholders' partisan preferences as well as firms' hiring practices.

Ideology of HQ Representatives in Congress. I next turn to measuring the preferences of elected officials with a significant stake in firms' communications. Specifically, I focus on members of Congress – both the House Rep and the two Senators – who represent the home district or state where brands' corporate headquarters are located. I measure the

³I thank Jake Brown and Ryan Enos for providing me this data aggregated from the Census tract to the ZIP code level.

degree of partisanship of these representatives using DW-NOMINATE scores (Lewis et al., 2022) corresponding to the Congressional sessions over the course of the study period, which measure how closely each representative votes on informative bills with their party. The analyses use both DW-NOMINATE scores capturing Senators' revealed preferences (averaged across two Senators elected in the state of the headquarters from 2014-2022) and House Representatives' revealed preferences (averaged across elected representatives in each term from 2014-2022).

2.4 Measurement of Revealed Firm Agendas

Political Activity Records. I gather the most direct measures of firms' political agendas – donations to partisan candidates and groups – from the OpenSecrets database (Center for Responsive Politics, 2022). The results in this paper use share of dollars donated to Republicans in the aggregate as well as over time (Appendix Section C.3). Supplementary analyses consider an additional measure of political activity – indirect connections to partisan legislators via lobbying – gathered from the LobbyView database (I. S. Kim, 2018).

Corporate Governance Evaluations. For corporate governance areas with an implied partisan agenda, I focus on two categories of environmental and social governance (ESG): climate policy and diversity/equity/inclusion (DEI). Unfortunately, firms' actions in the first two domains cannot be directly observed, so I rely on proxy measures instead. In particular, I rely on both aggregate climate impact and sustainability grades as well as more specific indicators of priorities and direct actions evaluated by the Climate Disclosure Project (CDP) and the Climate Action 100+ projects (Climate Disclosure Project, 2022; Climate

Action 100+, 2022). To assign these scores, analysts closely adhere to an assessment framework that is standardized within and across industries and draw on public disclosures from companies themselves. For measures of each firm’s DEI priorities, I rely on three sets of measures. First, I scraped employees’ evaluations of their workplace from Glassdoor, a widely used website that aggregates reviews of employers posted by current and past employees (Glassdoor, 2022). Crucially these reviews are disaggregated by characteristics such as race and gender allowing me to compare specific employee groups’ workplace evaluations with references to those same groups in online speech. Second, I collected “equality scores” from the Human Rights Campaign (HRC), or analysts’ evaluations of corporate policies and benefits specifically for LGBTQ employees (Human Rights Campaign, 2022). An added advantage of this second dataset (available without scraping) is that scores are available across time, enabling over-time analyses (Appendix Section C.3). Finally, I track regulatory violations by my brands’ associated firms using the Good Jobs First Violation Tracker, a comprehensive database of federal agency actions and class-action lawsuits against corporations (Good Jobs First, 2022). I focus on three categories of regulatory violations that directly correspond to partisan cues used by brands and that, in theory, firms should engage *less* if their brands’ follow Democratic party policy scripts and firm agendas match brand speech: social discrimination both in hiring and workplace contexts (“black community”, “pride month”), labor law violations (“mental health”, “child care”, “health care”), and environmental violations (“climate change”).

As Baker et al. (2022) show, availability of company’s disclosures of climate practices and DEI priorities may itself coincide with whether they project a congruent, progressive image on social media. A similar selection dynamic may exist for employee evaluations

from overwhelmingly Democrat-leaning groups who may evaluate workplaces with congruent values, agendas, and communications more positively. With this concern in mind, I have especially selected the aforementioned ratings over others (e.g. MSCI indices) because of their greater incidence rate with brands in my sample. Relying on multiple ratings, rather than a single index reduces the risk of selection bias spoiling our conclusions. For inferences based on employee evaluations, I weight relevant analyses by numbers of Glassdoor ratings and across all corporate governance data, I test whether missing values in each variable is correlated with brand signal (Appendix Figure B9). Besides for LGBTQ+ equality scores from the HRC, I do not find these factors to be a threat to inference. On a conceptual level, it should be acknowledged that Glassdoor evaluations capture employee *perceptions* of a firm’s prioritization of DEI and may be biased. As such, I also use the demographic composition of each firm’s workforce (identified by Zippia) as a more direct measure of a firm’s commitment to diverse hiring.

An overview of the various stakeholder and firm datasets used, how they were collected, along with the aforementioned (and other) strengths and weaknesses is provided in Appendix Table 2 and Table 3. Further discussion and descriptions of these data are available in Appendix Section B.

3 Results

Before proceeding to the results, the reader should take note of the following. First, all results shown in this section rely on non-parametric measure of brands’ partisan signals described in 1. The purpose of these results is descriptive and correlational, rather than causal,

inference. As such, I report summary statistics on the distributions of partisan brand signal in the population of interest (recognized brands) and evaluate whether the aforementioned firm characteristics (independent variables) are informative or predictive of brand signals (dependent variables). For the latter, I use a mix of Pearson correlations and coefficient confidence intervals from univariate regressions. All confidence intervals are shown according to a global $\alpha = 0.05$ and additionally with family-wise Benjamini-Hochberg adjustments to account for multiple testing. Robustness checks on these inferences – including checks on influential observations, accounting for additional uncertainty in both independent and dependent variables, and equivalence tests to test for meaningfully large effects – are conducted in the appendix. Unless otherwise noted, labels, lines, and dots are colored **red** to denote Republican cues or Republican-sounding brands and **blue** to denote Democrat cues or Democrat-sounding brands.

3.1 Brands Sparingly Send Partisan Signals.

I begin by enumerating the brands that use any political signals as defined by the reference corpus of detectably partisan Congressional bigrams on Twitter and Instagram. I count that of the original sample of 1,000 household name brands, 645 brands use any of the 1,000 most partisan bigrams on social media during our entire study period. Equivalently, this is 64% of all brands or 73% of brands that are actually active (are verified and have posted at least once a year) on Twitter or Instagram during this period. However, the overall supply of cues exhibits a highly skewed distribution; for example, only about 450 active brands use more than 5 partisan bigrams (51% of active brands) and 295 (33%) use more than 15.

Thus, we can initially conclude that the majority of corporate brands are not sending any strong partisan cues of any kind, subtle or obvious. In fact, of the corporate brands on social media, roughly equal numbers are affiliated with a political action committee ($n = 634$) as are sending partisan cues on social media ($n = 645$).

The remaining findings in this section are derived from the subsample of brands that use at least 5 partisan bigrams during our study period, though results are similar when using the entire sample.

3.2 Brands Sound More Like Democrats.

Next, I examine the specific ideological phrases most used by brands and the resulting ideological distribution of corporate brands according to these usages.

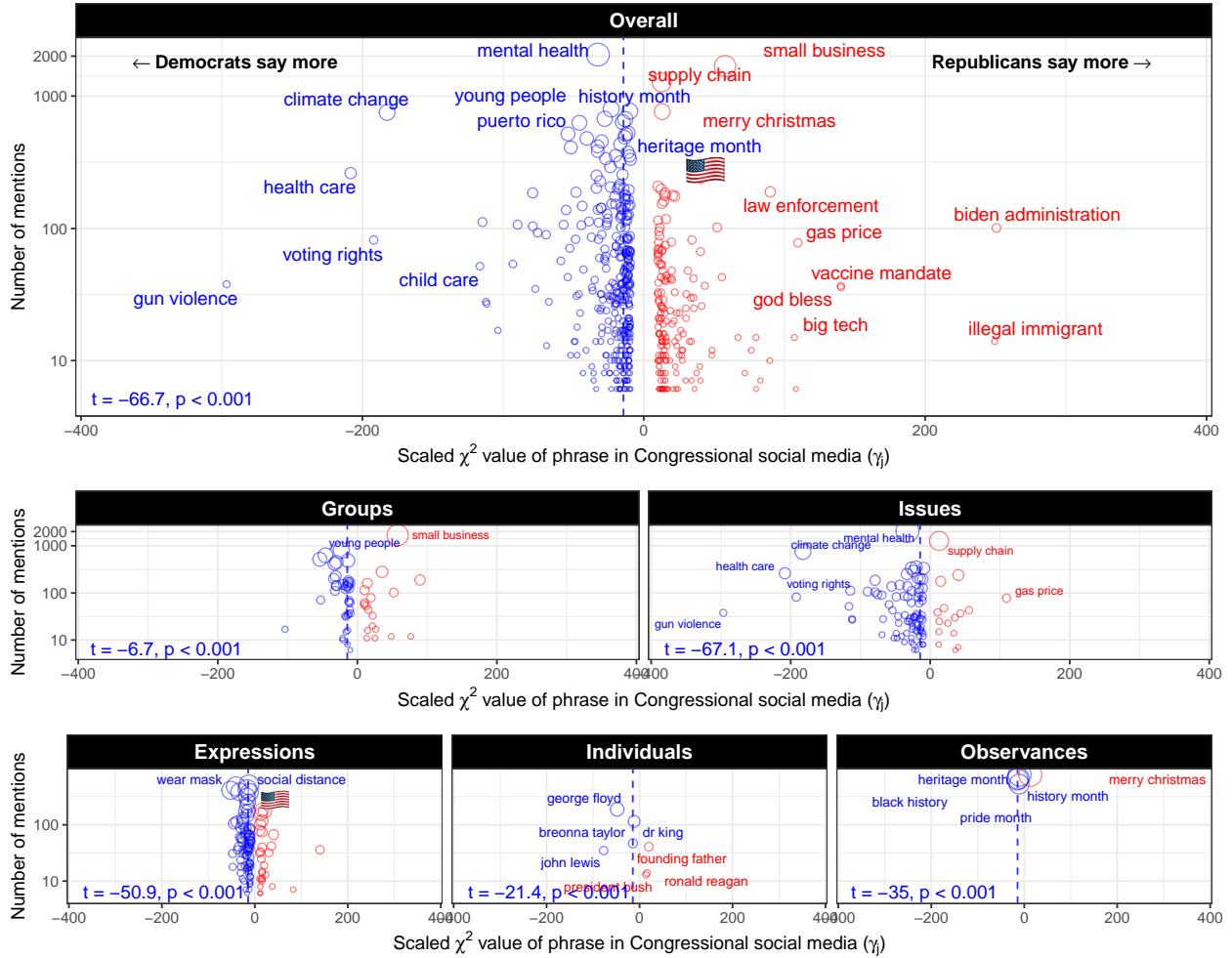
Figure 2 shows that, both overall ($t = -66.7, p < 0.001$) and across different categories⁴ of rhetorical signals, brands' partisan cues lean slightly towards the left. Phrases strongly associated with Democrats appear much more frequently in brands' speech (in particular 'climate change' and 'gun violence') than do any phrases strongly associated with Republicans.⁵

Appendix Figure A6 shows that distributions of brands' partisan slant measured according to a variety of alternative methods, including a parametric model meant to parse out a-political usages of certain Congressional phrases, are all consistently left-leaning. Overall, 73% of all partisan cues in brands' speech over this period is left-leaning.

⁴This classification was identified from the author's close qualitative analysis of the bigrams, applied to the phrases by a research assistant, and the resulting partition was validated by another research assistant. See Appendix Section A.2 for further details.

⁵Noticeably, some phrases like 'biden administration' arguably are used by corporate brands in a different context than members of the oppositional party during the Biden administration, removing these phrases from corpus does not significantly change any of these findings.

Figure 2: Types of Partisan Signals from Corporate Brands



Notes: The horizontal axis shows the γ_j value, or degree of Republican association, for each phrase while both the vertical axis and the size of each dot convey how frequently the phrase is used by brands in the sample. The dashed line in each panel denotes the mean partisan lean γ_j of phrases (weighted by the count of each phrase) used by brands in each category. The results of a t -test of significance for the mean denoted by each dashed line is shown in the lower left of each panel. Bigrams shown here from the set of the 1,000 most polarized bigrams between Democrat and Republican members of Congress as described in Section 2.2. Counts of certain phrases for some brands were excluded if the phrase was judged (by a research assistant) to be related to a core, apolitical brand function (e.g. mentions of ‘health care’ by health insurance brands). Brands that have a phrase count less than 5 are also excluded from consideration.

The most common type of partisan rhetorical cue is an appeal to social or political *issue* ranging from gun violence to climate change to economic growth. Roughly 27% of all partisan cues on social media fall under this category. This is followed closely by references to sociopolitical groups (22%) and use of political expressions (20%). Brands’ usage of *all* categories of cues lean towards the language of Democrats on average ($p < 0.001$ in all cases),

though it would be inaccurate to claim they lean far or exclusively to the left. As the top panel in Figure 2 shows, the phrase used by brands that is most associated with Democrats is ‘gun violence’, however the dashed line in each panel (the average lean in that category) is far to the right of this left-leaning linguistic cue.

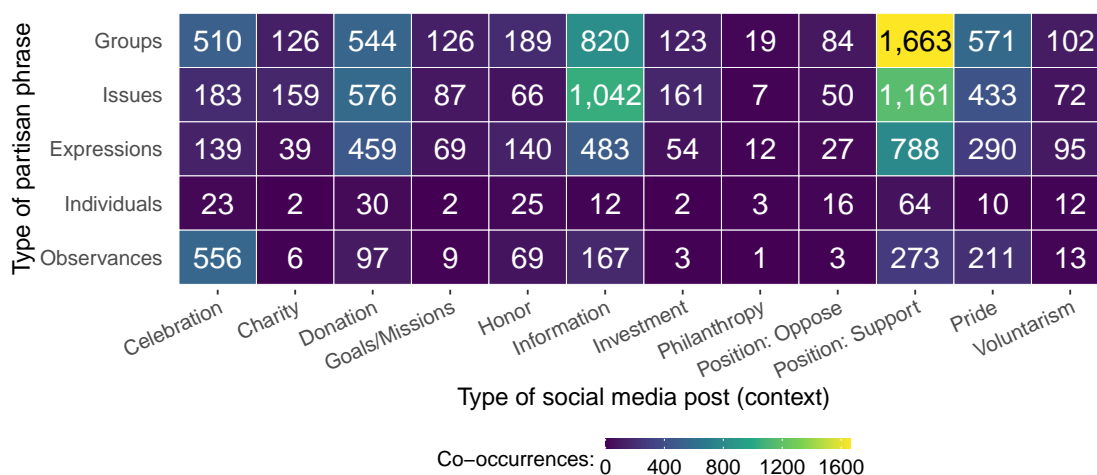
What are the contexts for these cues? Are these partisan cues merely used to spread awareness about particular issues or groups or are they used in explicit instances of position-taking? To shed light on these questions, partisan phrases were categorized into a dictionary by a research assistant. The dictionary for context keywords (horizontal axis) was inductively discovered by first carefully analyzing the social media corpus and then iteratively including and excluding keyword strings using the computer-assisted methodology introduced by King, Lam, and Roberts (2017). The result in Figure 3 shows that, with the exception of mentions of observances, these cues are deployed in the context of *position-taking* – meaning support or opposition of a cause associated with an issue or group – rather than other contexts such as information or credit-claiming around charity.⁶ For instance, many brands’ mentions of climate change are situated in statements of support for the Paris Accord following President Trump’s announced withdrawal in 2017; the luxury jewelry brand, Tiffany & Co., wrote on Twitter⁷: “Tiffany strongly supports keeping the U.S. in the #ParisAgreement. #ClimateChange #ActOnClimate #TiffanyCSR #ParisAgreement.” Democratic cues out-number Republican cues in nearly all contexts, however a non-trivial share (40%) of support statements involve Republican cues which center on small business

⁶A potential issue is that categories of phrases are uneven (e.g. there are many more posts about political issues than there are posts about observances). See Appendix Figure A5 for the same conclusion normalized over the total number of mentions in each category (row).

⁷See twitter.com/tiffanyandco/status/861913660951732226.

owners, current and past armed service members, and law enforcement.

Figure 3: Contexts for Partisan Brand Signals



Notes: See replication code for a full list of phrases.

3.3 Brands Only Recently Sound More Like Democrats.

Figure 4 decomposes brands’ partisan signals over time, which increasingly lean Democrat between the years of 2017 and mid-2020. As the smoothed trend line in the top panel shows, the average χ^2 statistic (i.e. association with Republican elites’ speech) of brand phrases doubles in the Democrats’ direction between the start of our sample and after George Floyd’s death in May 2020. Within the 2018-2020 period, however, the trend does not significantly increase in a liberal direction. When examining specific categories of language by partisanship there is a clearly observable spike of Democratic rhetorical appeals related to George Floyd’s murder, including mentions of ‘black lives matter’ (nearly 15% of all posts during the week of Floyd’s death) and subsequent attention to ‘black history month’ in 2021.

Notably, the burst of corporate attention to Black Lives Matter, racial issues, and the black community mirrors broader patterns of public racial attitudes following George Floyd’s

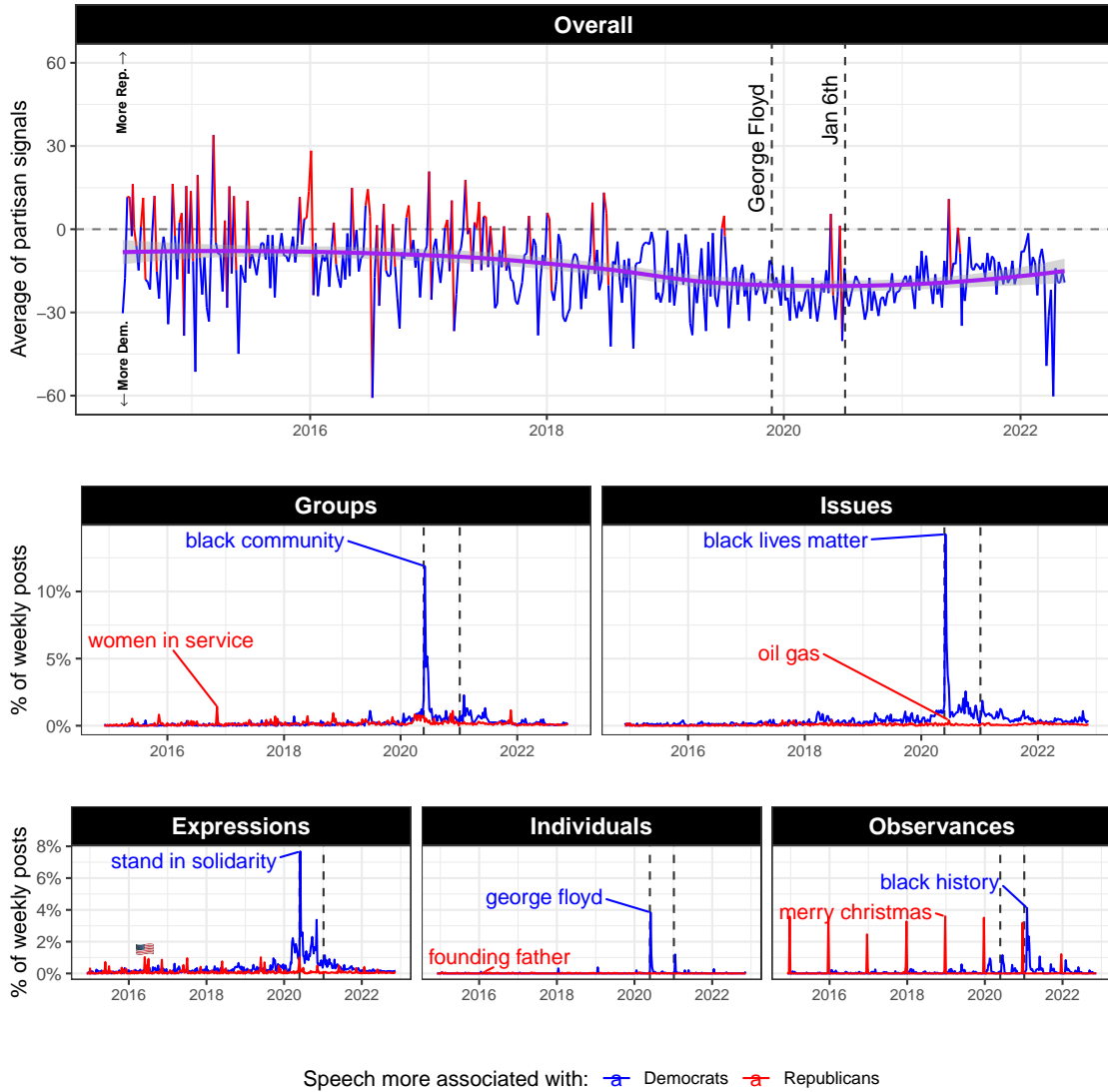
murder (Reny and Newman, 2021). In contrast, there does not appear to be any other event-driven shift in either broad partisan attention or specific issue focus in our data. A much smaller swell of Democratic appeals occurred after the January 6th insurrection at best indirectly related to the event itself including a greater volume of references to ‘Martin Luther King’. The contrast in attention to these two events is striking: while direct mentions of George Floyd took up 4% of all posts the week of his death and occur roughly 200 times in our corpus, there are only 5 posts referencing the January 6th insurrection (i.e. ‘insurrection’, ‘riot’) the week it occurred and roughly 50 references thereafter. Although it successfully mobilized corporate financial resources (Z. Li and Disalvo, 2022), the January 6th insurrection did not seem to nudge brand attention towards Democrat-branded issues.

3.4 Brand Send Partisan Signals That Represent Their Stakeholders’ Preferences and Firms’ Agendas.

Figure 5 next shows how each brand’s aggregate signal in our sample maps onto stakeholders’ revealed partisan preferences during the same period. Across the board, left-leaning brands’ speech largely aligns with and are moderately predictive of the preferences of key potential audiences: employees, consumers, and elected officials. Notable exceptions are corporate board members, who lean more to the right than any other cohort, and the members of Congress representing firms’ headquarters, who are highly polarized in their ideological preferences.⁸ The majority of brands that are out of step across these stakeholders, are in

⁸Although ideological preferences as measured by DW-nominate scores are not conceptually identical to MCs’ partisan preferences, due to the high degree of partisan sorting in roll call votes in the modern Congress, we may treat them as measures of MCs’ in-party vs. out-party preference.

Figure 4: Partisan Signals from Corporate Brands Over Time

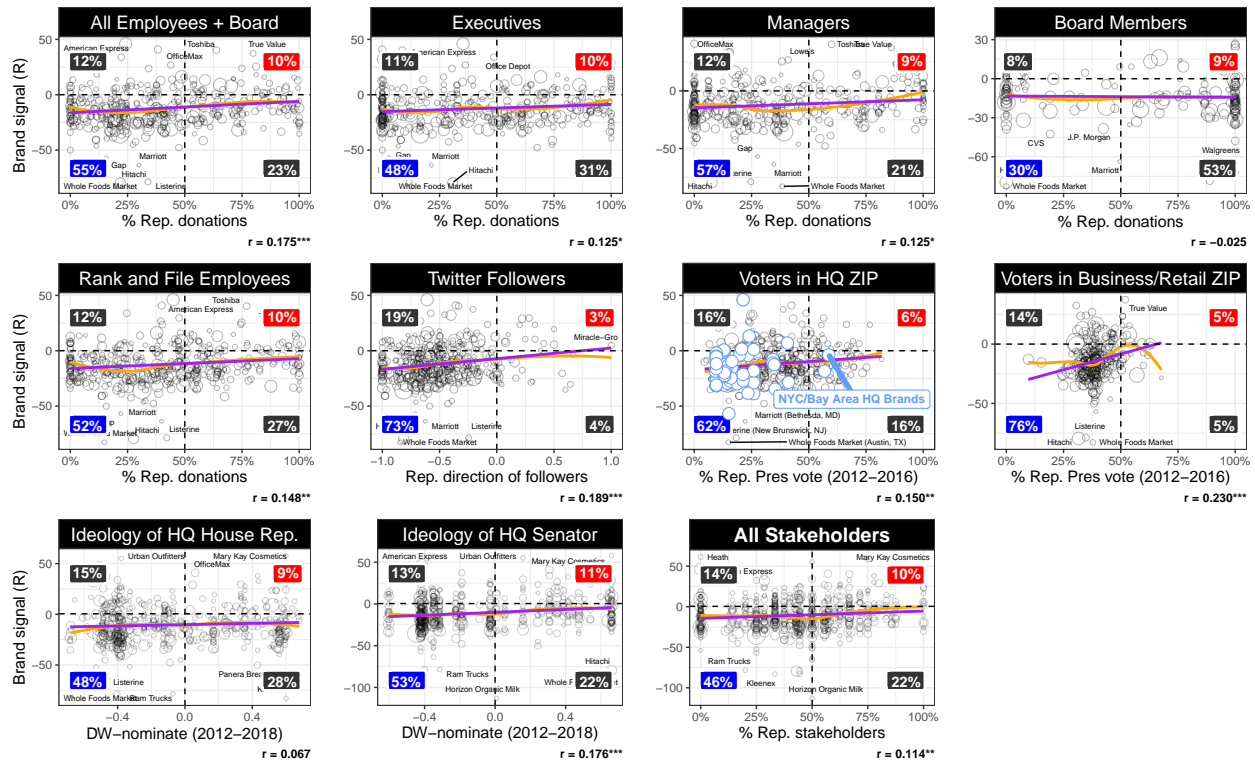


Notes: The vertical axis in the top panel denotes the average χ^2 statistic of differential usage by Republicans (i.e. the average γ_j of partisan phrases used) each week in our sample. The purple line in the top panel is a loess spline fitted to these weekly averages.

the lower right quadrant or, in other words, out of step because they speak too often like Democrats relative to the preferences of that stakeholder group.

Figure 6 similarly compares each brand’s online signal to measures of firm-level partisan activities: contributions to political action committees (PACs) affiliated with partisan interest groups, and contributions to PACs associated with partisan candidates for office.

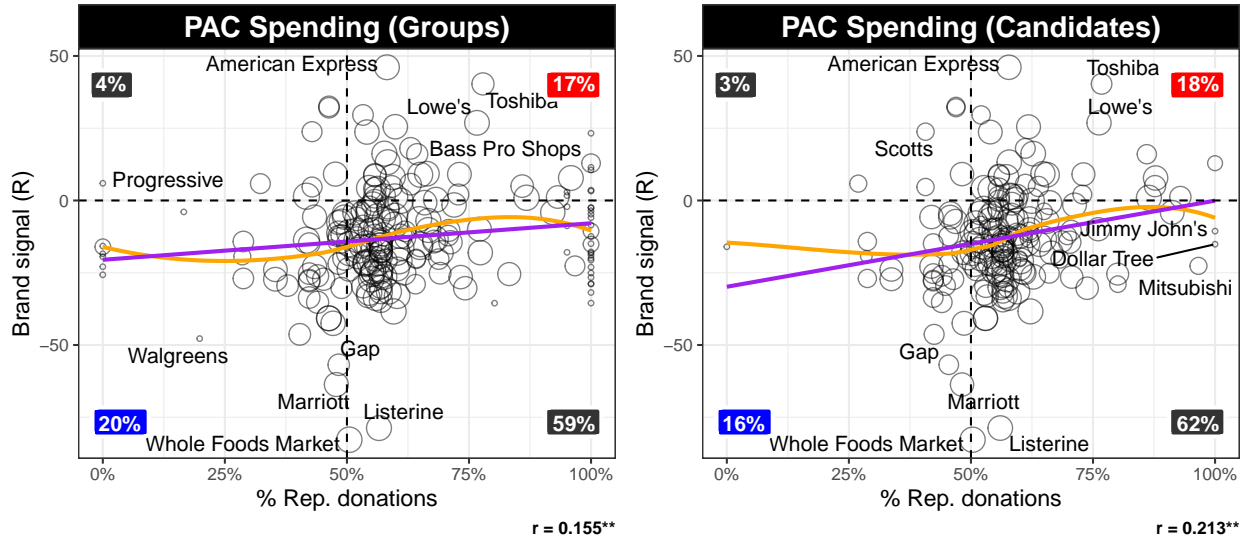
Figure 5: Alignment Between Brand Signals and Partisan Stakeholder Preferences



Notes: Percentage of brands in each quadrant are shown in the corner of each plot. The purple lines denote linear OLS regression lines of best fit, while the orange lines denote LOESS regression lines of best fit. Shown below each plot is the Pearson correlation (r) between each stakeholder measure (horizontal axis) and their corresponding brand signals (vertical axis). Statistical significance is determined using a robust t -test or equivalently the HC0-corrected standard errors of univariate regression between stakeholder measure and brand signal. For the ZIP code-level geographic measures, the alignments are replicated using county-level geographic measures in Appendix Figure C17.

Notably, unlike with stakeholder preferences, most brands are *off-quadrant* with their firm activities. In fact, a slight majority of brands (54-62%) are Republican-leaning in these partisan activities despite presenting mostly liberal or Democrat-leaning messages online. Marriott, for example, mentions ‘climate change’ while maintaining a nearly even partisan portfolio of groups and candidates in its disclosed PAC spending. However, there still exist detectable, moderately sized correlations with between expenditures and brand signal. Thus, even if corporate political spending generally leans Republican, more Democrat-like speech predicts less Republican spending on the margins.

Figure 6: Alignment Between Brand Signals and Firm Political Activities



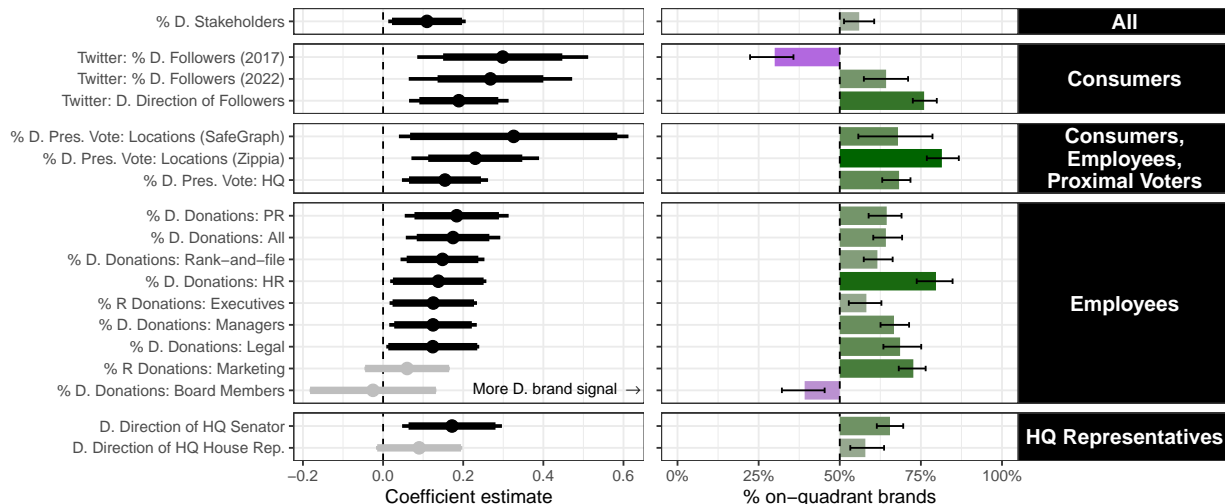
Notes: Dots for each brand are sized according to the total logged dollar contributions towards groups and candidates respectively during the study period. The purple lines denote linear OLS regression lines of best fit, while the orange lines denote LOESS regression lines of best fit.

Finally, Figures 7–8 present a more comprehensive set of coefficient and quadrant alignment estimates for stakeholder preferences and firm agendas adjusting for multiple testing. Relatively speaking, Figure 7 reveals that brands’ speech is most representative of their local geographic constituents: voters living proximal to firm headquarters and retail locations which includes both potential consumers and employees. In the case of headquarter geography, Figure 5 shows this is driven in bulk by the firms that are based in New York City or the California Bay Area. Notably, these and other estimated coefficients are relatively small in magnitude according to widely accepted definitions. In the appendix, formal equivalence tests reveal that these effects mostly reject a null hypothesis of conventionally accepted “large effect sizes” (Appendix Figures C21–C22). Nevertheless, the quadrant-based measures with bootstrapped standard errors tell us that only a slim minority of brands send partisan signals contrary to each stakeholder. Altogether, as visualized in the upper right panel, 57% of

brands are on-quadrant with the net Republican lean of all of their stakeholders.

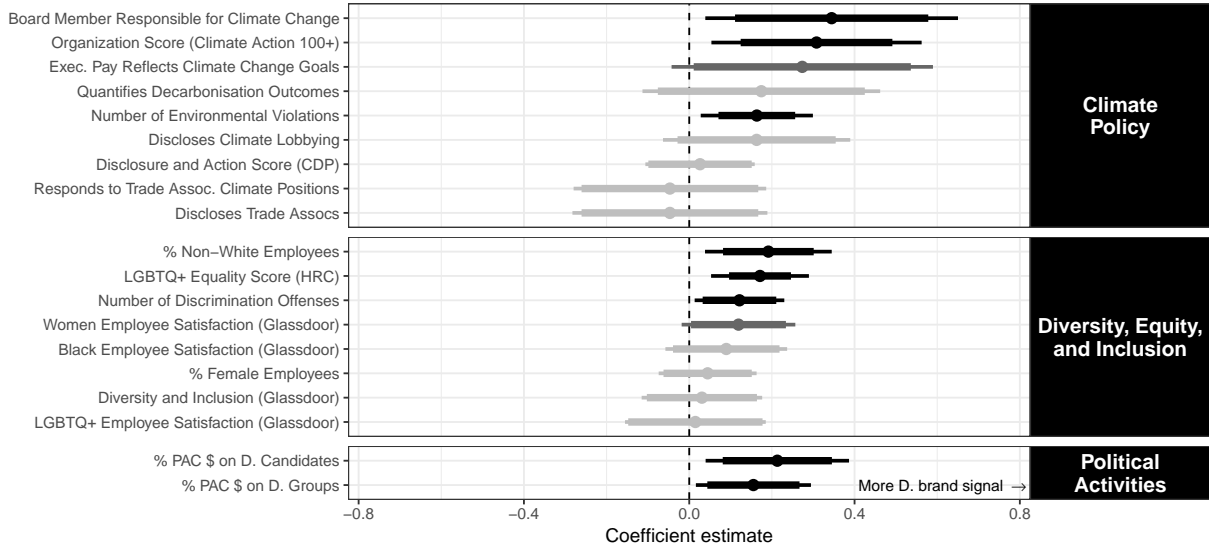
Figure 8 reveals that in addition to political spending, relevant corporate agendas are at least somewhat informative about brands' online political cues. More positive workplace perceptions by LGBTQ+ employees, better LGBTQ+ equality scores all predict more liberal, Democratic signals, though with relatively small effect sizes. An intriguing exception to this is that firms with more workplace and employment discrimination offenses and environmental regulatory violations tend to have more Democrat-leaning brands. This pattern suggests that firms may yet engage in 'woke washing' specifically in the regulatory arena (Luo, Kaul, and Seo, 2018; Supran, 2021), developing a progressive public reputation and political track record while committing regulatory infractions in related issue areas.

Figure 7: **Stakeholder Preferences Moderately Predict (left) and Align with (right) Partisan Brand Signals**



Notes: Coefficients (left panels) are standardized estimates from univariate regressions of brand signal on each stakeholder preference measure. Wider lines corresponding to 95% confidence intervals and the thinner lines corresponding to 95% confidence intervals adjusted for multiple hypothesis testing using the BH-q procedure. Error bars around on-quadrant (i.e. stakeholder and brand in the same partisan direction) brands (right panels) correspond to 95% confidence intervals of each percentage estimated via a non-parametric bootstrap. The % of Republican stakeholders (top-most estimates in both panels) for each brand is computed by counting the percentage of net Republican-leaning stakeholders across all stakeholder measures available.

Figure 8: Firm Agendas Weakly to Moderately Predict Partisan Brand Signals



Notes: Coefficients are standardized estimates from univariate regressions of brand signal on each firm characteristic. Wider lines corresponding to 95% confidence intervals and the thinner lines corresponding to 95% confidence intervals adjusted for multiple hypothesis testing using the BH-q procedure. Regulatory compliance predictors are log-transformed.

3.5 Other Results

Further questions remain about how these correlations may vary over time, across firms, as well as between different measurement strategies or modelling choices. Moreover, many other characteristics about a brand may more strongly predict its online political image.

It is difficult to learn much about the temporal dynamics of brand signals since (i) the data for measuring brand signals, stakeholder preferences, and corporate practices are differentially missing or unavailable altogether across time and (ii) the present methods for detecting alignment cannot be interpreted causally. Still, the limited time-varying analyses suggest that both signal-stakeholder and signal-agenda correlations are weaker or non-existent prior to 2018 (Appendix C.3). We also cannot determine, without stricter assumptions, whether firms' communications are responsive to the previously established preferences of stakeholders (lagging alignment) or whether stakeholders select into affiliating with firms' with congru-

ent political brands. Still, performing a regression of lagging, leading, and contemporaneous measures of time-varying brand signals with stakeholder preferences with fixed effects for year, Figure C16 does not provide any suggestive evidence that either may be case. Rather, the analyses imply (but cannot conclude) that the brand-stakeholder alignments we have identified may happen in relatively short timespans with little anticipation or selection/

More definitively, supplementary analyses show that brand-stakeholder and brand-agenda alignments are somewhat unevenly distributed across industries, are stronger in American-based firms relative to foreign-based firms, and generally stronger in largest half of firms in my sample relative to the smallest (Appendix C.8). The technology, household goods, and retail/clothing (including luxury fashion) sectors in particular demonstrate noticeably higher degrees of alignment between stakeholders and brand signals than others. Existing literature offers compelling reasons for this and is discussed further in the concluding section. In summary, partisan signal alignments vary in magnitude across alternative measures of the outcome, different geographic measures of stakeholder preferences, and different regression specifications (Appendix Figures C17–C20), but the main substantive conclusion holds. Conditional on firm size, industry, and origin, knowledge of how a company ‘speaks’ on social media often (but not always) provides marginal information about their political priorities, conduct on ESG-related issues, and their stakeholders’ politics.

Compared to stakeholder preferences or the firm agenda variables shown here, few other consumer-side factors reliably predict brand signal (Appendix Figure C10). The demographics of employees, however, are highly informative of brand speech: greater educational attainment and more diverse ethnic composition of the workforce are arguably the strongest predictors of a Democrat-leaning brand signal (Appendix Figure C11). Larger firms with

more online followers and tweets in their history are also more likely to send Democrat-leaning signals (Appendix Figure C12), though these are generally weaker correlations than those shown in Figure 7.

One major corporate political activity not examined in the main text is legislative lobbying. Although firms' positions on federal legislation in areas ranging from reproductive rights to immigration have markedly ideological implications, no reliable measure is available whether firms lobby for or against these bills, unlike with PAC spending. Instead, the closest measure is the partisan composition of the bill sponsors' for each bill that my brands' parent firms lobby on (I. S. Kim, 2018). Theoretically, lobbyists have stronger incentives to subsidize partisan allies rather than persuade opponents (Hall and Deardorff, 2006), thus the partisan composition of legislators associated with a firm's lobbying portfolio might be ideologically informative of its legislative agenda. Appendix Figure C12 suggests a link between this firm-level composition and associate brands' online speech likely does not exist.

Finally, although the relative partisan slant of brand speech is of primary importance in this study, the absolute amount of partisan speech itself is consequential: more cues result in greater exposure *by* the very stakeholders examined in this study. I show in Appendix Figure C28 that larger, popular brands with more Democrat stakeholders also tend to produce more partisan cues overall. Thus, Republican stakeholders of corporate America are less likely to hear congruous speech than their liberal colleagues, and less speech altogether at that.

4 Discussion

Corporations speaking up on sociopolitical issues is certainly not a new phenomenon (Friedman, 1970). Contemporary business-society relations in the United States is noteworthy, however, for an unprecedented confluence of four factors: (i) a historically wide gap between Democrats and Republicans, voters and elites alike, on issues ranging from gender identity to climate change (Sides and D. J. Hopkins, 2015); (ii) a public that places greater trust in corporations than in traditional political institutions (Pew Research Center, 2022); (iii) a “diploma divide” or an emerging re-alignment between highly-educated, affluent, white-collar professionals and the Democratic Party (Brint, Curran, and Mahutga, 2022; Grossman and D. Hopkins, 2022; Zacher, 2023; Hersh and Shah, 2023a); (iv) and a democratization of mass communication and public relations vis-à-vis social media (Tucker, Theocharis, et al., 2017).

Within this environment, this paper finds that most recognized corporate brands in America do not meaningfully use partisan linguistic cues on social media. Simply put, the polarization observed in American society does not obviously extend to online brand communications. However, if the claim is that corporate speech tends to favor the world-view of Democrats, it is a correct one: more often than not, corporate partisan cues mirror the language of progressive elites. To complicate the ‘woke’ accusation, however, this language does not obviously misrepresent the partisan direction of corporate workforces, ESG commitments, DEI evaluations, or electoral activities. Companies are also not egregiously out-of-step with their stakeholders, as the vast majority of firms either do not signal at all or are aligned (on-quadrant) with the different audiences evaluated here. *Knowing nothing*

else, a company's social media presence is likely to be somewhat informative about how they – both as a firm and as a group of interconnected stakeholders – engage in politics. That being said, the alignment of Democrat-aligned speech with Democrat-aligned corporate values is not consistent across time, firm type, or industry: *conditional on these contextual factors, the alignment between partisan speech and partisan values widely fluctuates.* Taken together, these results contribute to growing literatures on social media, public relations, and corporate social responsibility (Yuan Wang, Cheng, and Sun, 2021; Yang Wang et al., 2022; Lee, 2021; Liaukonyt, A. Tuchman, and Zhu, 2022; M. Li, 2022; DesJardine, Grewal, and Viswanathan, 2023; Burbano, 2021), some of which uses similar computational approaches (Zhou, 2021).

Temporally, most of the Democrat-aligned speech that can be observed in our sample occurred largely after (and likely because of) George Floyd's murder. The results suggest long-studied power of activating events, particularly concerning civil rights and race relations, in shifting not just American public opinion, but elite and interest group agendas (Kingdon and Stano, 1984; Baumgartner and Jones, 2010; Birkland, 1998; Wasow, 2020) in a progressive direction. The relative lack of media coverage on urgent and discrete climate-related events may be one reason that corporate attention to climate change is stable rather than increasing (M. T. Boykoff and J. M. Boykoff, 2004; Hoffman, 2015). While these unprecedented activating events tend to 'push' corporations towards the progressive political language of Democrats, Figure 4 shows certain recurring cultural observances like Christmas, Veteran's Day, and Independence Day tend to 'pull' corporations towards the more traditionalist language used by Republicans.

Two industries with unusual degrees of stakeholder alignment are the technology and

clothing/retail sectors (see Figure C26 in Appendix C.8). On closer examination, this is unsurprising given the concentration of highly educated and Democrat-leaning workers and female consumers in the tech and clothing/retail sectors respectively (Bonica, 2014; YouGov, 2022). As Appendix Figures C10–C11 show, these characteristics are amongst the strongest predictors of a Democrat-leaning brand signal. Sectors that offer the consumption of “hedonic goods,” rather than “utilitarian goods” (Batra and Ahtola, 1991; Mano and Oliver, 1993) may also be intrinsically better able to connect characteristics of their products to the ideologically or culturally liberal symbols and values used by Democratic elites Conover and Feldman (1981). Finally, most U.S. firm headquarters in these sectors are based in urban areas (mostly commonly New York City and the Bay area, as Figure 5 shows) with more liberal voters and political representation. This adds an important dimension to the “diploma divide”: younger, left-leaning employees in culturally cosmopolitan sectors (Jackman and Vavreck, 2011) such as tech and fashion are slightly more likely, on average, to find their employer’s speech favorable to their own as well as their managers’, elected officials’, fellow voters’. Taken with the findings that the tech industry is (1) the most left-leaning sector on average (see Appendix Figure A4) and (2) exhibits the strongest congruity between brands’ online signals and firms’ campaign finance (see Appendix Figure C26), this paper provides substantive evidence for the “liberal bubble” characterization of Silicon Valley (Manjoo, 2017; Malhotra, Monin, and Tomz, 2019).

Noting the descriptive nature of this paper, future research would do well to clarify the causal direction of brand messaging alignments (or lack thereof), uncover their underlying mechanisms, as well as estimate their effects on key outcomes. For example, a question remains of the extent that activating events themselves prompt brands to online speech rel-

ative to mediating factors such as the activity of competing brands, professional networks of crisis management teams, or bottom-up demands from stakeholders. Similarly, it is inconclusive whether employees, elected officials, voters, and managers *select* into association with politically like-minded firms (and if they do, whether they do so on the basis of firms' online speech), *influence* the speech of their firms, or are *influenced* by the speech of their employers. I offer limited suggestive evidence in supplementary analyses (Appendix C.3) that are skeptical of any such temporal dynamics and imply corporate brand alignments may occur over limited windows, however some studies provide compelling evidence to the contrary. Adrjan et al. (2023) demonstrate, for example, that companies dialoguing about abortion care in the aftermath of the 2022 *Dobbs v. Jackson* Supreme Court ruling – a significant activating event around the issue of abortion care – had a causal impact on employee recruitment and satisfaction. Macro-level dynamic causal inferences may help adjudicate these theories, as would qualitatively studying the micro-level decision-making at individual companies. Other stakeholders not studied in this paper due to data constraints could be considered as well: investors, as Baker et al. (2022) notes, are a crucial audience for firms' ESG communications. Finally, studying the returns of this messaging on short-term outcomes such as earned media attention, brand favorability, and stock valuation as well as longer-term outcomes such as employee satisfaction, market performance, and political subsidies would contribute to a rich literature on brand media effects (B. T. Shapiro, Hitsch, and A. E. Tuchman, 2021) and political consumerism more broadly (Liaukonyt, A. Tuchman, and Zhu, 2022).

Lastly, it remains to be seen how these trends generalize beyond the platforms, time period, and particular measures of partisan cues I have selected. In the present study, I find little difference in the distribution (Figure A6) and alignments (Figure C18–Figure C19) of

speech on Twitter vs. Instagram (the latter believed to have a younger consumer base). Comparisons to televised brand advertisements are constrained by a lack of data, however an investigation in Appendix A.4 suggests that the extent of partisan brand signals on social media may be an upper bound on different communication channels. Finally, there may be other methods of measuring partisan signals including different public communications such as 10-K reports (Andreou, Harris, and Philip, 2020), different reference corpora or scaling methods. Limitations notwithstanding, this paper contributes an important and up-to-date benchmark of political polarization in corporate America, supporting the emergence of an alignment between big business and liberal Democrats.

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Political Speech from Corporate America: Sparse, Mostly for Democrats, and Somewhat Representative

ONLINE APPENDIX

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A Partisan Signal Measure

This section provides additional details, context, and robustness checks on the central measure of brands’ partisan signal used in the main text.

A.1 Additional Details & Checks

Figure A1 confirms that the most partisan bigrams discovered by a simple χ^2 analysis are substantively meaningful. Figure A2 shows that the specific keywords and general left lean shown in Figure 2 is invariant to the type of count (number of brands rather than total usages).

I performed an additional check on the validity of scaling brands via the Congressional reference corpus, as follows. I first summarised the weighted partisan lean of each post k : $\tilde{\psi}_k = \frac{\sum_{j=1}^{1000} w_{kj} \gamma_j}{\sum_{j=1}^{1000} w_{ij}}$ where w_{kj} is the number of times the j th most partisan phrase is used in post k . I randomly sampled 100 posts (whether or not they contain any partisan language) and asked a research assistant to classify each of them as politically left-leaning, right-leaning, or neither. The intercoder reliability as measured by Cohen’s κ between the research assistant and the binarized direction according to my measure is 0.84. Roughly 7% of posts were perceived as being political in either direction, yet did not contain any phrases from the set of 1,000 bigrams, suggesting that my measure adequately captures nearly all of the partisan language used by brands in this sample.

Figure A3 shows the equivalent of Figure 4 using number of brands instead of % of posts on the horizontal axis; we again see a discernible spike following the events of George Floyd, however this plot reveals it came from a relatively small (<10%) number of brands.

Figure A5 normalizes the results in Figure 3 as percentages and supports the main finding that the most common context for most categories of speech is *position-taking* rather than information, affective appeals, or calls for/credit-claiming around charity.

Figure A4 highlights both the most partisan sectors as well as four most partisan brands within-sector (sectors labelled according to YouGov’s brand classification). The most right-leaning sector is the GAS, TIRE & ACCESSORIES sector which is generally consistent with the partisan agenda revealed from climate policy indicators but also confirms that Chevron’s self-presentation in Figure 1 is unusual. The most left-leaning sector is the TECH sector which is consistent with prior literature (Broockman, Ferenstein, and Malhotra, 2019). Specific brands that surface from as liberal and conservative brands such as Whole Foods, Trump Hotels, Trader Joe’s, and Bank of America align with prior brand evaluations, while other brands such as General Motors and Capitol One are more left-leaning than expected Epstein, 2014; Nather, 2019. Though not on this figure, brands from Vogel (2007)’s case analysis such as Nike and Ben & Jerry’s also arise as amongst the most left-leaning brands in my sample.

A.2 Categorization of Phrases

The 1,000 most partisan bigrams used throughout this study was classified into five categories based on the author’s substantive knowledge and close qualitative analysis of the bigrams:

- *Groups*: clear references to demographic, socioeconomic, political, and identity groups in American society that are made more often to either Democrats or Republicans (e.g. ‘black community’, ‘the troops’, ‘working people’).
- *Issues*: references to sociopolitical issues and related concepts referred to disproportionately by (and perceived to be ‘owned’ by) either Democrats or Republicans (e.g. ‘criminal justice’, ‘economic growth’, ‘gun violence’).
- *Individuals*: references to prominent individuals of sociopolitical importance in the United States referred to disproportionately by either Democrats or Republicans (e.g. ‘Ronald Reagan’, ‘George Floyd’, ‘Martin Luther King’).
- *Observances*: cultural observances or holidays of sociopolitical significance in the United States referred to disproportionately by either Democrats or Republicans (e.g. ‘Veteran’s Day’, ‘Black Pride Month’, ‘Christmas’)
- *Expressions*: common political expressions, slogans, or phrases used by Democrats or Republicans that span across issues or are issue non-specific (e.g. ‘serve the nation’, ‘face discrimination’, ‘stand for freedom’, ‘climate change’).

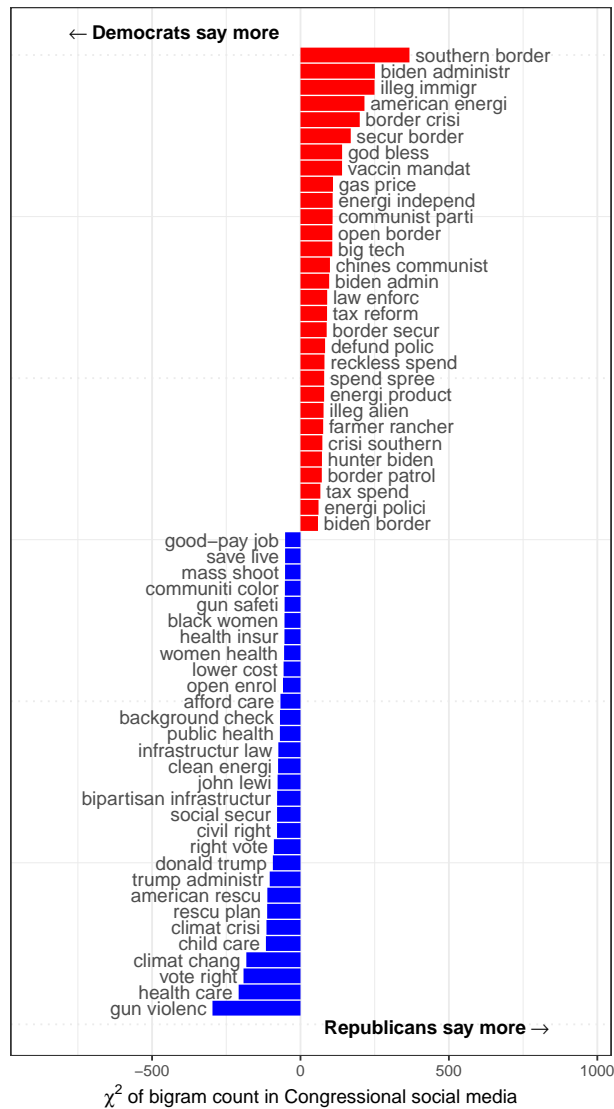
A category pertaining to places as well as historical events was identified, but deemed irrelevant or misleading as a category of study due to its sparsity and the relative lack of agreement over phrase classification.

This scheme along with some description of each category was given to a research assistant who then applied to partition the phrases into their respective categories, and the resulting partition was validated by another research assistant. A total of 405 bigrams were classified without disagreement into these categories. Table 1 shows the number of unique phrases and total bigram mentions of phrases in each category. These categories are not evenly balanced: note that the *issues* category has both the most classified unique bigrams and the most mentions, however note also that expressions is the largest category of bigrams yet receives only the third-most mentions in the corpus.

Table 1: Categories of Partisan Bigrams

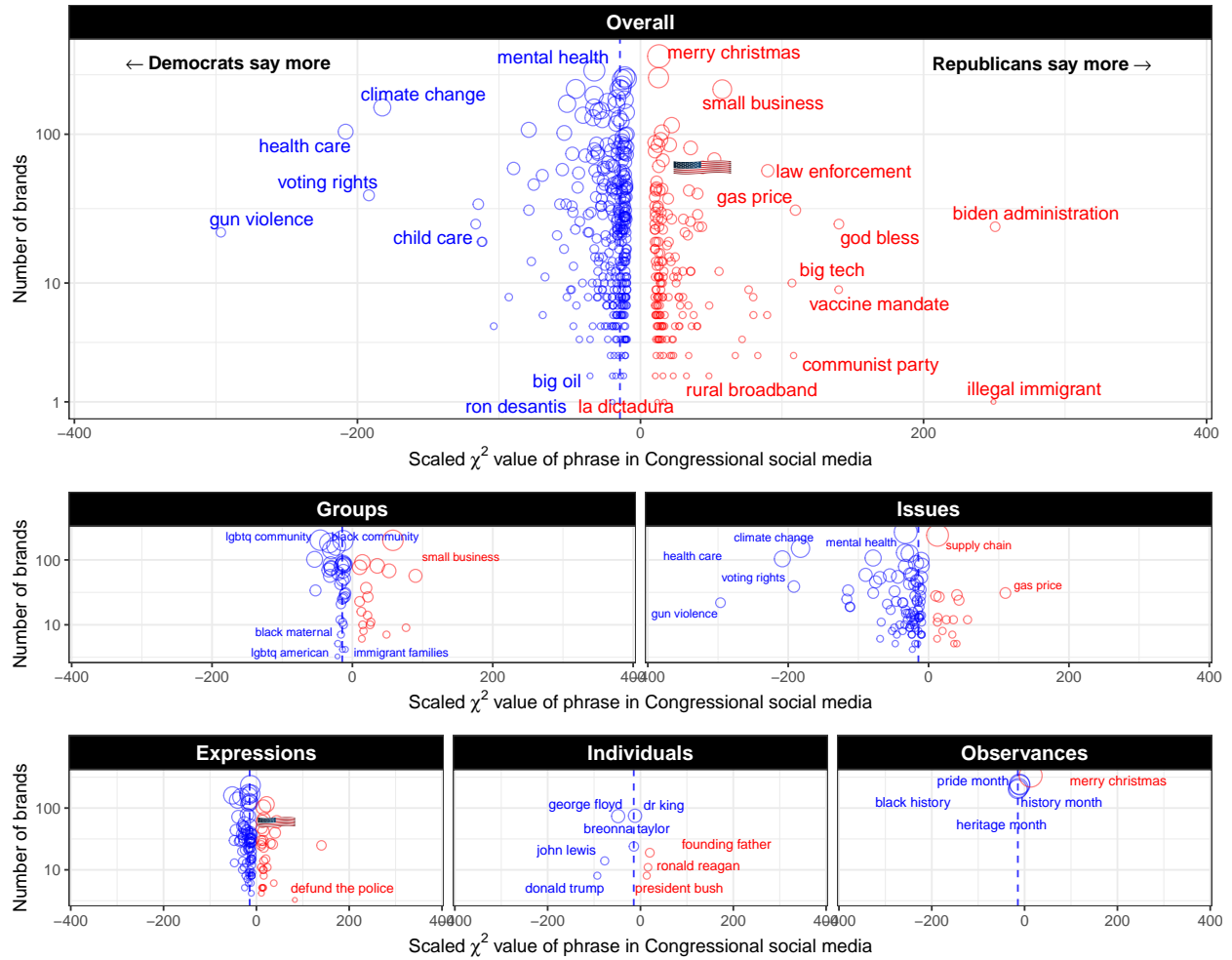
| Category | Number of Bigrams | Total Bigram Mentions |
|-------------|-------------------|-----------------------|
| Issues | 139 | 10,691 |
| Groups | 90 | 8,998 |
| Expressions | 159 | 8,292 |
| Observances | 9 | 3,364 |
| Individuals | 8 | 453 |

Figure A1: Partisan Bigrams on Instagram and Twitter from Members of Congress (2014-2022)



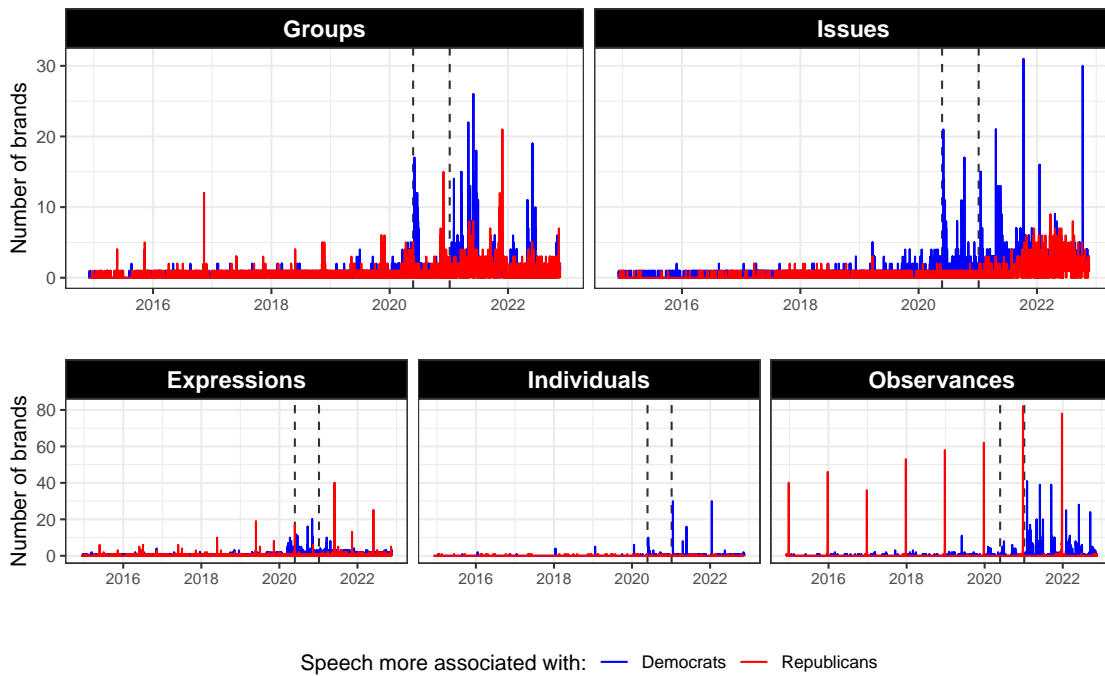
Notes: Shown are top 25 most partisan stemmed bigrams for incumbent members of the 116th Congress on Twitter and Instagram through the period of study (2015-2020). The measure on the horizontal axis is the simple χ^2 measure of differential counts between the two parties.

Figure A2: Types of Partisan Signals from Corporate Brands (By Number of Brands)



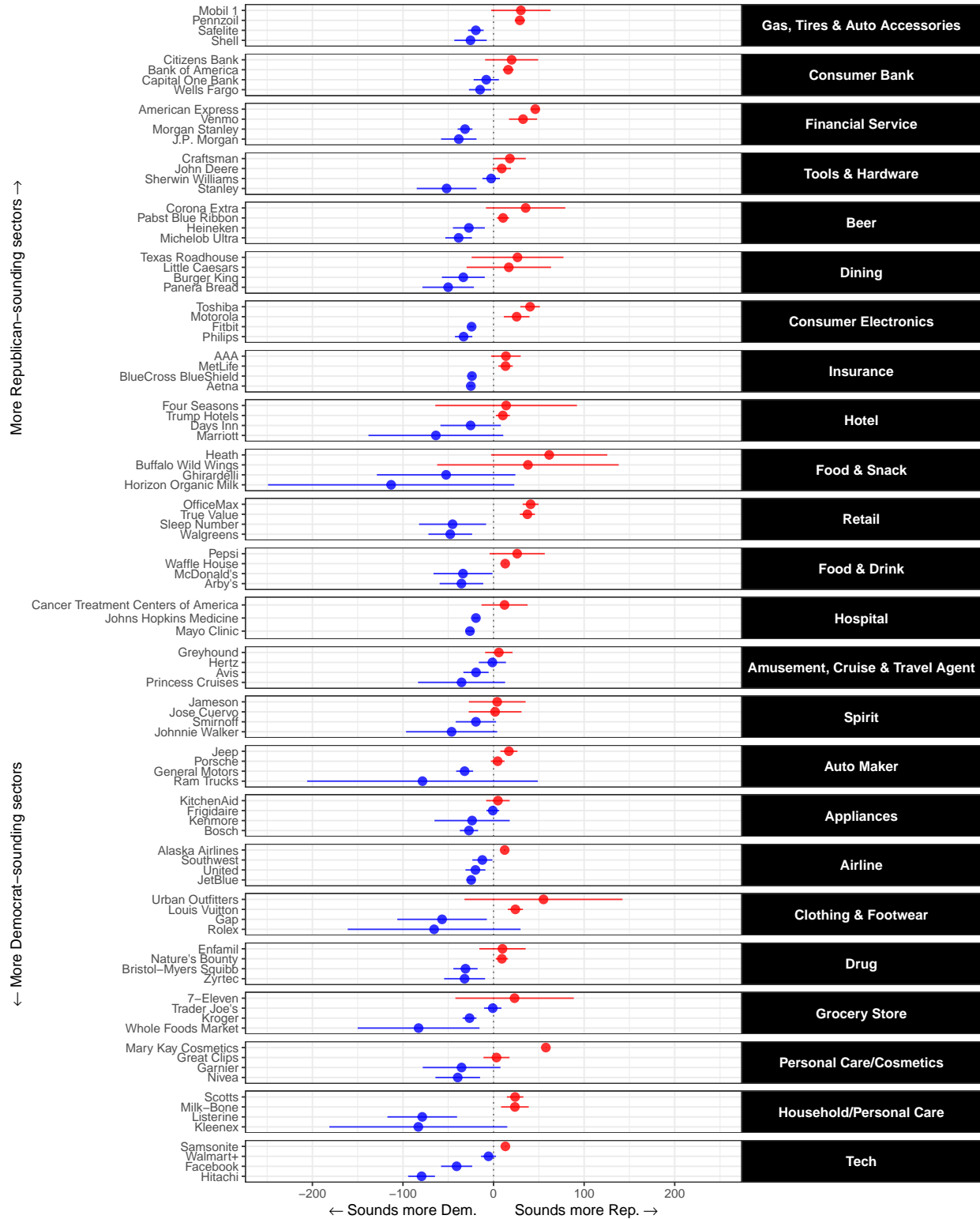
Notes: The horizontal axis denotes the χ^2 statistic of differential Republican usage value of each bigram. Panels are ordered from most left-leaning in the usage of cues within that category to most right-leaning. Some labels of phrase bigrams are omitted for visual clarity.

Figure A3: Partisan Signals from Corporate Brands Over Time (By Number of Brands)



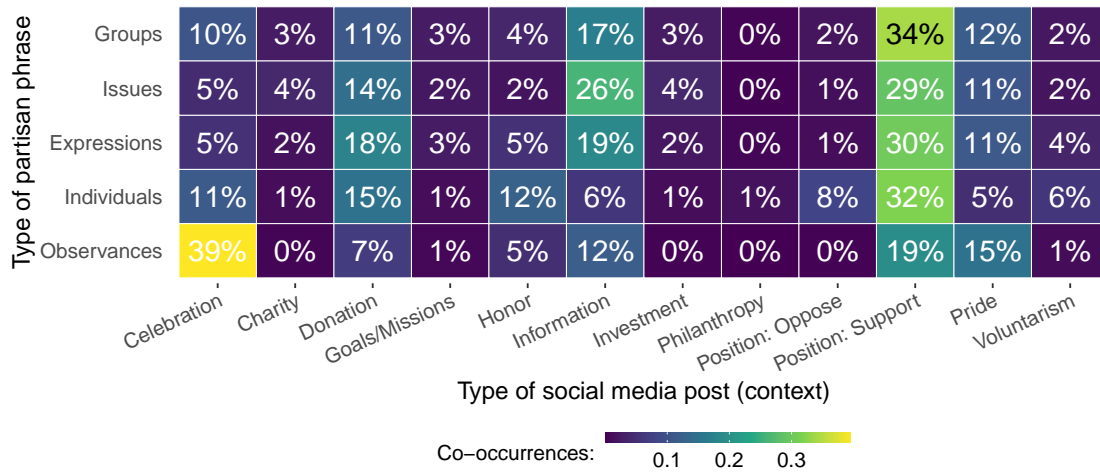
Notes: As in Figure 4, the two dashed lines denote in time (i) George Floyd's murder and (ii) the January 6th 2021 U.S. Capitol insurrection.

Figure A4: Scaled Corporate Brands Across Sector



Notes: Panels in the left column show the top 2 most left-leaning and right-leaning brands in each sector according to bootstrapped estimates of the weighted average χ^2 of partisan language used on the horizontal axis (with 95% confidence intervals). Note that some sectors do not have four or more partisan-signaling brands on social media in my sample.

Figure A5: Contexts for Partisan Brand Signals (Row-Wise Percentage)



Notes: Each row sums up to 100%. See Figure 3 for methodological details and results with raw counts.

A.3 Other Measures

Figure A6 presents six additional measures of partisan brand signal according to their distributions as well as correlations with the main measure. The six measures are: (i) binarizing χ^2 to classify phrases as either Democrat or Republican-leaning (essentially a dictionary approach), (ii) subsetting to phrases that specifically invoke known political groups, (iii) subsetting to issues, (iv) a parametric model that identifies out brand- and phrase-specific baselines in brands’ speech, (v) disaggregating to Twitter posts only and (vi) disaggregating to Instagram posts only. Figure A6 shows that one of the central findings of the paper – the slight left lean of brands – holds across all of these measures and that no particular measure deviates significantly from the main measure.

Estimates from the parametric model are as follows. Suppose that w_{ij} is the usage of each of the 1000 most partisan phrases indexed by j by each brand i . The goal of the model is to separately measure both its baseline *intensity* of partisan language, β_i , and the degree of its *slant*, ψ_i , in a Democrat or Republican direction. To accomplish this, I fit the following model:

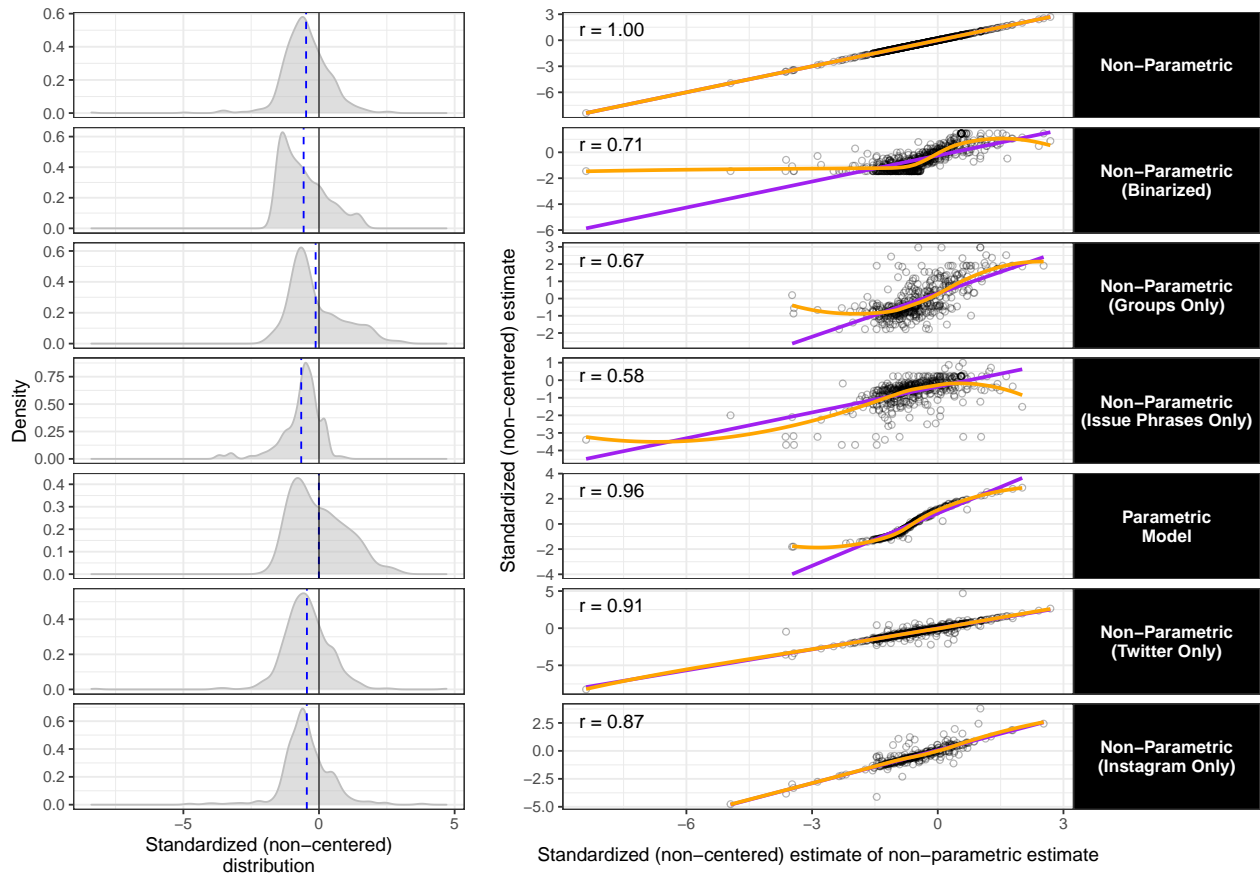
$$\begin{aligned} w_{ij} &\sim \text{Pois}(\lambda_{ij}), \\ \lambda_{ij} &= \exp(\alpha_j + \beta_i + \psi_i \gamma_j). \end{aligned} \tag{2}$$

The quantities of interest estimated from this model are β_i and ψ_i . The fixed effect β_i can be interpreted as a brand-level intercept of partisan expression which captures its baseline proclivity for attention to sociopolitical issues associated with either party, while the ψ_i parameter captures how strongly a brand’s mentions of a particular phrase can be explained by its partisan leaning, the main quantity of interest in this study. The model itself is fitted using an Expectation-Maximization algorithm. I note that w_{ij} could plausibly follow other distributions such as the Negative Binomial distribution which would account for features such as overdispersion. Results from such an assumption are largely similar to that of a Poisson distribution and are omitted for brevity.

To estimate standard errors from the parametric model, I perform a parametric bootstrap for a thousand iterations on each brand, following Imai, Lo, and Olmsted (2016). In addition to obtaining estimates in the entire sample, in order to make valid within-year and within-sector comparisons between brands, I repeat this procedure on each individual sector and each individual year. Additionally, I exclude all brands that use less than 15 of the 500 most partisan bigrams in my period. The standard errors from this model are used for additional robustness checks in Figure C20.

Additionally, the key correlational analyses from the paper are replicated using all of these measures in Section C.4.

Figure A6: Comparison of Different Partisan Brand Signal Measures



Notes: Estimates are non-centered in order to assess whether each measure demonstrates a similar degree of leftward shift as the original non-parametric measure (with the exception of estimates from the parametric model which are transformed during estimation).

A.4 Other Brand Media

This article focuses on brands' partisan signal on social media; measuring the same on other media is out of scope due to data limitations. Nevertheless, as a preliminary effort to inform the reader, I conduct a small- n study of partisan signals in a crowd-sourced convenience sample of 2,000 TV advertisement transcripts linked to ≈ 400 brands in my sample (K. Hartman, 2020). The air dates for the ads in this sample are no later than 2020 and date back as early as 2008 (timestamps are not available).

I find that a mere *two ads* in this entire sample mention any partisan phrases and no particularly informative ad phrases predict either Democratic or Republican leanings online. The reader is cautioned from extrapolating too much from these results; still, given the available data and resources, a reasonable prior (to be confirmed in future studies) is that brands' partisan signals on social media may be an upper bound for their partisan signaling on other channels.

B Additional Variable Description

This section provides additional description of the stakeholder preference and firm agenda variables used to make the main descriptive inferences in the study (related to Figures 5–8).

An overview of the various stakeholder and firm datasets used, which particular stakeholders and agendas they aim to cover, along with their respective strengths and weaknesses is provided in Table 2 and Table 3.

In both tables, I describe four dimensions that comprehensively describe the data collection procedure for each dataset:

1. *Open Access*. Whether any of the data was downloaded for free.
2. *Scraped*. Whether any of the data was computationally scraped (if so, this would be done in Python).
3. *Bought*. Whether any of the data was bought (either one shot or over a recurring subscription).
4. *Coded*. Whether any of the data was manually coded (e.g. HQ locations) or heavily filtered/matched via an automated coding process (e.g. SOC occupation codes).

In Table 2, I evaluate each of the stakeholder preference datasets on six criteria:

1. *Is the data **disaggregated** across stakeholders?* For example, the FEC data is able to provide disaggregated partisanship measures for each category of firm affiliates while geographic vote shares are not.
2. *Does the data provide a **large- n measure** for each brand?* Here, large- n refers to the sample size used to measure an individual brand which is distinct from the size of the stakeholder dataset. For example, the SafeGraph point-of-interest dataset identifies nearly every business/retail location for each brand of interest, but is missing from more than 60% of brands in the sample; in contrast, the Zippia point-of-interest dataset only uses 20 business/retail locations to capture the partisan geography for each brand (thus small- n) but is missing in closer to 40% of brands.
3. *Does the data **under cover** the target population?* Here, coverage refers to the survey sampling definition: how much of the target stakeholder population is included at the sampling stage. For instance, my collection of Twitter followers (via the Twitter API) under covers the population of brands’ followers since I only collect the 20 most recent followers at the time of sampling and I am excluding possible offline consumers who do not have Twitter accounts. The usage of ZIP-level vote also potentially excludes the population of dispersed voters and consumers beyond the ZIP code who live near a business location.
4. *Does the data **over cover** the target population?* In contrast to the previous criterion, whether the data may over-include non-relevant actors, thus covering the preferences of non-stakeholders. For example, county-level voteshare may include voters who are not aware of the brands’ business/retail locations in their county. Similarly, the Twitter followership data may include online users who incidentally follow the brand.

5. *Is the resulting measure **missing in $\geq 40\%$ of brands?*** Here, the denominator is the 879 brands deemed to be active brands. See Section B.2 for further discussion and evaluation of this.

In Table 3, I evaluate each of the firm agenda datasets on three criteria:

1. *Is the data based on **subjective perceptions?*** This may introduce selection bias into each individual firm's revealed agenda measure (e.g. selecting for evaluations that are strongly negative or positive rather than representative). For example, Glassdoor ratings rely on subjective employee evaluations while the climate policy indicators are largely based on quantitative ratings.
2. *Does the data rely on **voluntary firm disclosure?*** This may introduce selection bias into the composition of firms represented in the revealed agenda measure (e.g. firms may opt out when their rating is projected to be negative). I show that this may be the case with the Climate Action 100+ and the HRC scores in Figure ?? which is, itself, a substantive finding (see discussion in Section B.2).
3. *Is the resulting measure **missing in $\geq 40\%$ of brands?*** Here, again, the denominator is the 879 brands deemed to be active brands. See Section B.2 for further discussion and evaluation of this.

Table 2: Summary of Stakeholder Preference Data

| Brand-Level Data | Source(s) (* indicates usage in main text) | Collection | | | | Stakeholders | | | | | | | Strength/Weakness | | | | |
|------------------------------------|---|-------------|---------|--------|-------|------------------------------|----------|------------|-------|-----------|-----------------|--------------|-------------------|----------------|--------------------------|---------------|--------------|
| | | Open Access | Scraped | Bought | Coded | Employees (rank and file) | Managers | Executives | Board | Consumers | Proximal Voters | HQ House Rep | HQ Senator | Disaggregated? | Large- <i>n</i> Measure? | Under Covers? | Over Covers? |
| Political Donors | SOC (occupation codes) + FEC* | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | | | | Y | Y | N | N | N |
| Twitter Followers | Twitter API* Schoenmueller et al. (2022) | ✓ | ✓ | | | | | | ✓ | | | | NA | N | Y | N | N |
| Pres. Vote near Headquarters | TargetSmart (ZIP-level)* | ✓ | | | ✓ | ✓ | ✓ | ✓ | | ✓ | | | N | NA | Y | N | N |
| | MEDSL (county-level) | ✓ | | | ✓ | ✓ | ✓ | ✓ | | ✓ | | | N | NA | N | Y | N |
| Pres. Vote near Business Locations | SafeGraph only | | | ✓ | | ✓ | ✓ | ✓ | | ✓ | ✓ | | N | Y | N | N | Y |
| | Zippia only | | ✓ | | | ✓ | ✓ | ✓ | | ✓ | ✓ | | N | N | Y | N | Y |
| | SafeGraph + Zippia* | ✓ | ✓ | | | ✓ | ✓ | ✓ | | ✓ | ✓ | | N | Y | N | N | N |
| Consumers' Demographics | YouGov | | | ✓ | | | | | ✓ | | | | NA | Y | N | N | N |
| HQ Representatives' Ideology | DW-NOMINATE* | ✓ | | | | | | | | | ✓ | ✓ | Y | Y | N | N | N |

Notes: NA values are given where either only one stakeholder is being measured leaving no possibility for disaggregation across stakeholders or where the sample used in measurement represents the entire target population (e.g. vote returns) obviating the distinction between small- and large- samples. Here, MEDSL is short for MIT Election Data and Science Lab (2020).

Table 3: Summary of Firm Agenda Data

| Firm-Level Data | Source(s) (* indicates usage in main text) | Collection | | | | Agendas | | | Strength/Weakness | | |
|--|--|-------------|---------|--------|-------|----------------|--------------------|---------------|------------------------|----------------------------|-----------------------------------|
| | | Open Access | Scraped | Bought | Coded | Climate Policy | Political Activity | Workplace DEI | Subjective Perception? | Voluntary Firm Disclosure? | Missing in $\geq 40\%$ of Brands? |
| Climate Policy Indicators | Climate Disclosure Project (CDP)* | ✓ | | | | ✓ | | | N | Y | Y |
| | Climate Action 100+* | ✓ | | | | ✓ | | | N | Y | Y |
| <i>PAC Spending:</i> \$\$ to Dem/Rep Candidates | OpenSecrets* | ✓ | | | | | ✓ | | N | N | N |
| | | ✓ | | | | | ✓ | | N | N | N |
| Lobbying Dem/Rep MCs | LobbyView | ✓ | | | | | ✓ | | N | Y | Y |
| <i>Regulatory Compliance:</i> Employment/Workplace Discrimination | Good Jobs First* | | | ✓ | | | | ✓ | N | N | N |
| | | | | ✓ | | ✓ | | | N | N | N |
| Employee Satisfaction | Glassdoor | | ✓ | | | | | ✓ | Y | N | Y |
| LGBTQ Workplace Equity Scores | Human Rights Campaign (HRC)* | ✓ | | | | | | ✓ | Y | N | Y |
| Employee Demographics | Zippia | | ✓ | | | | | ✓ | N | N | N |

Notes: Values of certain variables may be missing for brands either due to unavailability, voluntary non-disclosure (e.g. CDP scores, HRC scores), or non-applicability (e.g. some firms may not employ lobbyists or have affiliated PACs).

B.1 Distributions

Figure B7 provides baseline distributions of the stakeholder preference covariates for brands in this study. Two insights in particular are worth highlighting. First, the most Republican-leaning stakeholders (relative to the maximum value for each scale) are board members (60% on average across companies) and Twitter followers (59% on average across brands) in 2017; the most Democrat-leaning stakeholders are the human resources and marketing departments and significantly more so (13% and 16% of donations respectively). Second, there are more Democrat-leaning stakeholders on average than there are Republican-leaning stakeholders: 59% of donations go to Democrats across all employees and board members (upper left-most subplot) and 59% of all stakeholders across companies are Republicans (lower right-most subplot).

Note that my measure of Twitter followers (middle right-most subplot in Figure B7) differs from the 2017 and 2022 measures from Schoenmueller, Netzer, and Stahl (2022). This is because (i) different brands are represented by each of the measures due to imperfect matching, (ii) my measure uses random snapshots of followers from 2021, (iii) Schoenmueller, Netzer, and Stahl (2022)’s measures only include influential followers from each brand that exclusively follow either the Republican party or Democratic party national Twitter accounts. (ii) may explain the greater similarity to the 2022 measure and (iii) suggests that my measure may better represent ideologically extreme (left-leaning in particular) users by capturing their full portfolio of partisan followings, thus shifting the distribution further to the left.

Figure B8 similarly provides baseline distributions of the firm activity covariates. In contrast with stakeholder distributions, we see a more conservative lean in firms’ political activities in the lobbying (59% of all bills lobbied by a brands’ parent firm are sponsored by Republicans) and campaign finance arenas (57-61% of organizational PAC donations go to Republicans). Similarly, on average, firms are majority non-white and male in the composition of their workforce despite their online attention to diversity. On the other hand, firms’ ratings – on LGBTQ equity (HRC) and on climate policy (CDP and Climate Action 100+) – are more positive than not. This may imply a sincerely strong liberal direction in their DEI and climate activities or a selection mechanism: since these ratings rely on voluntary firm disclosures, firms with worse underlying performances in those areas may not disclose the necessary information to even receive ratings. A bigger concern for my study is that this selection may additionally be correlated with the direction of firms’ online political branding. I evaluate the latter in the next section (B.2). Figure B8 also informs the choice of logging the regulatory violations in Figure 8 due to their skew; similar results follow when using a Negative Binomial or Poisson regression.

Figure B7: Distribution of Stakeholder Preference Variables

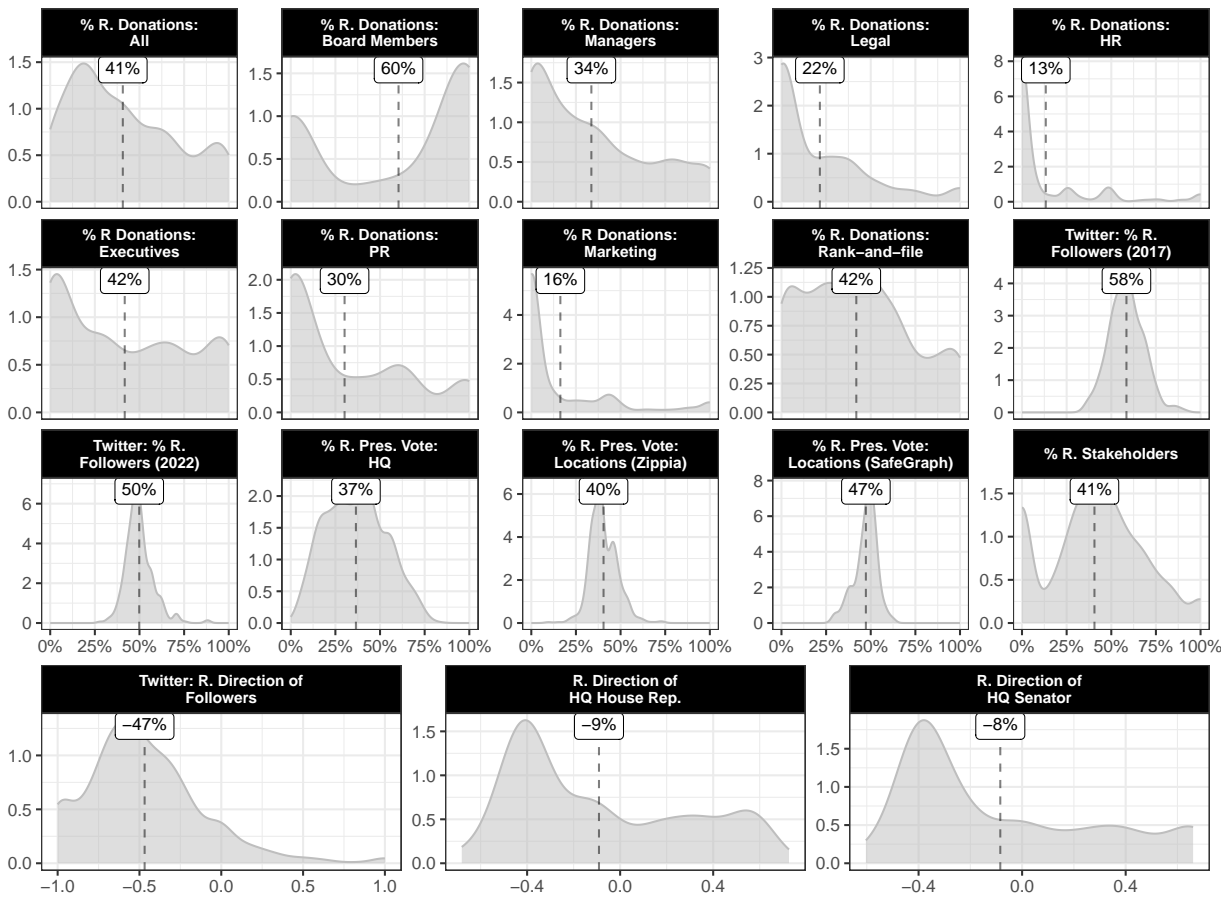
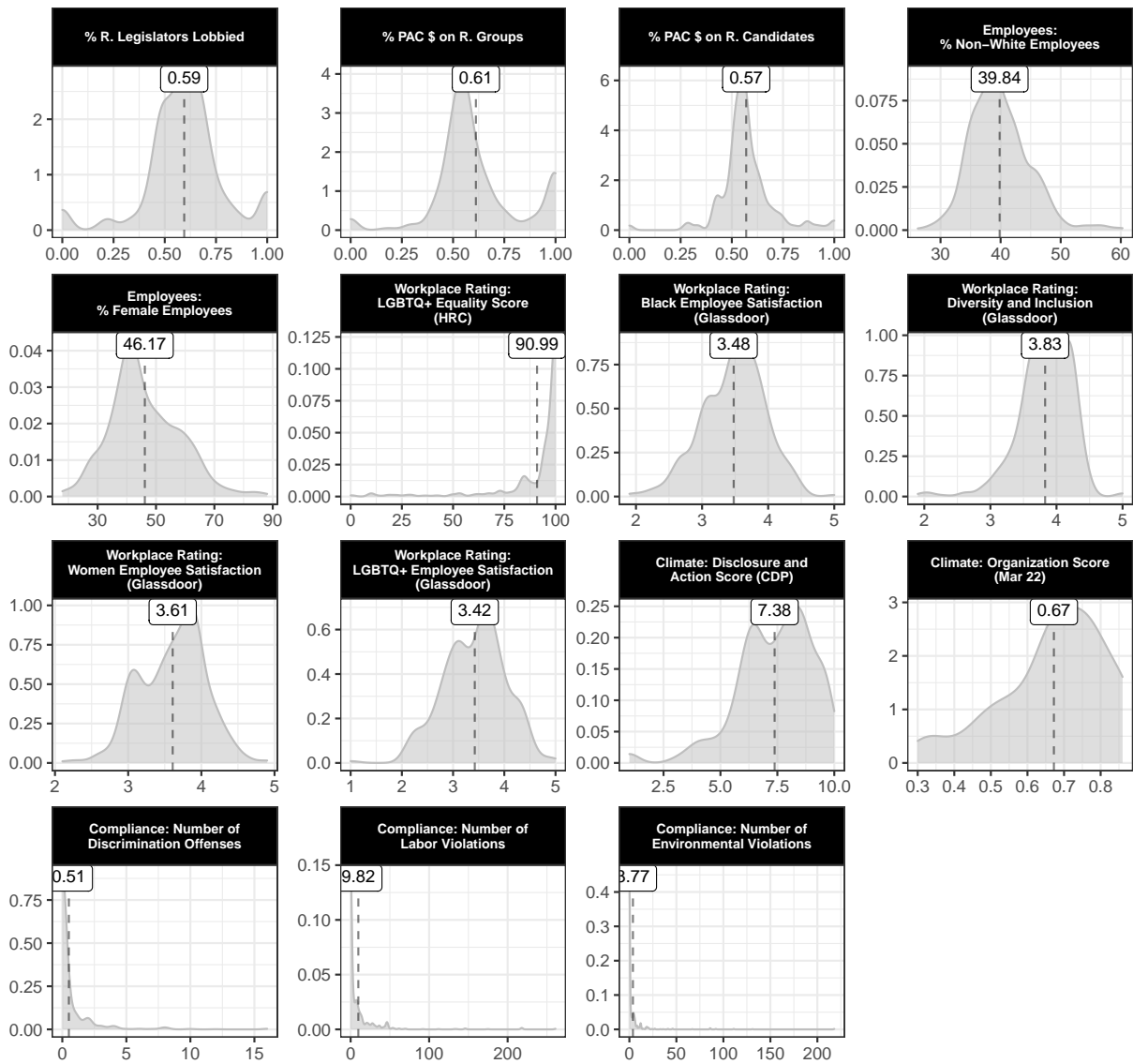


Figure B8: Distribution of Corporate Agenda Variables



B.2 Missing Data

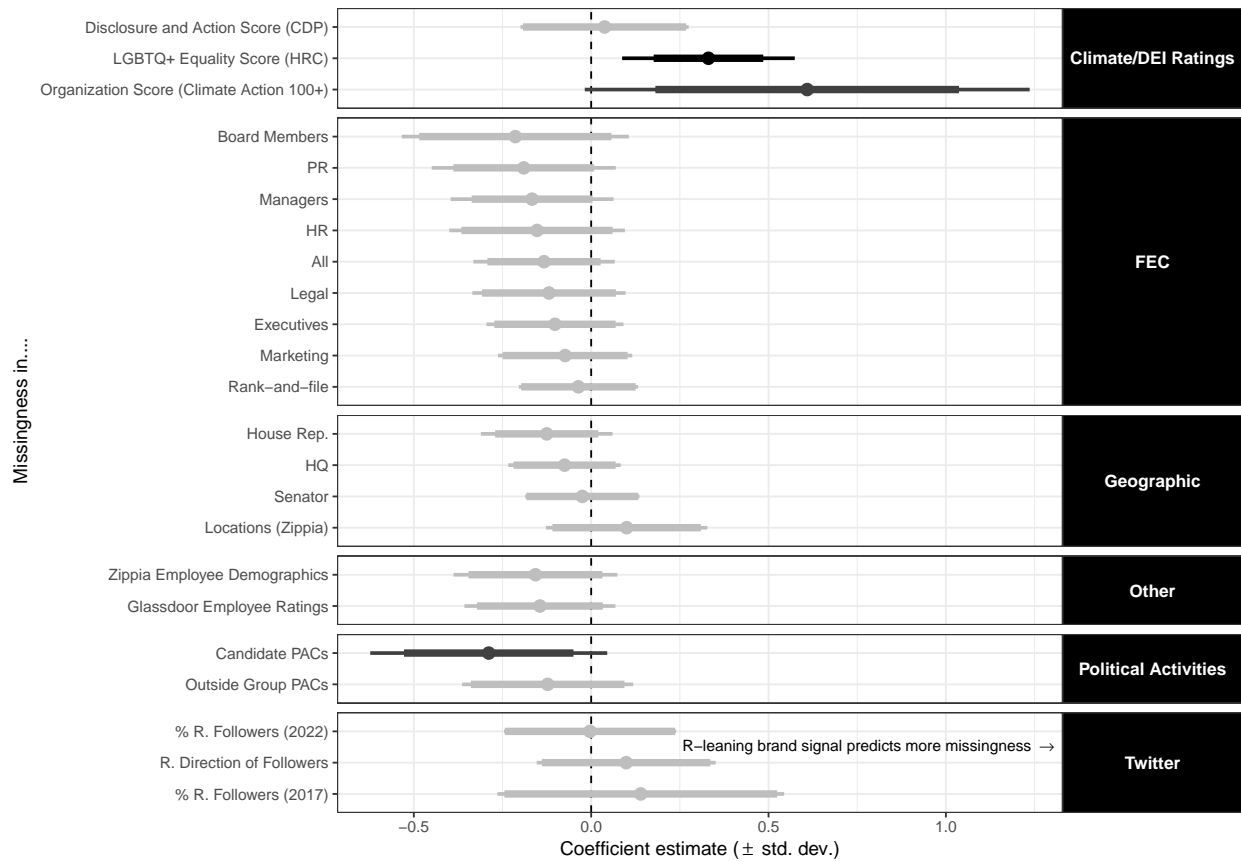
Some brand covariates of interest in this paper are missing due to lack of *availability* from the provider (Zippia workforce characteristics, Glassdoor employee reviews) and/or imperfect *matching* from my end (FEC data, variables involving headquarter or business/retail locations). Other covariates are missing for some brands due to *selection*: the covariate itself is not observed. In the case of political activities, this may be because a brand's parent firm does not have access to a PAC. In the case of ratings, this may be because a brand's parent firm is not reviewed on Glassdoor or did not disclose the necessary information to even receive ratings (from HRC, CDP, or Climate Action 100+).

To test whether the degree of missing data for any of these reasons is correlated with my main measure of interest, brand signal, I regress a missing value indicator in each of the above variables on partisan signal at the brand level.

Figure B9 summarises the three important takeaways from this exercise which are as follows. First is a validity takeaway: results in the main paper concerning covariates that are missing due to lack of availability or imperfect matching are unlikely to be skewed due to these missing values. That is, no covariate in this category is over-matched, under-scraped, or otherwise provided unevenly by its source for liberal or conservative brands specifically. Second is a substantive takeaway about ratings: indeed, more liberal-presenting brands are more likely to receive climate policy evaluations and LGBTQ+ DEI evaluations to begin with. Third is a related substantive takeaway about political activities: brands that use more Republican speech are more likely to have a PAC that contributes to *any* candidate or group.

In other words, firms in my sample that do not receive HRC ratings or fund political action committees are different than those that do. The magnitude of these imbalances based on the standardized coefficients (0.25–0.5 standard deviations of the outcome) suggests that the significant correlations shown in the main Figure 8 for LGBTQ+ equality scores and political activities may be even weaker or altogether null when considering all brands in the sample.

Figure B9: Correlation Between Brand Missing Covariate and Brand Signal



Notes: Coefficients are estimated from univariate regressions of an indicator of missing values of each firm covariate (vertical axis) on brand partisan signal. Estimates are sorted and grouped by category (black panels).

C Additional Results

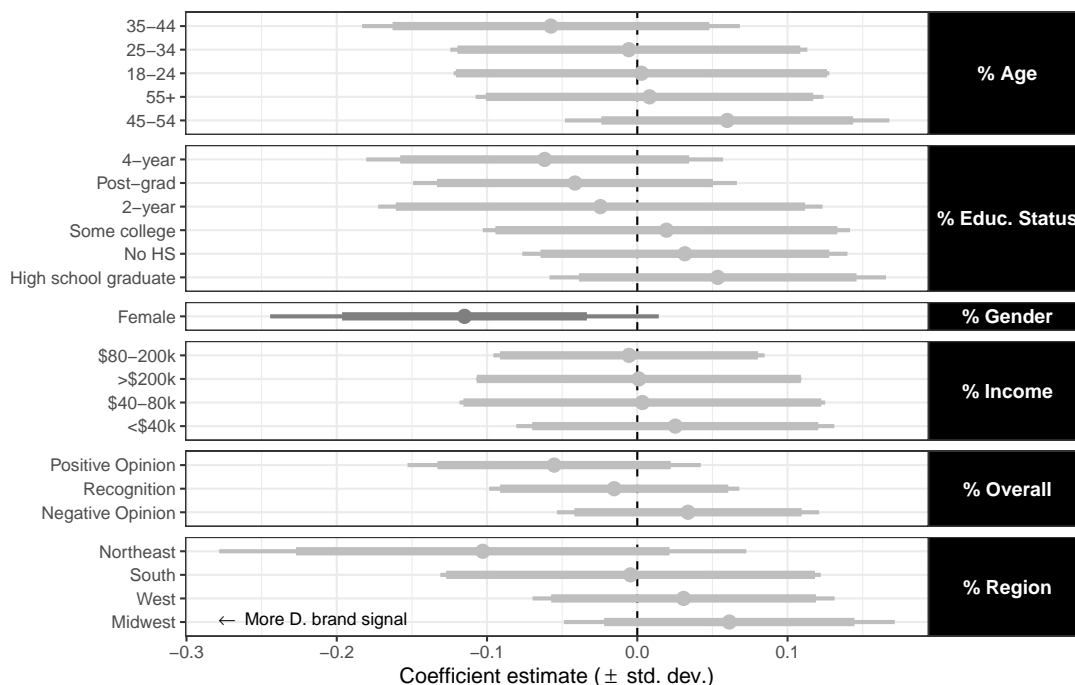
This section provides additional regression analyses bolstering the main regression analyses in the paper.

C.1 Other Predictors of Signal Direction

Even though many of the activity and stakeholder variables in the main text exhibit weak or null correlations with brand speech, other empirically and conceptually related variables that are available may be more informative of brand signal.

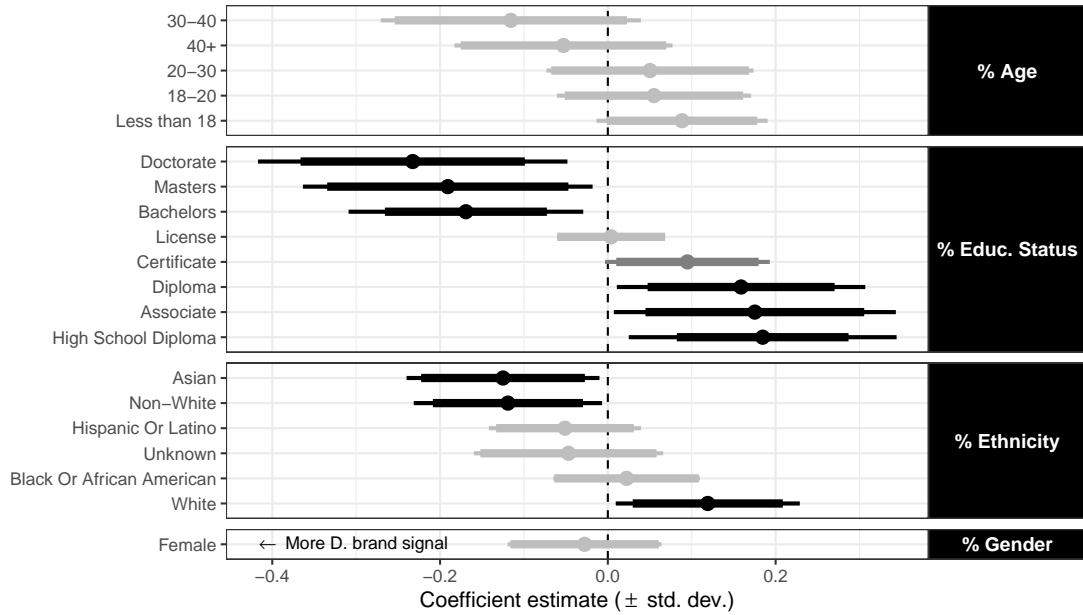
Figure C10 shows that besides a weak link to gender composition, there is no detectable relationship between the consumer characteristics of brands in my sample and online partisan speech. On the other hand, Figure C11 shows that there are stronger (albeit still not “large” according to conventional definitions) correlations between partisan brand signal and employee characteristics, in particular the educational composition of the workforce, in the expected direction. Taken together with Figure C12, I find that brands belonging to larger, more educated, and more racially diverse firms are more likely to send liberal or Democratic appeals on social media.

Figure C10: **Consumer Demographics (At Most) Weakly Predict Partisan Brand Signals**



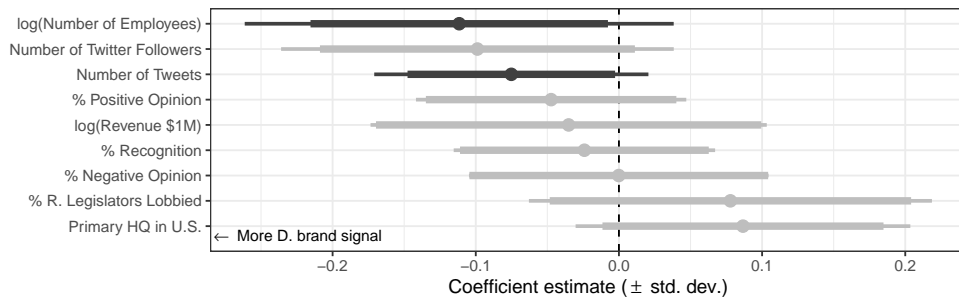
Notes: Coefficients estimated from univariate regressions of brand signal on consumer demographic cross-tabs measured via YouGov audience panel surveys for each brand in our sample.

Figure C11: **Employee Demographics Moderately Predict Partisan Brand Signals**



Notes: Coefficients estimated from univariate regressions of brand signal on employee characteristics measured using Zippia profiles matched to each available brand in our sample.

Figure C12: **Brand and Firm Characteristics (At Most) Weakly Predict Partisan Brand Signals**



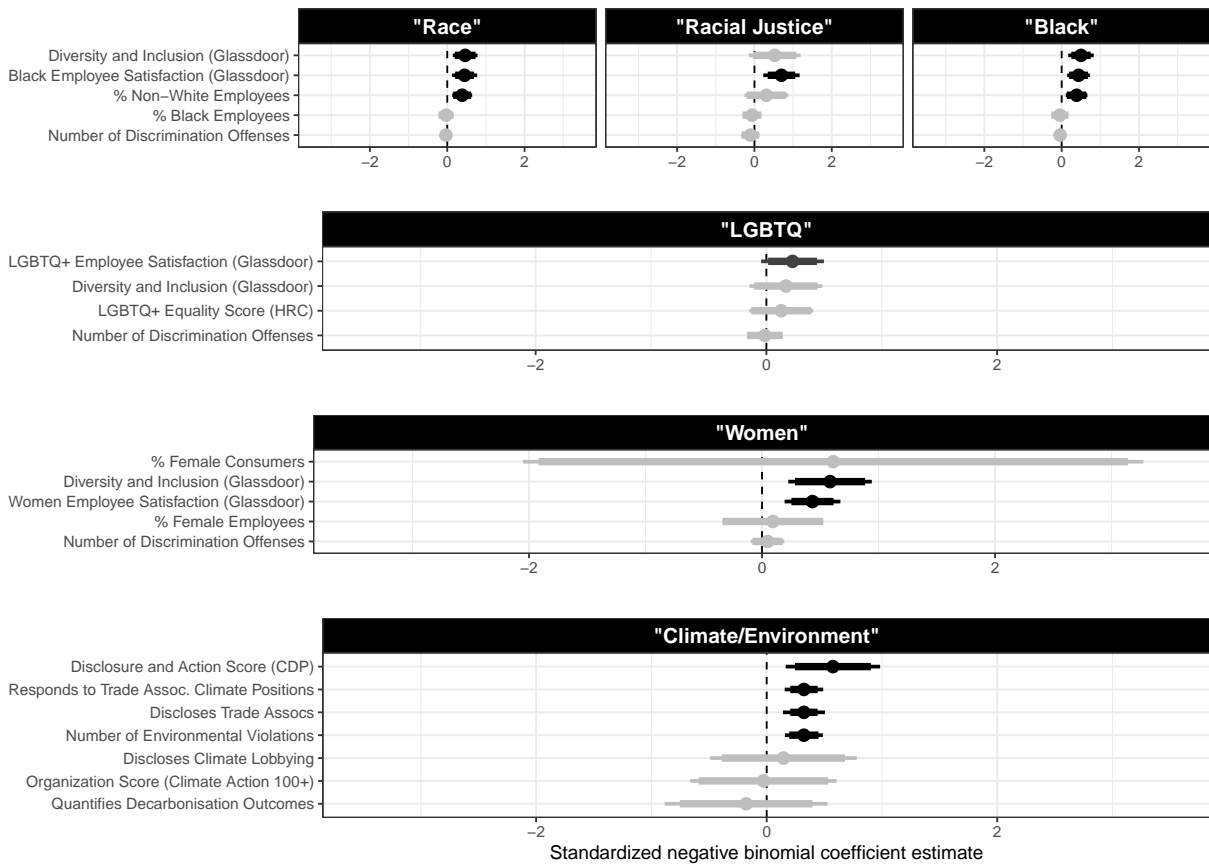
Notes: Coefficients estimated from univariate regressions of brand signal on brand (and brand parent firm) characteristics collected from a number of sources including Wikipedia, Glassdoor, and Zippia.

C.2 Keyword Outcomes

The broad measure of partisan brand signal used in this paper may elide more issue-specific connections between firm activities and firm speech. For example, although firms with strong DEI initiatives may not brand themselves as liberal “on average” on social media, they may still mention issues of race and racial diversity.

The keyword regression results from Figure C13 at least partially corroborates this story, specifically on racial issues but also for select indicators of firms’ attention to LGBTQ and gender inclusion as well as climate. The magnitude of the coefficients are not unsubstantial when transformed to linear scale: a standard deviation increase in a brand’s black employee satisfaction predicts, on average, \approx twice as many keywords about racial justice. However, the usage of these specific liberal keywords is skewed across brands and thus low overall: “racial justice”, for example, is said \approx 600 times in our sample but only by 20% of brands overall resulting in an average count of less than 1. Additionally, the number of regulatory offenses intriguingly appears to positively correlate with attention to keywords in that area. This provides some limited counter-evidence of false advertising, i.e. that brands are not only exaggerating but sending the opposite partisan signals of their implied agenda.

Figure C13: Relevant Firm Activities (At Most) Moderately Predict Usage of Specific Democrat Signal Keywords



Notes: Coefficients estimated from a Negative Binomial regression – to account for the over-dispersion of zero usages – of keyword counts of specific categories of partisan phrases on relevant firm activities. Coefficients are shown on the original log scale. Substantive conclusions are the same as using a linear regression model with a logged outcome. Regulatory offense counts are logged whenever used. Keywords are taken directly from the list of Congressional phrases (the top 25 of which are shown in Figure A1) and supplemented with synonyms and closely related phrases. See replication code for a list of the exact phrases.

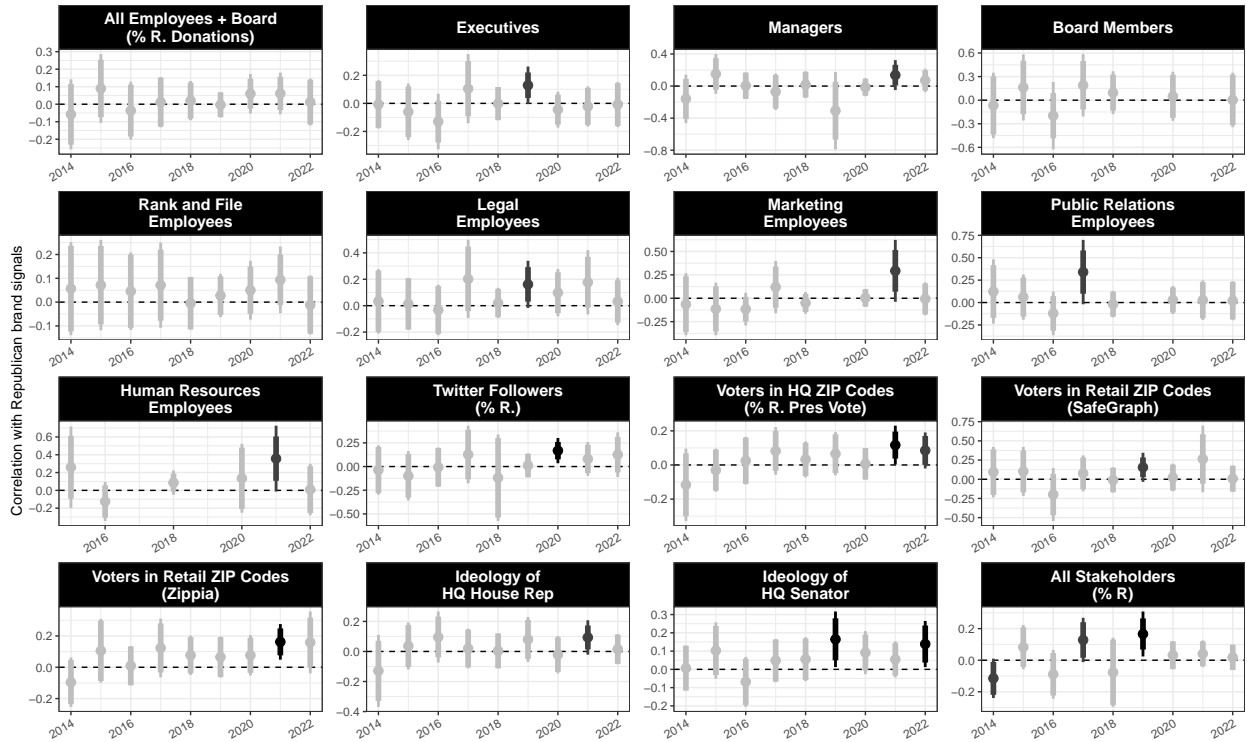
C.3 Temporal Patterns

I exploit several variables with over-time variation to show how the correlations between brand signals and stakeholder preferences/corporate governance agendas changes (if at all) over the period of study and whether the main results are local to a particular moment in time. I caution the reader from over-interpreting these results in either direction, since there is evidence of differential missing-ness of certain measures over time. *Hence, the results in this section are merely suggestive, not conclusive.*

Taken together, Figures C14–C15 suggest that most correlations shown in the main paper only became significant (if at all) after 2019. I note that these results do not elucidate whether brands’ online speech caused a shift in stakeholder preferences (or stakeholders themselves) and their activities or the other way around.

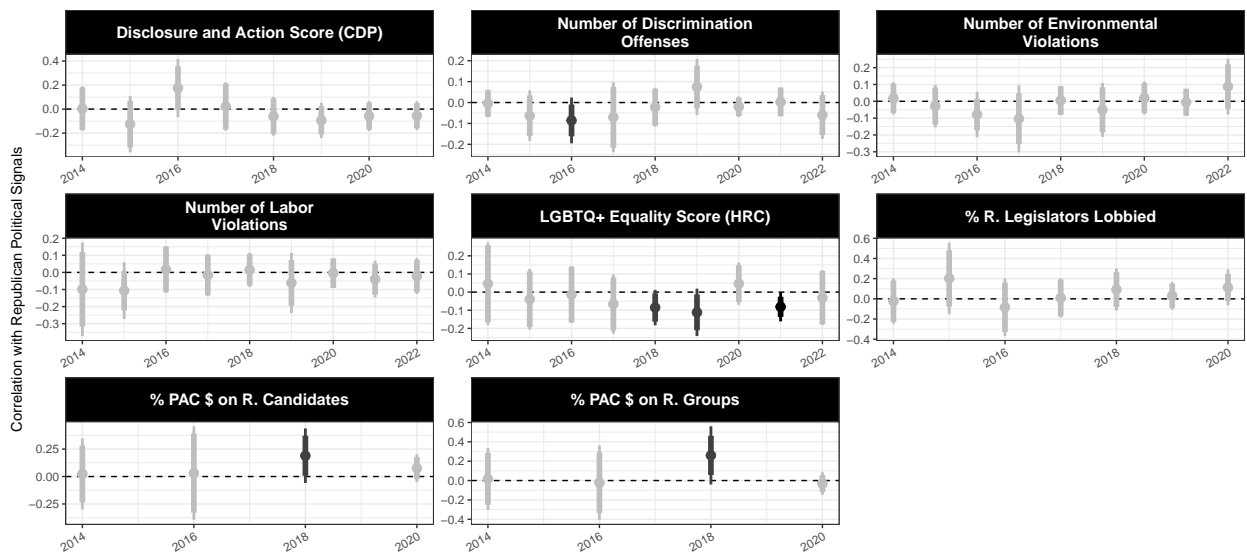
Figure C14 replicates the univariate regression coefficients from the main text using time-varying measures of brand signal and stakeholder preferences with leading, lagging, and contemporaneous brand signals. In theory, this would suggest whether brand signals *precede* or *follow* stakeholder preferences. Noting the limitations of this exercise given the missing-ness of over-time measures, there does not initially appear to be any evidence of either phenomenon. Instead, brand alignment with firm affiliates appears to occur contemporaneously within a particular year with little anticipation on firms’ parts or selection on stakeholders’ parts.

Figure C14: Correlations Between Partisan Brand Signal and Stakeholder Preferences Over Time



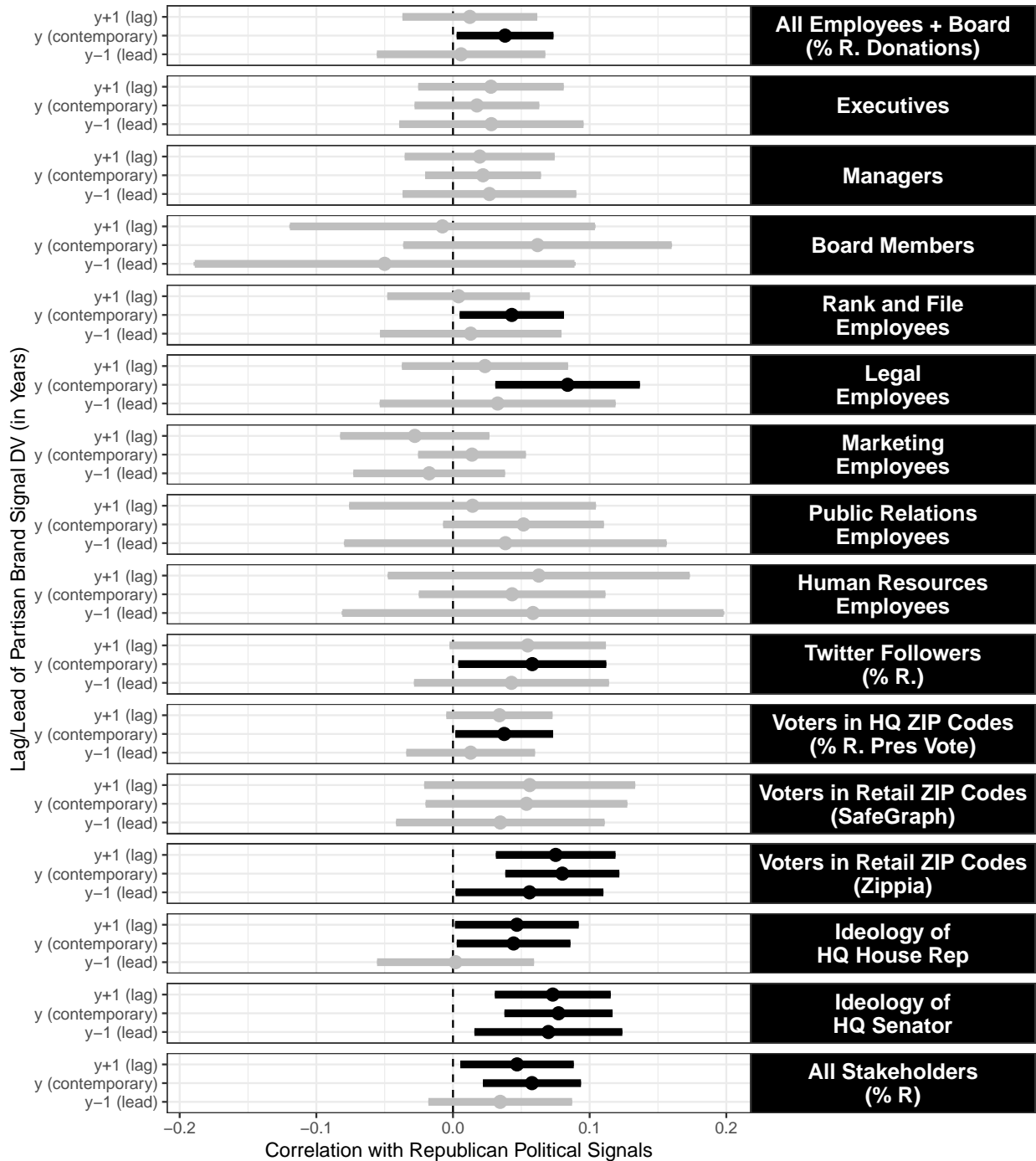
Notes: Coefficients estimated from univariate regressions of brand signal (measured using only brand posts and Congressional language in the given year) on stakeholder preferences measured in that given year. Estimates for certain stakeholders (e.g. Human Resources employees in 2019) are missing due to fewer matches in particular years. Results involving the presidential vote use the most recently available presidential vote-share available for each year, though noting that presidential vote-share across years at the ZIP code level are highly correlated. For Twitter followers, followership is only available in 2017 and 2022, so brand-year observations are matched to the closest year of Twitter followership.

Figure C15: Correlations Between Partisan Brand Signal and Firm Activities Over Time



Notes: Coefficients estimated from univariate regressions of brand signal (measured using only brand posts and Congressional language in the given year) on firm activities in that given year. Certain activities (e.g. PAC donations) are only available for election years.

Figure C16: **Lagging vs. Leading Correlations of Partisan Brand Signal and Stakeholder Preferences**



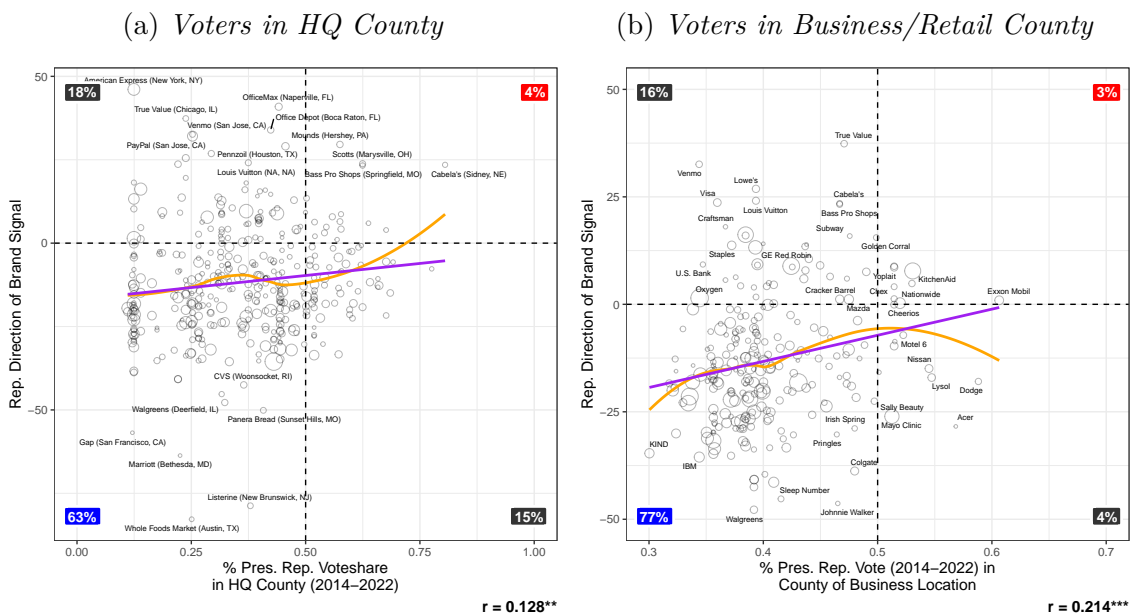
Notes: Coefficients estimated from univariate regressions of brand signal (measured using only brand posts and Congressional language in the given year) on stakeholder preferences measured in all available years from 2015 to 2022, controlling for year.

C.4 Results with Alternative Measures

Figure C17 computes alignment between brand signals and partisan stakeholder preferences for geographic measures of the latter using *county level* rather than *ZIP code level* measures (as is used in the main text). As is the case in the main text, for business/retail data, the SafeGraph and Zippia datasets of business/retail locations are pooled together. Similar positive and statistically significant alignment patterns arise, ameliorating the concern that many employees and customers of business locations may reside outside the ZIP code of said locations (I thank the anonymous reviewer for raising this).

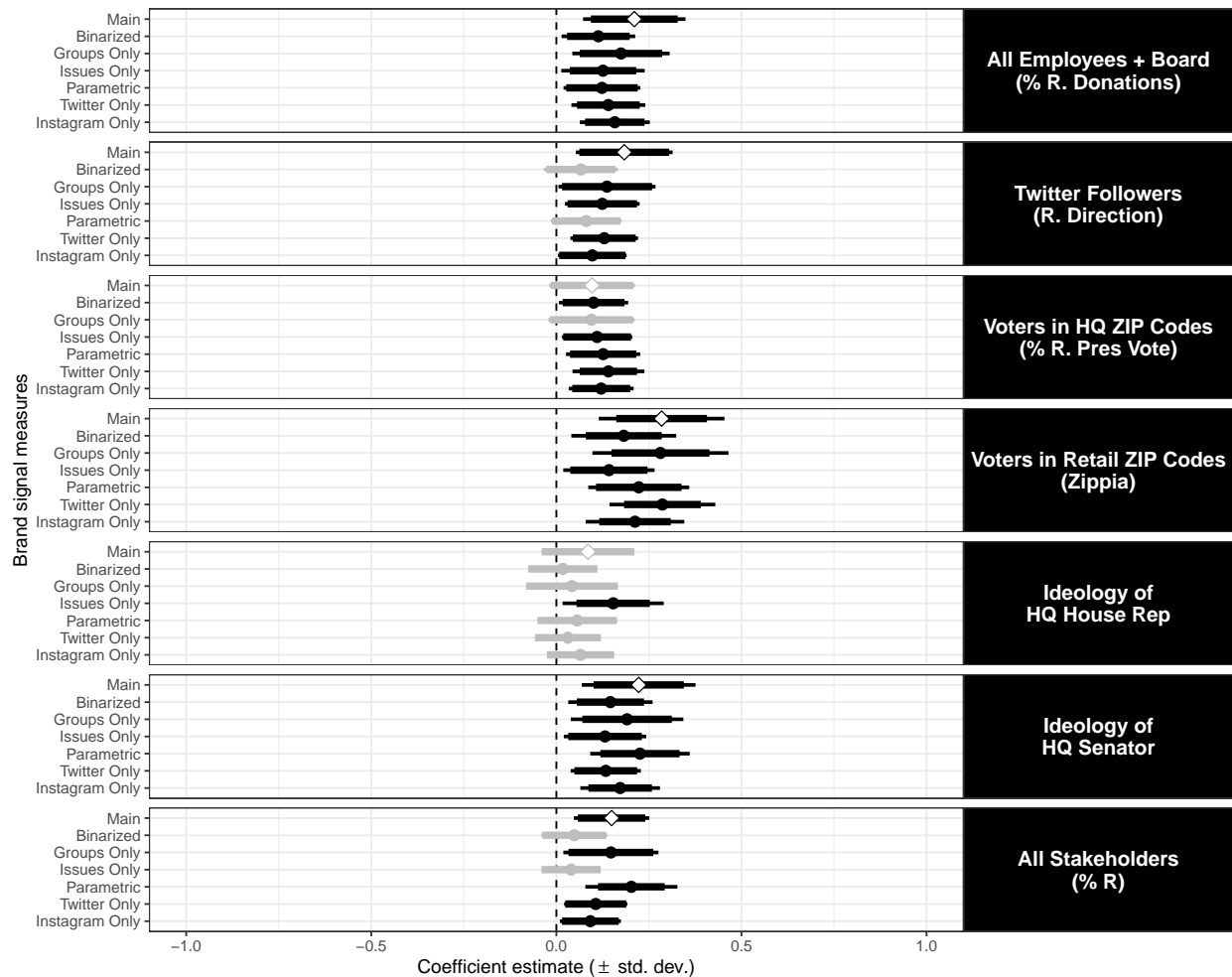
Figure C18 and Figure C19 replicate select analyses from the main text (for brevity) using the alternative measures of brand signal described in Appendix A.3. Substantive conclusions from the paper largely do not change across these measures.

Figure C17: Alignment Between Brand Signals and Select Partisan Stakeholder Preferences (County-Level Geographic Measures)



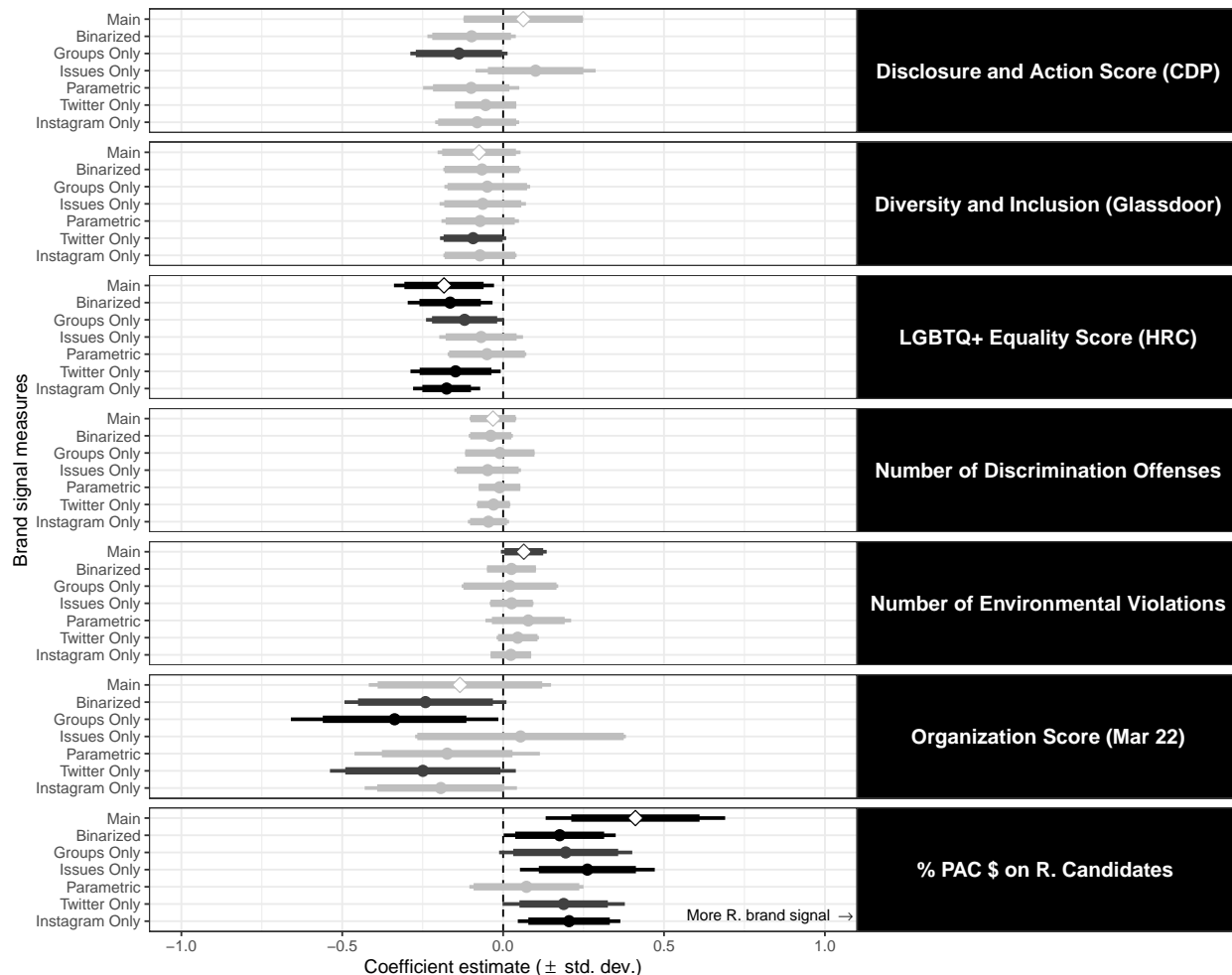
Notes: Percentage of brands in each quadrant are shown in the corner of each plot. The purple lines denote linear OLS regression lines of best fit, while the orange lines denote LOESS regression lines of best fit. Shown below each plot is the Pearson correlation (r) between each stakeholder measure (horizontal axis) and their corresponding brand signals (vertical axis). Statistical significance is determined using a robust t -test or equivalently the HC0-corrected standard errors of univariate regression between stakeholder measure and brand signal.

Figure C18: Correlations Between Different Measures of Partisan Brand Signal and Stakeholder Preferences



Notes: Coefficients estimated from univariate regressions of brand signal (measured in the ways labelled on the vertical axis) on stakeholder preferences labelled by the black panels (for brevity, only a subset of preferences used in the main text are shown). Confidence intervals for coefficients involving the main measure used in the text (◇) are re-adjusted using BH-q procedure relative to the other results shown here, though the substantive conclusion remains with the confidence intervals shown in the main text.

Figure C19: Correlations Between Different Measures of Partisan Brand Signal and Firm Activities



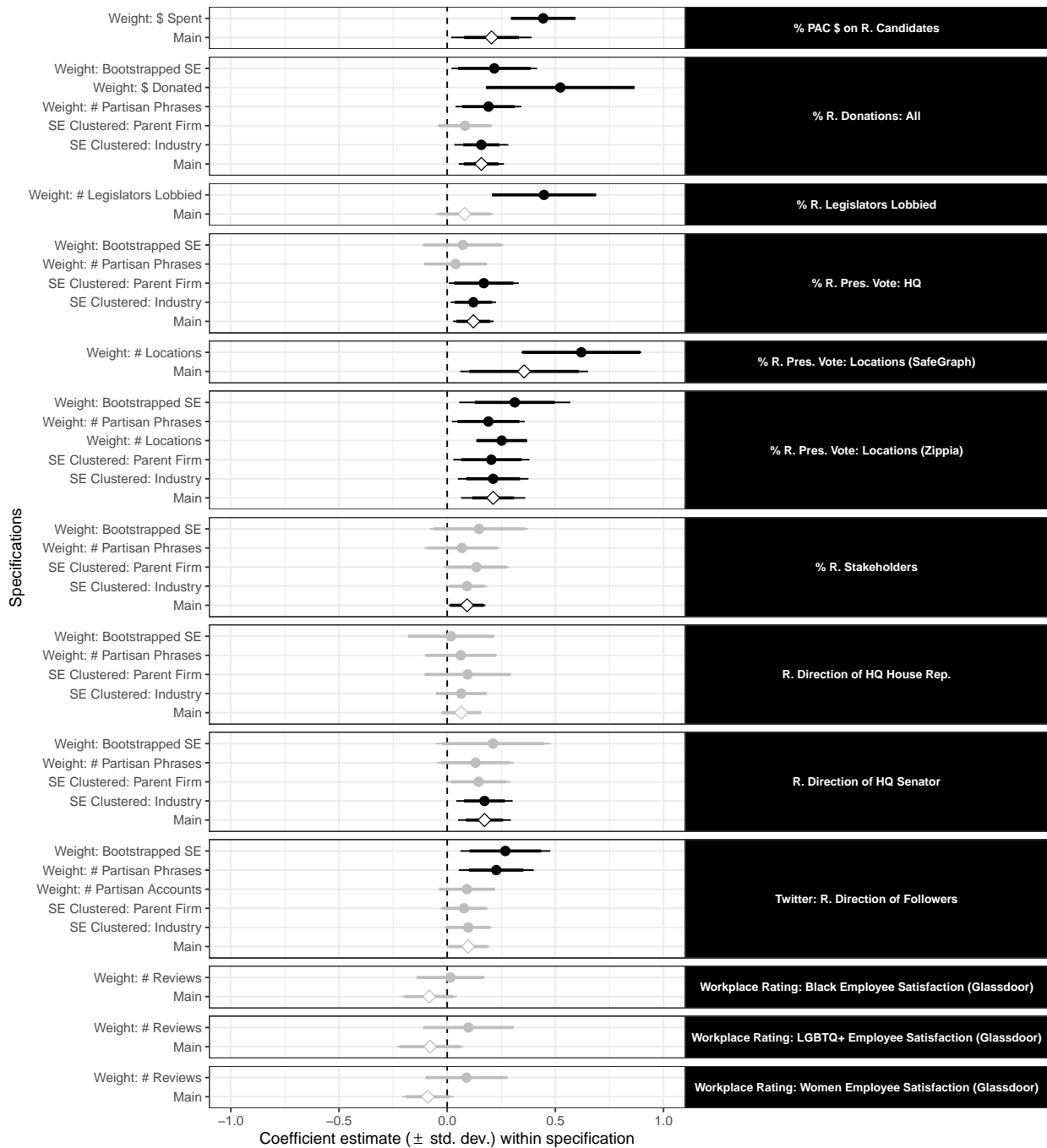
Notes: Coefficients estimated from univariate regressions of brand signal (measured in the ways labelled on the vertical axis) on firm characteristics labelled by the black panels (for brevity, only a subset of characteristics used in the main text are shown). Confidence intervals for coefficients involving the main measure used in the text (\diamond) are re-adjusted using BH-q procedure relative to the other results shown here, though the substantive conclusion remains with the confidence intervals shown in the main text.

C.5 Results with Alternative Specifications

Figure C20 replicates select analyses from the main text (for brevity) using alternative regression specifications that incorporate additional measurement error in both the predictors and outcomes in the main regressions (Figures 7-8). These including weighting by the precision of point estimates of each predictor (e.g. total number of PAC dollars spent, number of locations matched in SafeGraph data, number of partisan Twitter accounts used to infer follower partisanship), clustering regressions by parent firm (many brands belong to the same conglomerates such as Procter & Gamble) or industry, and weighting by the bootstrapped standard errors of partisan brand signal itself.

In general, when boosting observations with added precision, the magnitude of correlation increases, sometimes substantially (see correlations with voters in retail locations from the SafeGraph data). No substantive conclusion appears to consistently change or at all reverse.

Figure C20: Correlations Across Weighting and Standard Error Specifications



Notes: Coefficients estimated from univariate regressions of brand signal on selected firm covariates (black panels on right) according to different specifications (vertical axis) of standard errors and weights to account for additional uncertainty in either the dependent variable or the independent variable. The dependent variable for each specification is the main measure of brand signal used in the text (average usage of differentially Republican keywords) with the exception of bootstrapped standard errors which uses bootstrapped estimates of brand signal from the parametric model. Weights for bootstrapped standard errors are inverted (brands with larger standard errors are given less weight).

C.6 Equivalence Tests

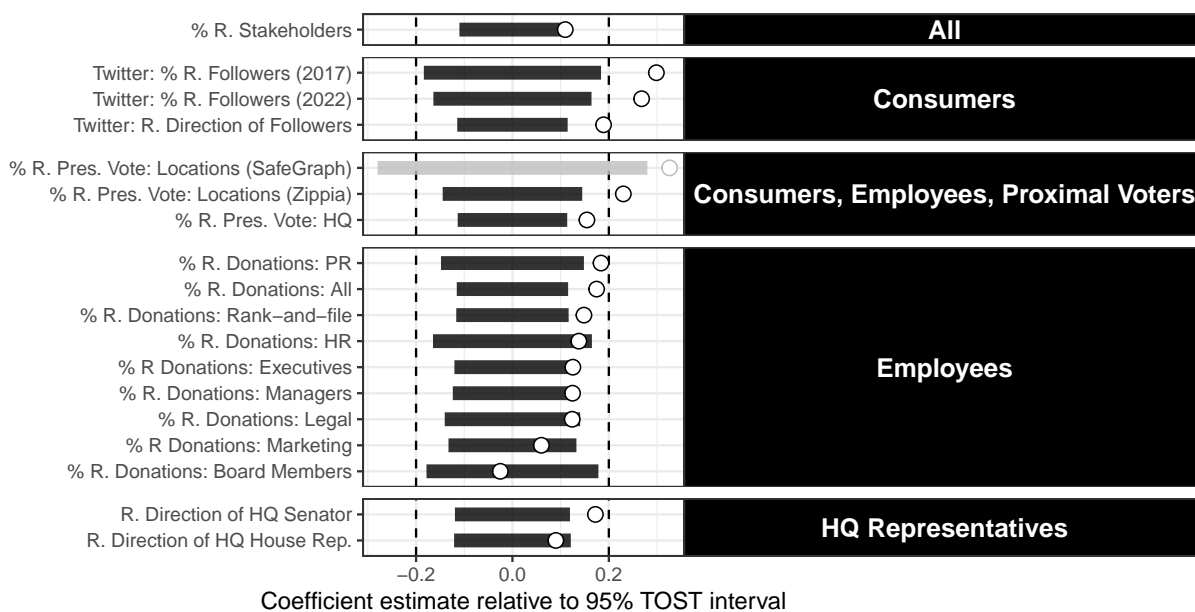
Even statistically significant coefficient results may be rejected on the basis of small effect sizes; moreover the absence of statistically significant results do not necessarily imply minimal or zero relationships in reality. Thus, I turn to equivalence tests to seek evidence that the effect sizes shown in the main text are negligible (Rainey, 2014; Lakens, 2017; E. Hartman and Hidalgo, 2018).

Equivalence tests are operationalized using a Two One-Sided Test (TOST) procedure testing the null hypothesis of a minimal standardized difference in the outcome explained by the predictor of interest. Here I use the most permissive definition of a large effect commonly used in the literature Cohen, 2013, 0.20 standard deviations. E. Hartman and Hidalgo (2018) recommend a more conservative threshold of 0.36 standard deviations.

Figures C21–C22 show that few variables, with the exception of some climate policy indicators, meaningfully explain variation in brands’ partisan signals according to this minimal bar at a 95% confidence level. Those that though fail to do so at the higher threshold of 0.36 that is typically recommended.

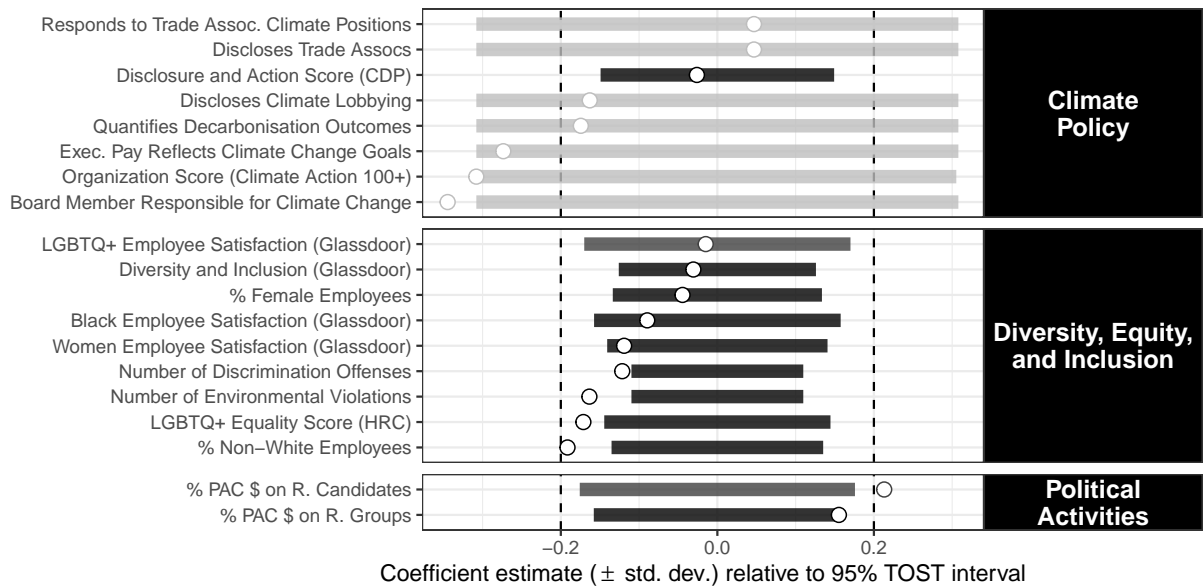
Note that in many cases, equivalence tests detect minimal relationships in finite samples of a larger population due to a lack of statistical power. That is not an applicable reason in this study since I observe the entire population of interest (highly recognizable brands in the United States).

Figure C21: **Equivalence Tests for Stakeholder Preference Regressions**



Notes: Bands show the 95% two-sided TOST intervals for the regressions of brand signals on each of the (standardized) measures of stakeholder preferences shown on the vertical axis. Bands are colored black if they are able to reject the null hypothesis of at least a 0.20 standardized difference – a common benchmark for a minimal effect size Cohen, 2013. In comparison, points denote the original estimates.

Figure C22: Equivalence Tests for Firm Activity Regressions



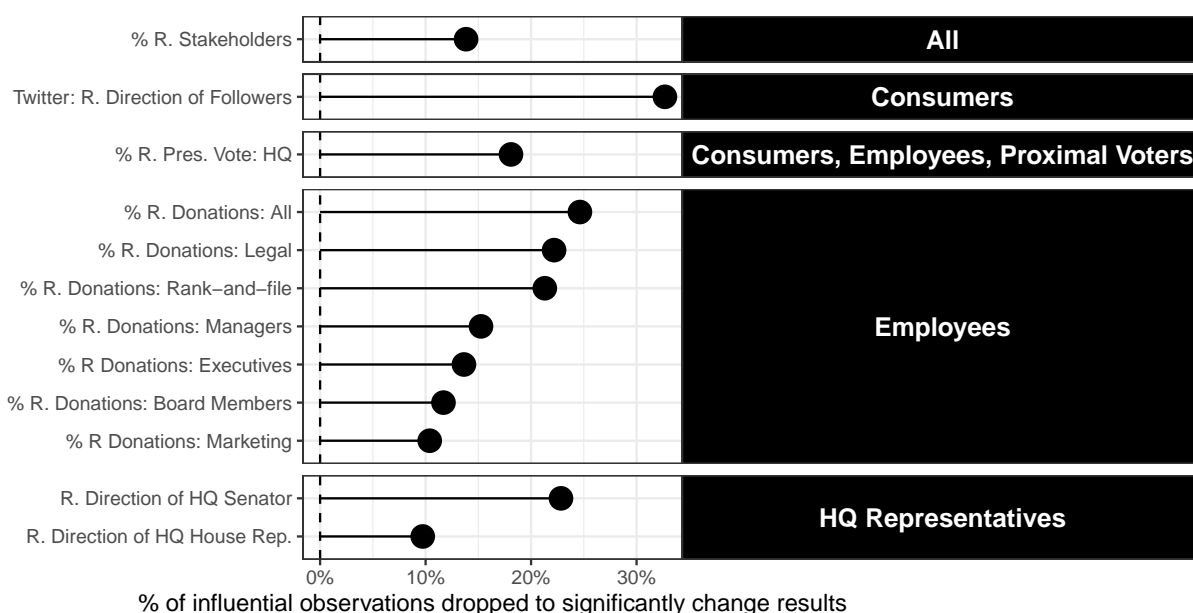
Notes: Bands show the 95% two-sided TOST intervals for the regressions of brand signals on each of the (standardized) measures of firm activities shown on the vertical axis. Bands are colored black if they are able to reject the null hypothesis of at least a 0.20 standardized difference – a common benchmark for a minimal effect size Cohen, 2013. In comparison, points denote the original estimates.

C.7 Robustness to Influential Observations

The power distribution of speech and influence broadly observed on social media and the apparent outliers amongst our brands in their partisan signaling seen in Figures 5–6 raise the concern that a few influential observations are entirely “responsible” for the minimal alignments/correlations we do observe.

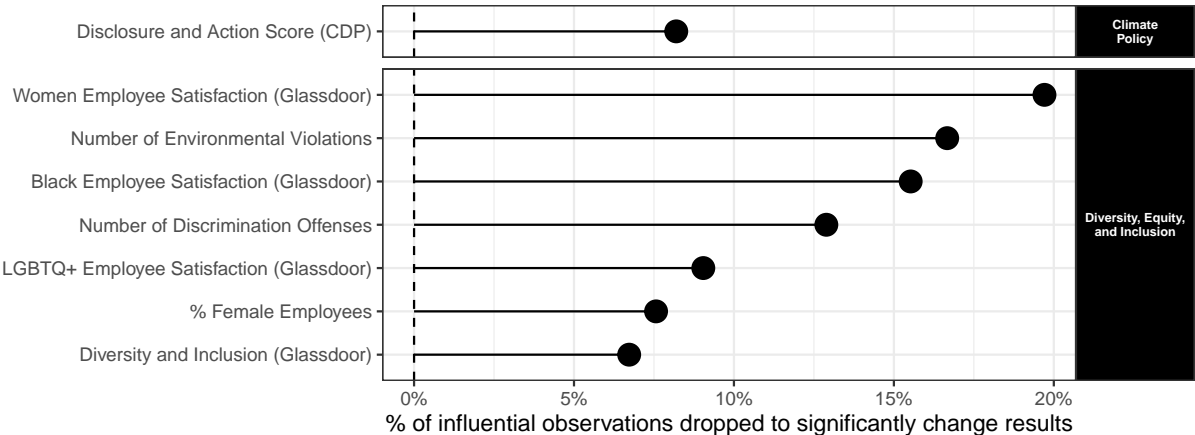
Figures C23–C24 show the results of a procedure (Broderick, Giordano, and Meager, 2020) used to identify the most pivotal observations (if they exist) in a regression model, the removal of which would reverse the sign of the estimated coefficients significantly. In summary, the correlations estimated in Figures 7–8 are robust up to the removal of roughly 50 and 200 brands (5–20%). Compared to even gold-standard randomized control trials, this is a far higher level of robustness (Broderick, Giordano, and Meager, 2020).

Figure C23: **Estimated Influential Observations for Stakeholder Preference Regressions**



Notes: Percentages denoted by each black dot are estimated via the estimator proposed by Broderick, Giordano, and Meager (2020). Shown are only the independent variables from Figure 7 for which an influential set could be estimated.

Figure C24: **Estimated Influential Observations for Firm Characteristic Regressions**



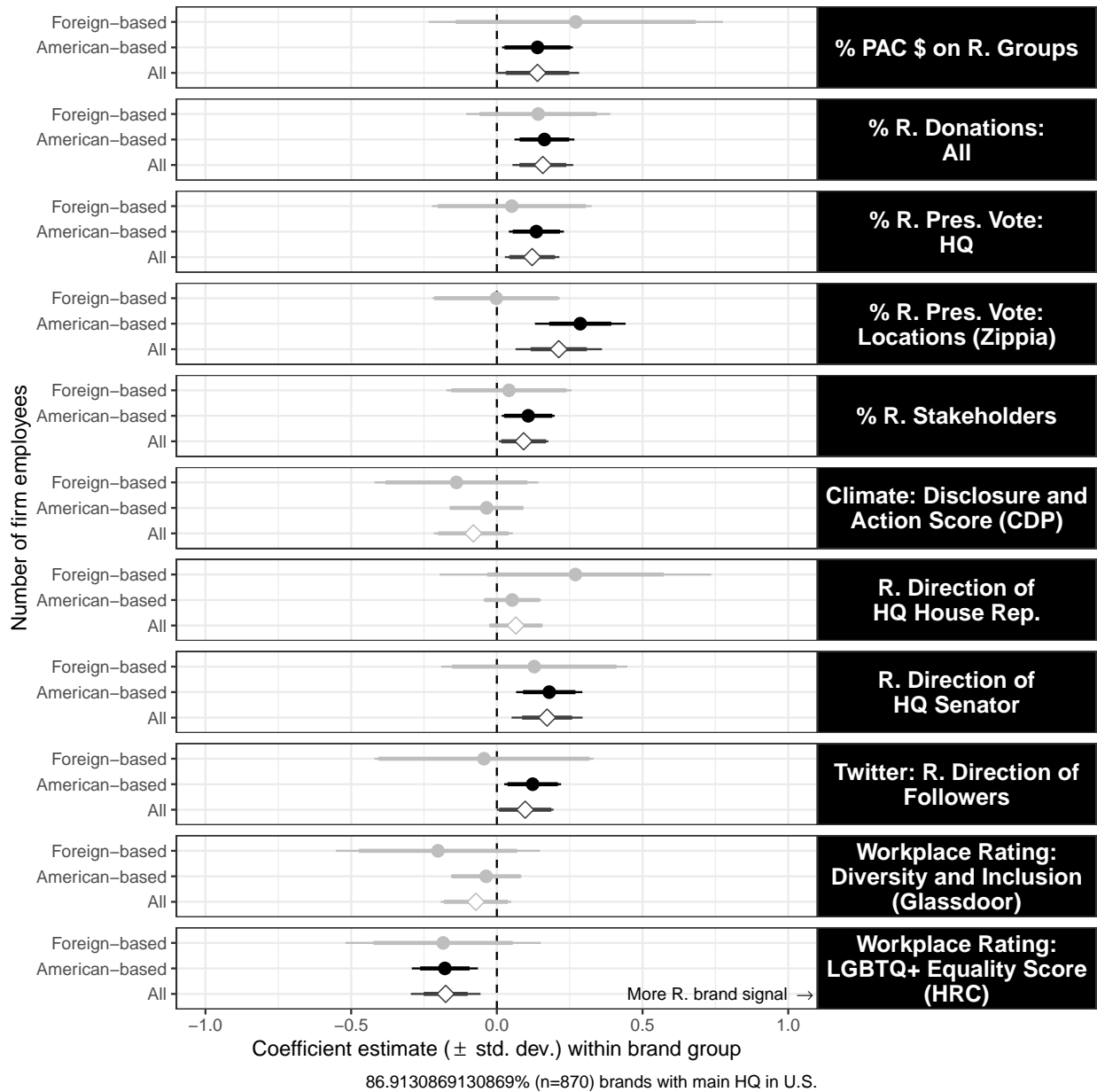
Notes: Percentages denoted by each black dot are estimated via the estimator proposed by Broderick, Giordano, and Meager (2020). Shown are only the independent variables from Figure 8 for which an influential set could be estimated.

C.8 Heterogeneity

Figures C25–C26 show how a subset of key results in the main regressions (Figures 5–6) vary for different subsets of brands based on headquarter location, size, and industry. I find that the relationships between firm activities/stakeholder preferences and brand cues are concentrated in (i) brands based in the U.S., (ii) in the retail, household goods, and technology sectors, and (iii) with larger parent firms rather than smaller.

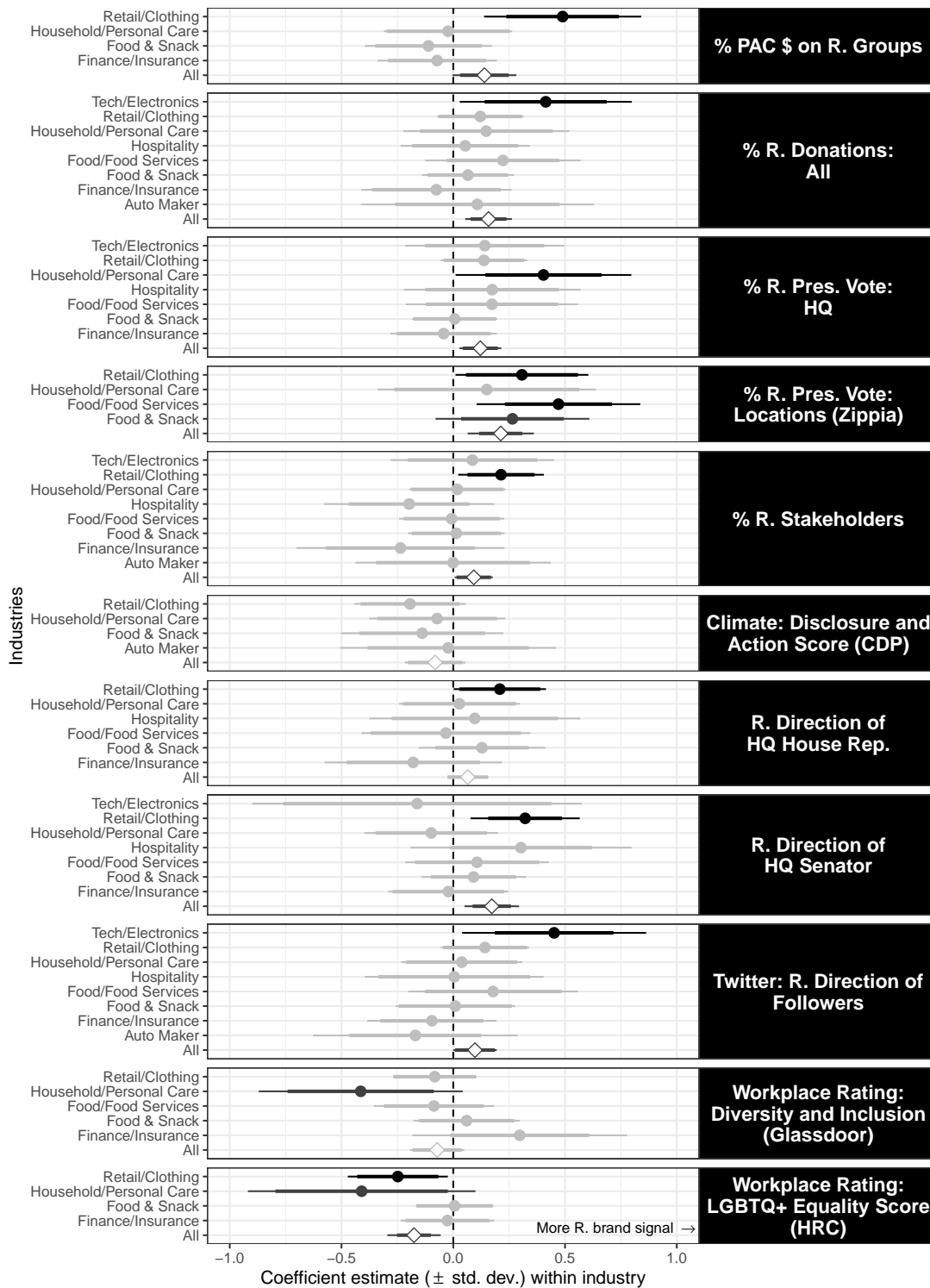
An interesting exception is that that smaller firms’s brand speech is more aligned with the ideology of their headquarters’ elected representatives. The reason for this is that smaller firms are Republican-leaning in their partisan appeals (Figure C12) and also more likely to be located in rural, Republican-leaning geographies rather than urban knowledge economy hubs.

Figure C25: Heterogeneity in Stakeholder and Agenda Correlations by Firm Head-quarter



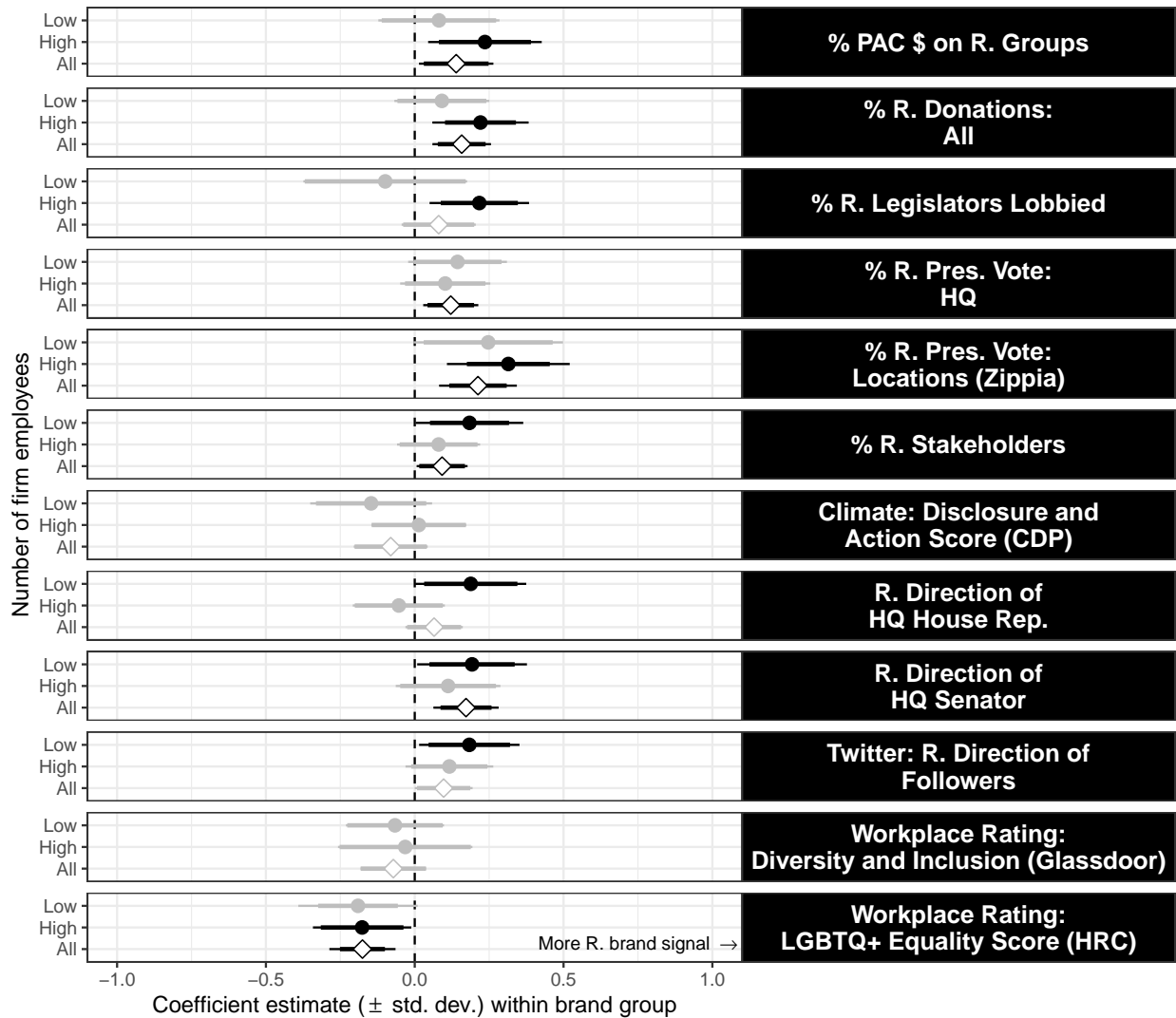
Notes: Foreign-based firms are those with no “main” headquarters in the United States; note that this differs from the definition of a *multinational corporation* because the parent firms of nearly all brands in our sample are multinational. Coefficients are estimated from univariate regressions of brand signal (main measure) on each of the covariates shown in the right black panels for the subset of brands denoted on the vertical axis. Estimates for all brands (◇) correspond to estimates in the main text.

Figure C26: Heterogeneity in Stakeholder and Agenda Correlations by Firm Industry



Notes: Industry labels are pooled categories of consumer brands as categorized by YouGov. Coefficients are estimated from univariate regressions of brand signal (main measure) on each of the covariates shown in the right black panels for the subset of brands denoted on the vertical axis. Estimates for all brands (◇) correspond to estimates in the main text. Some industries are omitted from certain panels due to a lack of comprehensive measures for that particular covariate across firms in that industry (e.g. climate policy for tech brands).

Figure C27: Heterogeneity in Stakeholder and Agenda Correlations by Firm Size



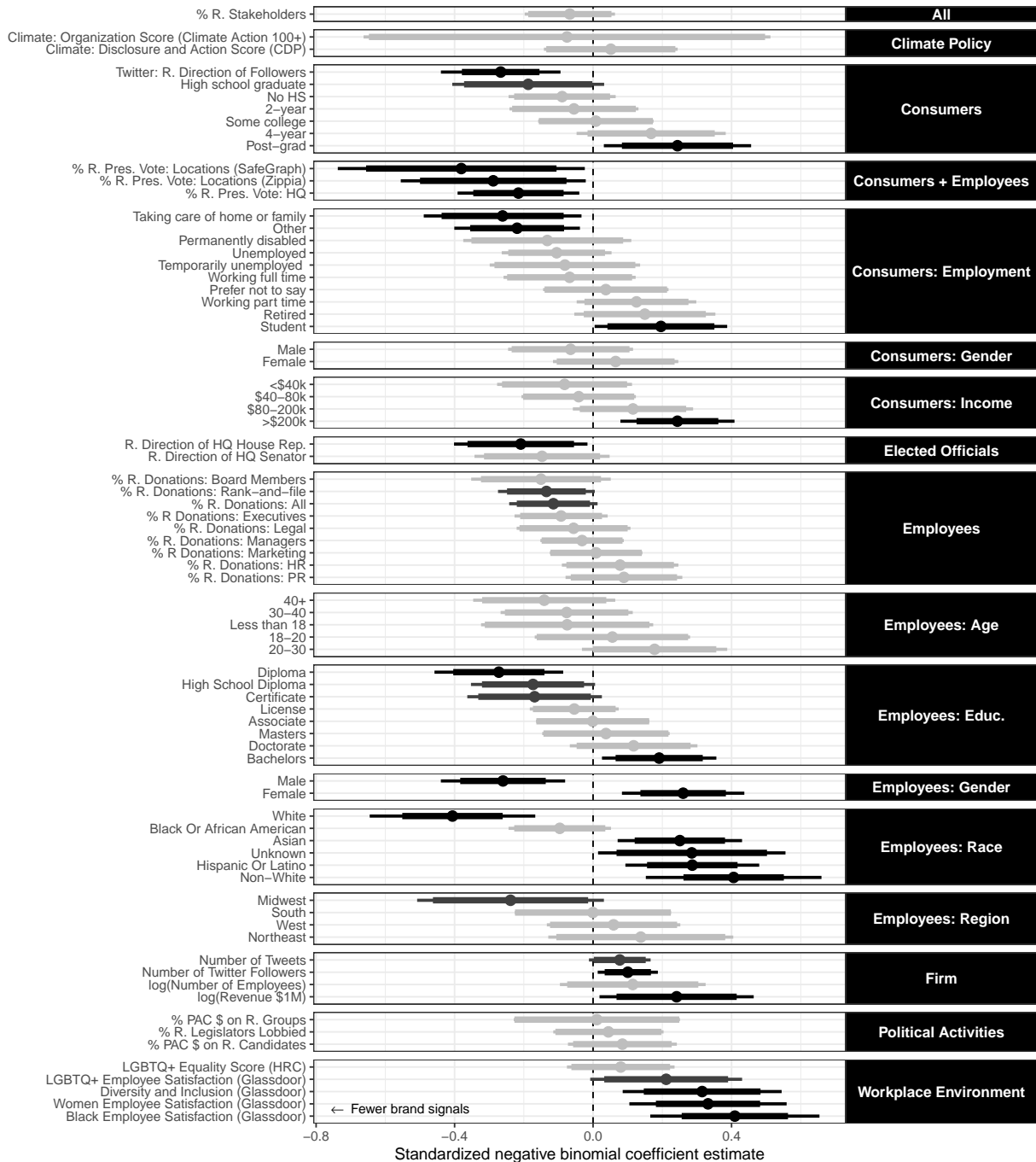
Notes: Employee bins are constructed using the median of the log count of employees across all brands as the cut-off. Coefficients are estimated from univariate regressions of brand signal (main measure) on each of the covariates shown in the right black panels for the subset of brands denoted on the vertical axis. Estimates for all brands (◇) correspond to estimates in the main text.

C.9 Predictors of the Number of Partisan Signals

The primary outcome of interest in this paper is the partisan slant of media produced by brands, in a relative sense. However, the absolute amount of partisan speech itself is important: more cues results in more impressions and greater exposure *by* the very stakeholders examined in this study. What predicts this extensive margin of brand partisan speech?

Figure C28 reveals that larger more popular brands with more progressive, Democrat-leaning stakeholders also tend to produce more partisan cues overall. Thus, not only is the average leaning of corporate brands left-leaning, but so is the total amount.

Figure C28: Correlations Between Number of Partisan Phrases and Brand Covariates

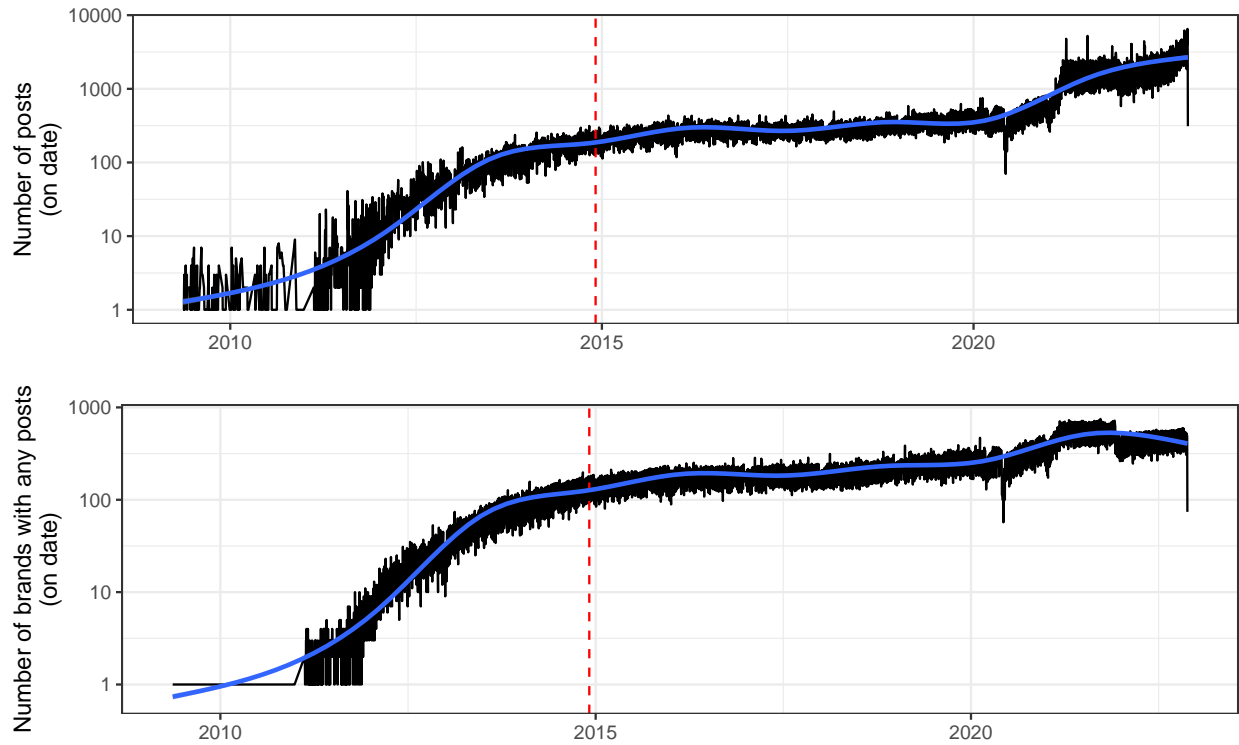


Notes: Coefficients are estimated from Negative Binomial regressions of the number of partisan phrases used by each brand on firm covariates (vertical axis). Estimates are sorted and grouped by category (black panels).

D Brand Sample

Figure D29 shows the number of posts and postings brands each day across our collected social media dataset in relation to the start period of our study.

Figure D29: Number of Posts from Brands in Sample Over Time



Notes: The dotted red line refers to the start of the study period (2015). The blue lines of LOESS lines of best fit.

The following 21 pages list the 879 corporate brands with active social media accounts that are the primary sample of analysis in this study.

Table 4: List of Brands with Active Social Media Accounts

| | Brand | Firm | % Recognition | Twitter | IG |
|----|-------------------|---------------------------------|---------------|-----------------|-------------|
| 1 | Pepsi | PepsiCo | 99% | @pepsi | @pepsi |
| 2 | Facebook | Facebook | 99% | @Facebook | @facebook |
| 3 | PayPal | PayPal | 99% | @PayPal | |
| 4 | Target | Target | 99% | @Target | |
| 5 | 7-Eleven | Seven-Eleven Japan | 99% | @7eleven | |
| 6 | Jeep | Stellantis | 99% | @Jeep | |
| 7 | M&M's | Mars, Incorporated | 99% | @mmschocolate | |
| 8 | Chevrolet | General Motors | 99% | @chevrolet | |
| 9 | Wendy's | The Wendy's Company | 99% | @Wendys | |
| 10 | Nike | Nike | 99% | @Nike | @nike |
| 11 | Applebee's | Dine Brands Global | 99% | @Applebees | |
| 12 | Clorox | Procter & Gamble | 99% | @Clorox | |
| 13 | Heinz Ketchup | Heinz | 99% | @heinz_ca | |
| 14 | Coca-Cola | The Coca-Cola Company | 98% | @CocaCola | @cocacola |
| 15 | Apple iPhone | Apple Inc. | 98% | @Apple | |
| 16 | Chick-fil-A | Chick-fil-A | 98% | @Chickfila | @chickfila |
| 17 | Ritz | Ritz | 98% | @Ritzcrackers | |
| 18 | Band-Aid | Johnson & Johnson | 98% | @Ba_15021515983 | |
| 19 | Best Buy | Best Buy | 98% | @BestBuy | @bestbuy |
| 20 | Lowe's | Lowe's | 98% | @LovesMedia | |
| 21 | McDonald's | McDonald's | 98% | @McDonaldsUK | |
| 22 | Oreo Cookies | Mondelez International | 98% | @Oreo | @oreo |
| 23 | Taco Bell | Yum! | 98% | @tacobell | @tacobell |
| 24 | Cheetos | PepsiCo | 98% | @CheetosCanada | |
| 25 | Oreo | Mondelez International | 98% | @Oreo | |
| 26 | Snickers | Mars, Incorporated | 98% | @SNICKERS | |
| 27 | Cheerios | General Mills | 98% | @cheerios | |
| 28 | Bounty | Procter & Gamble | 98% | @Bounty | |
| 29 | Burger King | Restaurant Brands International | 98% | @BurgerKing | @burgerking |
| 30 | Domino's | Domino's | 98% | @dominos | |
| 31 | Johnson & Johnson | Johnson & Johnson | 98% | @JNJcares | @jnj |
| 32 | Gap | Gap | 98% | @Gap | |
| 33 | Adidas | Adidas | 98% | @adidas | |
| 34 | Samsung | Samsung | 98% | @SamsungMobile | |
| 35 | Lay's | PepsiCo | 98% | @LAYS | |
| 36 | Walmart | Walmart | 98% | @Walmart | @walmart |
| 37 | Hershey's | The Hershey Company | 98% | @Hersheys | |
| 38 | Nickelodeon | Nickelodeon Networks | 98% | @Nickelodeon | |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|----|----------------------|------------------------|----------------------|------------------|------------------------|
| 39 | Denny's | Denny's | 98% | @DennysDiner | @dennysdiner |
| 40 | Ford | Ford | 98% | @Ford | |
| 41 | Doritos | PepsiCo | 98% | @Doritos | |
| 42 | Old Navy | Gap Inc. | 98% | @oldnavymx | @oldnavy |
| 43 | Windex | S. C. Johnson & Son | 98% | @Windex | |
| 44 | Chips Ahoy! | Mondelez International | 98% | @ChipsAhoy | |
| 45 | Subway | Subway | 98% | @SUBWAY | |
| 46 | Tostitos | PepsiCo | 98% | @Tostitos | |
| 47 | iPad | Apple Inc. | 98% | @cxrdellini | |
| 48 | Crest | Procter & Gamble | 98% | @Crest | |
| 49 | Bank of America | Bank of America | 98% | @BankofAmerica | @bankofamerica |
| 50 | Pizza Hut | Yum! Brands | 98% | @pizzahut | @pizzahut |
| 51 | Kmart | Transformco | 98% | @Kmart | |
| 52 | Victoria's Secret | Victoria's Secret | 98% | @VictoriasSecret | @victoriassecret |
| 53 | Baskin-Robbins | Inspire Brands | 98% | @BaskinRobbins | |
| 54 | Eggo | Kellogg's | 98% | @eggo | |
| 55 | Kellogg's | Kellogg's | 98% | @KelloggsUS | |
| 56 | Dunkin' | Inspire Brands | 98% | @dunkindonuts | |
| 57 | Frito-Lay | PepsiCo | 98% | @Fritolay | |
| 58 | Kleenex | Kleenex | 97% | @Kleenex | |
| 59 | Google | Alphabet Inc. | 97% | @Google | |
| 60 | Arby's | Inspire Brands | 97% | @Arbys | |
| 61 | Papa John's | Papa John's | 97% | @PapaJohnsTrophy | @papajohns |
| 62 | Febreze | Procter & Gamble | 97% | @Febreze_Fresh | @febreze |
| 63 | Frosted Flakes | Kellogg's | 97% | @frosted_flakes | @kelloggsfrostedflakes |
| 64 | Charmin | Procter & Gamble | 97% | @Charmin | |
| 65 | Calvin Klein | Calvin Klein | 97% | @YoYo | @calvinklein |
| 66 | Home Depot | Home Depot | 97% | @HomeDepot | @homedepot |
| 67 | State Farm | State Farm | 97% | @StateFarmCenter | @statefarm |
| 68 | Rice Krispies Treats | Kellogg's | 97% | @AdamSchifter | @kelloggsricekrispies |
| 69 | MasterCard | MasterCard | 97% | @Mastercard | |
| 70 | Apple | Apple Inc. | 97% | @Apple | |
| 71 | Dell | Dell Technologies | 97% | @Dell | |
| 72 | Mercedes-Benz | Mercedes-Benz | 97% | @MercedesBenzUSA | |
| 73 | Playstation | Sony | 97% | @PlayStation | |
| 74 | Head & Shoulders | Procter & Gamble | 97% | @Headshoulders | @headandshoulders |
| 75 | BMW | BMW | 97% | @BMW | |
| 76 | Lay's Chips | PepsiCo | 97% | @lay_chips | @lays |
| 77 | Pringles | Kellogg's | 97% | @Pringles | |
| 78 | Vaseline | Unilever | 97% | @VaselineBrand | |
| 79 | Tide | Procter & Gamble | 97% | @tide | |
| 80 | Dawn | Procter & Gamble | 97% | @DawnRichard | |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|---------------------------|--------------------------|----------------------|------------------|--------------|
| 81 | Special K | Kellogg's | 97% | @RadioSpecialK | @specialk |
| 82 | Macy's | Macy's | 97% | @Macys | |
| 83 | Nesquik | Nestlé | 97% | @Nesquik | |
| 84 | Sony | Sony | 97% | @Sony | |
| 85 | Skittles | Skittles | 97% | @Skittles | |
| 86 | Honda | Honda | 97% | @Honda | |
| 87 | Olive Garden | Darden Restaurants | 97% | @olivegarden | @olivegarden |
| 88 | Amazon | Amazon | 97% | @amazon | |
| 89 | Kit Kat | Nestlé | 97% | @KitKat_US | |
| 90 | Reese's Peanut Butter Cup | The Hershey Company | 97% | @etaerealbwi | |
| 91 | HP | HP | 97% | @HP | |
| 92 | Pillsbury | Pillsbury | 97% | @Pillsbury | |
| 93 | Colgate | Colgate-Palmolive | 97% | @Colgate | |
| 94 | CVS | CVS | 97% | @cvspharmacy | |
| 95 | Visa | Visa | 97% | @Visa | |
| 96 | Office Depot | Office Depot | 97% | @officedepot | @officedepot |
| 97 | Kohl's | Kohl's | 97% | @Kohls | |
| 98 | Microsoft | Microsoft | 97% | @Microsoft | |
| 99 | Dove | Unilever | 97% | @DoveCameron | |
| 100 | Fritos | PepsiCo | 97% | @OfficialFritos | |
| 101 | Jif | The J.M. Smucker Company | 97% | @Jif | |
| 102 | Sears | Sears Holdings | 97% | @Sears | |
| 103 | Chase | JPMorgan Chase | 97% | @Chase | |
| 104 | Cheez-It | Kellogg's | 97% | @cheezit | |
| 105 | Nestlé Crunch | Nestlé Crunch | 97% | @crunchbar | |
| 106 | Toys "R" Us | Toys "R" Us | 97% | | @toysrus |
| 107 | Shell | Shell plc | 97% | @Shell | |
| 108 | Wells Fargo | Wells Fargo | 97% | @WFInvesting | @wellsfargo |
| 109 | Kia | Kia | 97% | @Kia | |
| 110 | Walgreens | Walgreens Boots Alliance | 97% | @WBA_Global | |
| 111 | Swiffer | Procter & Gamble | 97% | @Swiffer | |
| 112 | Kraft Foods | Kraft Heinz | 97% | @KraftBrand | @kraft_brand |
| 113 | Honey Nut Cheerios | Honey Nut Cheerios | 97% | @HoneyNutBuzz | |
| 114 | Hershey's Kisses | The Hershey Company | 97% | @tsokolaaateee | |
| 115 | Red Lobster | Darden Restaurants | 97% | @redlobster | @redlobster |
| 116 | Twizzlers | The Hershey Company | 97% | @TWIZZLERS | |
| 117 | Cadillac | General Motors | 97% | @CadillacArabia | |
| 118 | Old Spice | Procter & Gamble | 97% | @oldspicecologne | @oldspice |
| 119 | AutoZone | AutoZone | 97% | @autozone | |
| 120 | Petco | Petco | 97% | @Petco | |
| 121 | Reese's | The Hershey Company | 97% | @reeses | |
| 122 | Campbell's | Campbell's | 97% | @Campbells | |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------------------------|--------------------------------|----------------------|------------------|-----------------------|
| 123 | Ace Hardware | Ace Hardware | 97% | @AceHardware | @acehardware |
| 124 | Dairy Queen | Berkshire Hathaway | 97% | @DairyQueen | @dairyqueen |
| 125 | Chuck E. Cheese's | Atari | 97% | @ChuckECheese | @chuckecheese |
| 126 | Hanes | Hanesbrands | 97% | @Hanes | |
| 127 | Little Caesars | Little Caesars | 97% | @littlecaesars | @littlecaesars |
| 128 | Lucky Charms | General Mills | 97% | @LuckyCharms | @luckycharms |
| 129 | Tabasco | Tabasco | 96% | @TABASCO | @tabasco |
| 130 | Chili's | Brinker International | 96% | @Chilis | |
| 131 | Nissan | Nissan | 96% | @NissanUSA | |
| 132 | J. C. Penney | J. C. Penney | 96% | | @jcpenney |
| 133 | Gillette | Procter & Gamble | 96% | @Gillette | |
| 134 | Holiday Inn | IHG Hotels & Resorts | 96% | @HolidayInn | @holidayinn |
| 135 | LG | LG | 96% | @LGUS | |
| 136 | Lifesavers | Mars, Incorporated | 96% | @LifeSavers | |
| 137 | Quaker | Quaker | 96% | @Quaker | |
| 138 | Starburst | Mars, Incorporated | 96% | @Starburst | |
| 139 | Twix | Mars Incorporated | 96% | @twix | |
| 140 | Benadryl | Johnson & Johnson | 96% | @Benadryl | |
| 141 | Heinz | Kraft Heinz | 96% | @heinz_ca | |
| 142 | Chex Mix | General Mills | 96% | @ChexMix | @chexcereal |
| 143 | Volkswagen | Volkswagen Group | 96% | @VWGroup | |
| 144 | Sam's Club | Walmart Inc. | 96% | @SamsClub | @samsclubbrasil |
| 145 | CNN | CNN Global | 96% | @cnnbrk | |
| 146 | Ziploc | S. C. Johnson & Son | 96% | @Ziploc | |
| 147 | Kellogg's Rice Krispies Treats | Kellogg's Rice Krispies Treats | 96% | @KelloggsUS | @kelloggsricekrispies |
| 148 | Motorola | Motorola | 96% | @MotoSolutions | |
| 149 | Lexus | Toyota | 96% | @Lexus | @lexususa |
| 150 | T.J. Maxx | TJX Companies | 96% | @tjmaxx | @tjmaxx |
| 151 | Hot Wheels | Mattel | 96% | @Hot_Wheels | |
| 152 | GEICO | Berkshire Hathaway | 96% | @GEICO | |
| 153 | American Express | American Express | 96% | @AmericanExpress | @americanexpress |
| 154 | Bud Light | Bud Light | 96% | @budlight | @budlight |
| 155 | Energizer | Energizer | 96% | @Energizer | |
| 156 | Krispy Kreme | Krispy Kreme | 96% | @krispykremeUK | @krispykreme |
| 157 | Kraft Mac & Cheese | Kraft Heinz | 96% | @kraftmacncheese | @kraft_macandcheese |
| 158 | Budweiser | AnheuserBusch | 96% | @budweiserusa | |
| 159 | Toyota | Toyota Group | 96% | @Toyota | |
| 160 | Fruit of the Loom | Berkshire Hathaway | 96% | @FruitOfTheLoom | @fruitoftheloom |
| 161 | Betty Crocker | General Mills | 96% | @BettyCrocker | @bettycrocker |
| 162 | Buick | General Motors | 96% | @Buick | |
| 163 | Hidden Valley Ranch | Hidden Valley Ranch | 96% | @HVRanch | |
| 164 | Reebok | Authentic Brands Group | 96% | @Reebok | |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|----------------------------|---------------------------------|---------------|------------------|--------------------------|
| 165 | Bounce | Bounce | 96% | @BounceFresh | |
| 166 | Outback Steakhouse | Bloomin' Brands | 96% | @OutbackBrasil | @outback |
| 167 | Capital One Bank | Capital One Bank | 96% | @COBATX | @capitalone |
| 168 | Bed Bath and Beyond | Bed Bath and Beyond | 96% | @BedNeeds | @bedbathandbeyond |
| 169 | Staples | Staples | 96% | @StaplesCanada | @staples |
| 170 | Google Chromebook | Alphabet Inc. | 96% | @Google | |
| 171 | Cool Ranch Doritos | PepsiCo | 96% | @crustable63 | |
| 172 | Costco | Costco | 96% | @JoshCostco15 | @costco |
| 173 | Dollar Tree | Dollar Tree | 96% | @Katie3278 | @dollartree |
| 174 | Mac | Mac | 96% | @tobymac | |
| 175 | Dial | Henkel | 96% | @Dial | |
| 176 | Chrysler | Stellantis | 96% | @Chrysler | @chrysler |
| 177 | Walmart+ | Walmart | 96% | @Walmart | @walmart |
| 178 | Universal Studios | Universal Parks & Resorts | 96% | @UniStudios | @unistudios |
| 179 | Hooters | Hooters | 96% | | @hooters |
| 180 | Duracell | Berkshire Hathaway | 96% | @Duracell | @duracell |
| 181 | Mr. Clean | Procter & Gamble | 96% | @RealMrClean | |
| 182 | Tums | Haleon | 96% | @TUMSOOfficial | @tumsofficial |
| 183 | Goldfish | Campbell Soup Company | 96% | @GoldFishLive | @goldfishsmiles |
| 184 | Oscar Mayer | Kraft Heinz | 96% | @oscardmayer | |
| 185 | Subaru | Subaru Corporation | 96% | @SubaruCustCare | @subaru_usa |
| 186 | Jack Daniel's | BrownForman Corporation | 96% | @JackDanielsSA | @JackDaniels_US |
| 187 | The Cheesecake Factory | The Cheesecake Factory | 96% | @Cheesecake | @cheesecakefactory |
| 188 | Lysol | Reckitt | 96% | @Lysol | @lysol |
| 189 | Dayquil | Procter & Gamble | 96% | @Palaverd | @nyquildayquil |
| 190 | Bath & Body Works | Bath & Body Works | 96% | @bathbodyworks | |
| 191 | Advil | Advil | 96% | @AdvilRelief | @advil |
| 192 | Hallmark | Hallmark | 96% | @Hallmark | @hallmark |
| 193 | Ben & Jerry's | Unilever | 96% | @benandjerrys | @benandjerrys |
| 194 | Dodge | Stellantis | 96% | @Dodge | @dodgeofficial |
| 195 | Barbie | Barbie | 96% | @Barbie | @barbie |
| 196 | Nyquil | Procter & Gamble | 96% | @NyQuilDayQuil | @nyquildayquil |
| 197 | Popeyes Chicken & Biscuits | Restaurant Brands International | 96% | @PopeyesChicken | @popeyeslouisianakitchen |
| 198 | Almond Joy | The Hershey Company | 96% | @balonsor | |
| 199 | Land O'Lakes | Land O'Lakes | 95% | @LandOLakesKtchn | @landolakesktchn |
| 200 | Gain | Gain | 95% | @GAINalliance | |
| 201 | Fisher Price | Mattel | 95% | @FisherPrice | @fisherprice |
| 202 | Baby Ruth | Ferrero SpA | 95% | @ruth_switfeesh | @babyruthbar |
| 203 | IKEA | IKEA | 95% | @IKEAITALIA | @ikeausa |
| 204 | Petsmart | Petsmart | 95% | @PetSmart | @petsmart |
| 205 | TGI Friday's | TGI Friday's | 95% | @jrharrington13 | @tgifridays |
| 206 | Jolly Rancher | The Hershey Company | 95% | @Jolly_Rancher | @jollyrancher |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------------|----------------------------------|----------------------|------------------|---------------------|
| 207 | Porsche | Volkswagen AG | 95% | @Porsche | @porsche |
| 208 | Butterfinger | Ferrero SpA | 95% | @Butterfinger | |
| 209 | Kindle | Amazon | 95% | @AmazonKindle | |
| 210 | Coffee-Mate | Coffee-Mate | 95% | @CoffeeMateTR | @coffeemate |
| 211 | Reese's Pieces | The Hershey Company | 95% | @_sblue7 | |
| 212 | Tyson | Tyson | 95% | @tysonchandler | @tyson_foods |
| 213 | Marshalls | Melville Corporation | 95% | @marshalls | @marshalls |
| 214 | Skechers | Skechers | 95% | @SKECHERSUSA | @skechers |
| 215 | Nestlé Toll House | Nestlé | 95% | @NestleTollHouse | |
| 216 | Pampers | Procter & Gamble | 95% | @Pampers | @pampersus |
| 217 | Allstate | Sears | 95% | @Allstate | @your_agent |
| 218 | BlueCross BlueShield | BlueCross BlueShield | 95% | @BCBST | @cbcsassociation |
| 219 | Sonic | Independent | 95% | @sonic_hedgehog | @sonicdrivein |
| 220 | Tootsie Pop | Tootsie Pop | 95% | @farahsolovely | @tootsieroll |
| 221 | Barnes & Noble | Barnes & Noble | 95% | @BNBuzz | @barnesandnoble |
| 222 | OxiClean | Church & Dwight | 95% | | @oxicleanofficial |
| 223 | Glade | S. C. Johnson & Son | 95% | @Glade | @glade |
| 224 | Chex | General Mills | 95% | @ChexCereal | @chexcereal |
| 225 | French's Mustard | McCormick & Company | 95% | | @frenchs |
| 226 | RadioShack | General Wireless IP Holdings LLC | 95% | @RadioShack | @radioshack |
| 227 | Foot Locker | Foot Locker | 95% | @footlocker | @footlocker |
| 228 | Bisquick | General Mills | 95% | @Bisquick | |
| 229 | Whole Foods Market | Amazon | 95% | @WholeFoods | @wholefoods |
| 230 | Capital One | Capital One | 95% | @CapitalOne | @capitalone |
| 231 | Yoplait | General Mills | 95% | @Yoplait | @yoplaitusa |
| 232 | Downy | Procter & Gamble | 95% | @Downy | @downy |
| 233 | Mitsubishi | Mitsubishi | 95% | @mitsucars | |
| 234 | Honey Bunches of Oats | Post Holdings | 95% | @shuhrelleean | @hboats |
| 235 | Milky Way bar | Mars, Incorporated | 95% | | @milkywaybar |
| 236 | Miller Lite | Miller Lite | 95% | @MillerLite | @millerlite |
| 237 | Buffalo Wild Wings | Independent | 95% | @BWwings | @bwings |
| 238 | Walt Disney Parks and Resorts | The Walt Disney Company | 95% | @DisneyParks | |
| 239 | Big Lots | Big Lots | 95% | @mr_crowly28 | @biglots |
| 240 | Dick's | Dick's | 95% | @DICKS | @dickssportinggoods |
| 241 | GE | GE | 95% | @GELighting | @generalelectric |
| 242 | Lamborghini | Audi AG | 95% | @Lamborghini | @lamborghini |
| 243 | Purell | Gojo Industries | 95% | | @purellbrand |
| 244 | Cracker Barrel | Cracker Barrel | 95% | @CrackerBarrel | @crackerbarrel |
| 245 | Smirnoff | Smirnoff | 95% | @SmirnoffUS | @smirnoffvodka |
| 246 | Amazon Alexa | Amazon | 94% | @alexarb24 | @alexa99 |
| 247 | Listerine | Johnson & Johnson | 94% | @ListerineGlobal | @listerine |
| 248 | Planters | Hormel Foods | 94% | @NUTmobile_Tour | |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------------|---------------------------------|----------------------|------------------|-----------------------|
| 249 | Ruffles | PepsiCo | 94% | @RUFFLES | @ruffles |
| 250 | Six Flags | Six Flags | 94% | @SixFlags | @sixflags |
| 251 | Olay | Procter & Gamble | 94% | @OlaySkin | @olay |
| 252 | Xbox | Microsoft | 94% | @Xbox | @xbox |
| 253 | Converse | Nike | 94% | @Converse | @converse |
| 254 | Motel 6 | G6 Hospitality | 94% | @motel6 | @motel6 |
| 255 | Panera Bread | JAB Holding Company | 94% | @askpanera | @panerabread |
| 256 | Orville Redenbacher's Popcorn | Conagra Brands | 94% | @OrvillePopcorn | @orvillepopcorn |
| 257 | Goodyear | Goodyear | 94% | @goodyear | @goodyear |
| 258 | Hyundai | Hyundai Motor Group | 94% | @hyundaisaudi | @hyundaiusa |
| 259 | OfficeMax | Kmart | 94% | @OfficeMax | @officedepot |
| 260 | Breyers | Unilever | 94% | @Breyers | @breyers |
| 261 | Panda Express | Panda Restaurant Group | 94% | @PandaExpress | @officialpandaexpress |
| 262 | AAA | AAA | 94% | @AAAnews | @aaa_national |
| 263 | Dove (chocolate) | Mars, Incorporated | 94% | @DoveChocolate | @dovechocolate |
| 264 | Discover | Dean Witter Reynolds | 94% | @Discover | @discover |
| 265 | Citibank | Citigroup | 94% | @Citibank | @citibank |
| 266 | PUMA | PUMA | 94% | @PUMA | @puma |
| 267 | Trader Joe's | Trader Joe's | 94% | | @traderjoes |
| 268 | Neutrogena | Johnson & Johnson | 94% | @Neutrogena | @neutrogena |
| 269 | Payless | Payless | 94% | @PaylessInsider | @payless |
| 270 | Quiznos | REGO Restaurant Group | 94% | @Quiznos | @quiznos |
| 271 | Aleve | Aleve | 94% | @aleve | @aleve_us |
| 272 | Corona Light | Corona Light | 94% | @anahaedra | @coronausa |
| 273 | Mazda | Mazda | 94% | @MazdaUSA | @mazdausa |
| 274 | Claritin | Claritin | 94% | @Claritin | @claritinusa |
| 275 | Marriott | Marriott | 94% | @Marriott | |
| 276 | General Mills | General Mills | 94% | @GeneralMills | @generalmills |
| 277 | Delta Air Lines | Delta Air Lines | 94% | @Delta_Pilots | @delta |
| 278 | Wheat Thins | Mondelez International | 94% | @WheatThins | |
| 279 | Hefty | Reynolds Consumer Products, Inc | 94% | @Hefty | |
| 280 | Progresso | General Mills | 94% | @Fundicao | @progresso |
| 281 | Orville Redenbacher's | Conagra Brands | 94% | @OrvillePopcorn | |
| 282 | Elmer's | Newell Brands | 94% | @Elmers | |
| 283 | Rolex | Rolex | 94% | @ROLEX | @rolex |
| 284 | Whirlpool | Whirlpool | 94% | @Whirlpool_CA | |
| 285 | Volvo | Volvo | 94% | @volvocars | |
| 286 | Panasonic | Panasonic | 94% | @panasonic | @panasonic |
| 287 | The LEGO Store | The LEGO Store | 94% | @theLEGOStore | @lego |
| 288 | Long John Silver's | Independent | 94% | @longjohnsilvers | @longjohnsilvers |
| 289 | Black & Decker | Stanley Black & Decker | 94% | @BLACKANDDECKER | @blackanddecker_us |
| 290 | Tostitos Scoops | PepsiCo | 94% | | @tostitos |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------------------|--------------------------|----------------------|------------------|----------------------|
| 291 | Tesla | Tesla | 94% | @Tesla | |
| 292 | Nature Valley | General Mills | 94% | @NatureValley | @nature_valley |
| 293 | McCormick | McCormick | 94% | @McCormickCorp | |
| 294 | Hertz | Hertz | 94% | @Hertz | @hertz |
| 295 | General Motors | General Motors | 94% | @GM | @generalmotors |
| 296 | Western Union | Western Union | 93% | @WesternUnion | @westernunion |
| 297 | Coors | Molson Coors | 93% | @CoorsLight | |
| 298 | Cinnabon | AFC Enterprises | 93% | @Cinnabon | |
| 299 | Corona | Corona | 93% | @corona | @coronabeerwine |
| 300 | Golden Corral | Golden Corral | 93% | @goldencorral | @goldencorral |
| 301 | Alka-Seltzer | Bayer | 93% | @alkaseltzer | |
| 302 | Cinnamon Toast Crunch | General Mills | 93% | @CTCSquares | @cinnamontoastcrunch |
| 303 | Red Robin | Red Robin | 93% | @redrobinburgers | @redrobinburgers |
| 304 | Nabisco | Kraft Foods Inc. | 93% | @Astros_Jenn | @nabiscosnacks |
| 305 | Ragú | Mizkan | 93% | @ragusauce | |
| 306 | Dollar General Corp. | Dollar General Corp. | 93% | @DollarGeneral | @dollargeneral |
| 307 | Dove Chocolate Candy Bar | Mars, Incorporated | 93% | | @dovechocolate |
| 308 | Hampton Inn | Hilton Worldwide | 93% | | @hamptonbyhilton |
| 309 | Progressive | Progressive | 93% | @progressive | @progressive |
| 310 | Rite Aid | Rite Aid | 93% | @riteaid | @riteaid |
| 311 | GMC | General Motors | 93% | @GMC | @gmc |
| 312 | Secret | Secret | 93% | @SecretWorldLgds | |
| 313 | John Deere | John Deere | 93% | @JohnDeere | @johndeere |
| 314 | Tommy Hilfiger | PVH Corp. | 93% | @TommyHilfiger | @tommyhilfiger |
| 315 | Heinz Mustard | Kraft Heinz | 93% | @mustard_heinz | |
| 316 | Pfizer | Pfizer | 93% | @pfizer | @pfizerinc |
| 317 | Disney Store | Disney Consumer Products | 93% | | @shopdisney |
| 318 | Land O Lakes (butter) | Land O Lakes (butter) | 93% | | @landolakesktchn |
| 319 | Holiday Inn Express | IHG Hotels & Resorts | 93% | @HIExpress | @holidayinnexpress |
| 320 | Smucker's | Smucker's | 93% | @smuckers | |
| 321 | Hard Rock Cafe | Hard Rock Cafe | 93% | @HardRock | @hardrockcafe |
| 322 | Aflac | Aflac | 93% | @aflac | @aflacduck |
| 323 | Suave | Unilever | 93% | @SuaveBeauty | @suave |
| 324 | Huggies | Kimberly Clark | 93% | @Huggies | @huggies |
| 325 | Days Inn | Days Inn | 93% | | @daysinn |
| 326 | Sherwin Williams | Sherwin Williams | 93% | | @sherwinwilliams |
| 327 | Jimmy Dean | Jimmy Dean | 93% | @JimmyDean | |
| 328 | Irish Spring | Colgate-Palmolive | 93% | @IrishSpring | @irishspring |
| 329 | Ralph Lauren | Ralph Lauren | 93% | @RalphLauren | @poloralphalauren |
| 330 | Air Wick | Reckitt | 93% | @airwickus | @airwickus |
| 331 | Dr. Scholl's shoes | Dr. Scholl's | 93% | | @drschollsshoes |
| 332 | Gucci | Kering | 93% | @gucci | @gucci |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|----------------------------|---------------------------|----------------------|------------------|---------------------|
| 333 | Triscuit | Mondelez International | 93% | @SoundRemedy | |
| 334 | Jiffy Lube | Shell US | 93% | @jiffylube | @jiffylubeintl |
| 335 | Velveeta | Kraft Heinz | 93% | @EatLiquidGold | @velveeta |
| 336 | Liberty Mutual | Liberty Mutual | 93% | @LibertyMutual | |
| 337 | Viagra | Viagra | 93% | @ViagraBoys | @viagra_official_ |
| 338 | Häagen-Dazs | Häagen-Dazs | 93% | @HaagenDazs_US | |
| 339 | Ferrari | Ferrari N.V. | 93% | @Ferrari | @ferrari |
| 340 | SweetTarts | SweetTarts | 93% | | @sweetartscandy |
| 341 | Tampax | Procter & Gamble | 93% | @Tampax | @tampax |
| 342 | Kroger | Kroger | 93% | @kroger | |
| 343 | Audi | Volkswagen Group | 93% | @AudiOfficial | @audi |
| 344 | Trump Hotels | Trump Hotels | 93% | @TrumpHotels | @trumphotels |
| 345 | Family Dollar | Dollar Tree | 93% | @myfamilydollar | @familydollar |
| 346 | Junior Mints | Junior Mints | 93% | @JuniorMints | |
| 347 | Exxon Mobil | Exxon Mobil | 93% | | @exxonmobil |
| 348 | Toshiba | Toshiba | 93% | @ToshibaUSA | @toshibausa |
| 349 | Enterprise | Enterprise | 92% | @Enterprise | @enterprise |
| 350 | Purina | Purina | 92% | @Purina | @purina |
| 351 | Polo Ralph Lauren | Polo Ralph Lauren | 92% | | @poloralphlauren |
| 352 | Maruchan Ramen Noodle Soup | Toyo Suisan | 92% | | @maruchan_inc |
| 353 | RAM | Stellantis | 92% | @RGVzoomin | |
| 354 | Under Armour | Under Armour | 92% | @UnderArmour | @underarmour |
| 355 | Mattel | Mattel | 92% | @Mattel | @mattel |
| 356 | Best Western | BWH Hotel Group | 92% | @BestWestern | |
| 357 | Children's Tylenol | Children's Tylenol | 92% | @jmarlauskas | |
| 358 | Dots | Dots | 92% | @dots | |
| 359 | Acura | Honda | 92% | @Acura | @acura |
| 360 | DiGiorno | Nestlé | 92% | @DiGiorno | @digiorno |
| 361 | Heineken | Heineken | 92% | @Heineken | @theheinekencompany |
| 362 | Hardee's | Imasco | 92% | @hardees_ksa | |
| 363 | Keurig | Keurig Dr Pepper | 92% | @Keurig | @keurig |
| 364 | Whoppers | The Hershey Company | 92% | @Whoppers | |
| 365 | Miller | Molson Coors | 92% | @DavidMillerSA12 | |
| 366 | Coors Light | Molson Coors | 92% | @CoorsLight | @coorslight |
| 367 | Pontiac | Oakland Motor Car | 92% | @ECAAlertQC19 | |
| 368 | Land Rover | Jaguar Land Rover | 92% | @LandRover | @landrover |
| 369 | Sour Patch Kids | Mondelez International | 92% | | @sourpatchkids |
| 370 | Maybelline | L'Oréal | 92% | @Maybelline | @maybelline |
| 371 | Jack in the Box | Jack in the Box | 92% | @JackBox | @jackinthebox |
| 372 | American Eagle Outfitters | American Eagle Outfitters | 92% | | @americaneagle |
| 373 | Lee | Kontoor Brands | 92% | @leehsienloong | @leejeans |
| 374 | Revlon | Revlon | 92% | @revlon | |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|------------------------|-------------------------------|----------------------|------------------|------------------|
| 375 | Avon | Avon | 92% | @AvonInsider | @avoninsider |
| 376 | Old El Paso | General Mills | 92% | @oldelpaso | @oldelpaso |
| 377 | Chevron | Standard Oil Co. | 92% | @Chevron | @chevron |
| 378 | Sunchips | PepsiCo | 92% | @SunChips | @sunchips |
| 379 | AMC | AMC | 92% | @AMCTheatres | |
| 380 | Pine-Sol | The Clorox Company | 92% | @pinesolcleaners | |
| 381 | Crocs | Crocs | 92% | @Crocs | @crocs |
| 382 | Pantene | Procter & Gamble | 92% | @Pantene | @pantene |
| 383 | Snickers Almond Bar | Mars, Incorporated | 92% | | @snickers |
| 384 | Philips | Philips | 92% | @Philips | @philips |
| 385 | Fiat | Stellantis Italy | 92% | @fiat | @fiat |
| 386 | Cottonelle | Cottonelle | 92% | @cottonelle | @cottonelle |
| 387 | Hilton | Hilton | 91% | @HiltonGardenInn | @hilton |
| 388 | Werther's Original | Werther's Original | 91% | @nottopochico | |
| 389 | Firestone | Bridgestone | 91% | @FirestoneTires | @firestonetires |
| 390 | WD-40 | WD-40 | 91% | | @wd40brand |
| 391 | Super 8 Motels | Wyndham Hotels & Resorts | 91% | | @super8 |
| 392 | Yamaha | Yamaha | 91% | @YamahaMusicUSA | @yamahamotorusa |
| 393 | Farmers Insurance | Zurich Insurance Group | 91% | @WeAreFarmers | @wearefarmers |
| 394 | Roku | Roku | 91% | @Roku | |
| 395 | Wrangler | Kontoor Brands | 91% | @Wrangler | @wrangler |
| 396 | Chipotle Mexican Grill | Chipotle Mexican Grill | 91% | @chipotle_green | @chipotle |
| 397 | CoverGirl | Coty | 91% | @COVERGIRL | |
| 398 | Stouffers | Nestlé | 91% | @stouffers | |
| 399 | Icy Hot | Icy Hot | 91% | @icyhot | @icyhot |
| 400 | OFF! | S. C. Johnson & Son | 91% | @OFFofficial | |
| 401 | Nordstrom | Nordstrom | 91% | @Nordstrom | @nordstrom |
| 402 | Planet Fitness | Planet Fitness | 91% | @PlanetFitness | @planetfitness |
| 403 | Splenda | Heartland Food Products Group | 91% | @Splenda | @splenda |
| 404 | Lincoln | Ford Motor Company | 91% | @LCTheater | @lincoln |
| 405 | MSNBC | MSNBC | 91% | @MSNBC | @msnbc |
| 406 | Prego | Campbell Soup Company | 91% | @meagon_kinder | @prego |
| 407 | Jaguar | Jaguar | 91% | @Jaguar | |
| 408 | Courtyard by Marriott | Marriott International | 91% | | @courtyardhotels |
| 409 | Tempur-Pedic | Tempur Sealy International | 91% | @TempurPedic | @tempurpedic |
| 410 | New Balance | New Balance | 91% | @newbalance | @newbalance |
| 411 | White Castle | White Castle | 91% | @WhiteCastle | @whitecastle |
| 412 | Infiniti | Nissan | 91% | @InfinitiMSport | @infiniti |
| 413 | Sargento String Cheese | Sargento String Cheese | 91% | | @sargentocheese |
| 414 | Robitussin | Robitussin | 91% | @Robitussin | @robitussinbrand |
| 415 | Theraflu | Theraflu | 91% | @Theraflu | |
| 416 | Tiffany & Co. | LVMH | 91% | @TiffanyAndCo | @tiffanyandco |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|----------------------|-----------------------------|----------------------|------------------|-----------------------|
| 417 | Trojan | Church & Dwight | 91% | @trojanrecords | @trojanbrandcondoms |
| 418 | Mobil 1 | Mobil 1 | 91% | @Mobil1 | |
| 419 | Men's Wearhouse | Men's Wearhouse | 91% | @menswearhouse | @MensWearhouse |
| 420 | Waffle House | Waffle House | 91% | @WaffleHouse | @wafflehouseofficial |
| 421 | GNC | Harbin Pharmaceutical Group | 91% | @GNCLiveWell | @gnc |
| 422 | Banana Republic | Gap Inc. | 90% | @BananaRepublic | @bananarepublic |
| 423 | Totino's Pizza Rolls | General Mills | 90% | @buucciarati | @totinos |
| 424 | Fitbit | Google LLC | 90% | @fitbit | @fitbit |
| 425 | Palmolive | Colgate-Palmolive | 90% | @CP_News | @palmoliveph |
| 426 | Bass Pro Shops | Bass Pro Shops | 90% | @BassProShops | @bassproshops |
| 427 | Fiber One | Fiber One | 90% | @FiberOne | @fiberone |
| 428 | PayDay | PayDay | 90% | @payday | @everyone lovespayday |
| 429 | Red Baron | Red Baron | 90% | @redbaronpizza | |
| 430 | Bacardi | Bacardi | 90% | @BacardiCanada | |
| 431 | Sour Skittles | Sour Skittles | 90% | @boiledbongwater | |
| 432 | Ram Trucks | Stellantis | 90% | @RamTrucksCanada | @ramtrucks |
| 433 | L'Oreal Paris | L'Oreal Paris | 90% | @LorealParisID | |
| 434 | Bayer Aspirin | Bayer Aspirin | 90% | @bayeraspirin | |
| 435 | Mounds | The Hershey Company | 90% | @MoundsView_PD | |
| 436 | Miracle-Gro | Scotts Miracle-Gro Company | 90% | @MiracleGro | @miraclegro |
| 437 | Greyhound | Flixbus | 90% | @GreyhoundBus | |
| 438 | Abercrombie & Fitch | Abercrombie & Fitch | 90% | @Abercrombie | @abercrombie |
| 439 | Wayfair | Wayfair | 90% | @Wayfair | @wayfair |
| 440 | Bentley | Audi | 90% | @BentleyMotors | |
| 441 | Valvoline | Valvoline | 90% | @Valvoline | @valvoline |
| 442 | Nick Jr. | Nick Jr. | 90% | @nickjr | @nickjr |
| 443 | Bissell | Bissell | 90% | @BISSELLclean | |
| 444 | Woolite | Reckitt | 90% | @Woolite | |
| 445 | Flamin' Hot Cheetos | PepsiCo | 90% | @28andgrumpy | |
| 446 | Milk-Bone | The J.M. Smucker Company | 90% | @MilkBone | |
| 447 | Nick at Nite | Nick at Nite | 90% | @nickatnitetv | @nickelodeondeutsch |
| 448 | Centrum | Centrum | 90% | | @centrumusa |
| 449 | KitchenAid | Whirlpool Corporation | 90% | @KitchenAidUSA | @kitchenaidusa |
| 450 | Craftsman | Stanley Black & Decker | 90% | @craftsman | |
| 451 | Ghirardelli | Lindt & Sprüngli | 90% | @LoveGhirardelli | @ghirardelli |
| 452 | IBM | IBM | 90% | @IBM | @ibm |
| 453 | Sealy | Tempur Sealy International | 90% | @Sealy | @sealy |
| 454 | Cheese Nips | Cheese Nips | 90% | @halseys_boob | |
| 455 | Dockers | Levi Strauss & Co. | 90% | @Dockers | @dockerskhakis |
| 456 | Amazon Fire TV | Amazon | 90% | | @amazonfiretv |
| 457 | Ruby Tuesday | Ruby Tuesday | 90% | @rubytuesday | @rubytuesday |
| 458 | Amazon Echo | Amazon | 90% | @Lekstacey | |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------|-----------------------|----------------------|------------------|----------------------|
| 459 | Champion | Hanesbrands | 89% | @championshockey | @champion |
| 460 | Michelin | Michelin | 89% | @Michelin | @michelin |
| 461 | Pier 1 Imports | Pier 1 Imports | 89% | | @pier1 |
| 462 | Gold Bond | Gold Bond | 89% | | @goldbond |
| 463 | J.P. Morgan | J.P. Morgan | 89% | @jpmorgan | @jpmorgan |
| 464 | Quality Inn | Quality Inn | 89% | @QI_Leamington | |
| 465 | Texas Roadhouse | Texas Roadhouse | 89% | @texasroadhouse | |
| 466 | AXE | Unilever | 89% | @AXE | @axe |
| 467 | Zyrtec | Zyrtec | 89% | @Zyrtec | @zyrtecallergy |
| 468 | Boston Market | Boston Market | 89% | @bostonmarket | @bostonmarket |
| 469 | BP | BP | 89% | @bp_UK | @bp_plc |
| 470 | LongHorn Steakhouse | Darden Restaurants | 89% | @LongHornSteaks | @longhornsteaks |
| 471 | Burt's Bees | Clorox | 89% | @BurtsBees | @burtsbees |
| 472 | Zales | Signet Jewelers | 89% | @ZalesJewelers | |
| 473 | CarMax | Circuit City | 89% | @CarMax | @carmax |
| 474 | Build-A-Bear Workshop | Build-A-Bear Workshop | 89% | | @buildabear |
| 475 | Mike's Hard Lemonade | Mike's Hard Lemonade | 89% | @mhl | @mikeshardbrasil |
| 476 | Clearasil | Reckitt | 89% | @ClearasilUK | @clearasil |
| 477 | Mucinex | Mucinex | 89% | @Mucinex | @mucinex_us |
| 478 | Kettle Brand Chips | Campbell Soup Company | 89% | @kettlebrand | @kettlebrand |
| 479 | Kenmore | Kenmore | 89% | @kenmore | |
| 480 | Pennzoil | Pennzoil | 89% | @Pennzoil | @pennzoil |
| 481 | Pabst Blue Ribbon | Pabst Blue Ribbon | 89% | @PabstBlueRibbon | @pabstblueribbon |
| 482 | Atari | Atari SA | 89% | @atari | @atari |
| 483 | Royal Caribbean Cruises | Royal Caribbean Group | 89% | | @royalcaribbean_aunz |
| 484 | Yankee Candle | Newell Brands | 89% | @TheYankeeCandle | @yankeecandle |
| 485 | Jimmy John's | Inspire Brands | 89% | @jimmyjohns | @jimmyjohns |
| 486 | Guinness | Guinness | 88% | @GuinnessIreland | @beerguinness |
| 487 | A&W Restaurants | A&W Restaurants | 88% | | @awrestaurants |
| 488 | Corona Extra | Corona Extra | 88% | @hnh262990 | |
| 489 | Jenny Craig | Jenny Craig | 88% | @JennyCraig | @jennycraigofficial |
| 490 | StarKist | Dongwon Group | 88% | @StarKistCharlie | |
| 491 | Louis Vuitton | LVMH | 88% | @LouisVuitton | |
| 492 | Bloomingdale's | Macy's | 88% | @Bloomingdales | |
| 493 | Pep Boys | Icahn Enterprises | 88% | @pepboysauto | @pepboysauto |
| 494 | Miller High Life | Molson Coors | 88% | @millerhighlife | @millerhighlife |
| 495 | Michelob Ultra | Michelob Ultra | 88% | @MichelobULTRA | @michelobultra |
| 496 | Procter & Gamble | Procter & Gamble | 88% | @ProcterGamble | @proctergamble |
| 497 | Pedialyte | Pedialyte | 88% | @pedialyte | @pedialyte |
| 498 | Hormel | Hormel | 88% | @HormelFoods | |
| 499 | Jim Beam | Jim Beam | 88% | @JimBeam | @jimbeamofficial |
| 500 | Smirnoff Ice | Smirnoff Ice | 88% | @s_squidney | @smirnoff |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------|----------------------------|----------------------|------------------|--------------------------|
| 501 | L. L. Bean | L. L. Bean | 88% | | @llbean |
| 502 | Preparation-H | Preparation-H | 88% | | @preparationh |
| 503 | Frigidaire | Electrolux | 88% | @Frigidaire | @frigidaire |
| 504 | Mars Bar | Mars Bar | 88% | @marsfootball | |
| 505 | Gap Kids | Gap Kids | 88% | | @gapkids |
| 506 | Mayo Clinic | Mayo Clinic | 88% | @MayoClinic | @mayoclinic |
| 507 | Samuel Adams | Boston Beer Company | 88% | @SamuelAdamsBeer | |
| 508 | Chicken of the Sea | Chicken of the Sea | 88% | @COSMermaid | @chickenoftheseaofficial |
| 509 | Speed Stick | Colgate-Palmolive | 88% | @SpeedStick | @speedstick |
| 510 | Nerds | Ferrero SpA | 88% | @PegboardNerds | |
| 511 | Excedrin | Excedrin | 88% | @Excedrin | |
| 512 | Carl's Jr. | CKE Restaurants | 88% | @NZCarlsJr | @carlsjr |
| 513 | Crown Royal | Crown Royal | 88% | @CrownRoyal | @crownroyal |
| 514 | Nationwide | Nationwide | 88% | @Nationwide | @nationwide |
| 515 | Nivea | Nivea | 88% | @ELeagueAus | @nivea |
| 516 | Carnival Cruise Line | Carnival Corporation & plc | 88% | @CarnivalCruise | @carnival |
| 517 | Dave & Buster's | Dave & Buster's | 88% | | @daveandbusters |
| 518 | Busch | AB InBev | 88% | @AnheuserBusch | |
| 519 | Motrin | Motrin | 88% | | @motrin |
| 520 | Great Value | Great Value | 87% | @Jadecrusade | |
| 521 | Sleep Number | Sleep Number | 87% | @sleepnumber | @sleepnumber |
| 522 | Allegra | Allegra | 87% | @AllegraAcosta | |
| 523 | Ore-Ida | Kraft Heinz | 87% | @OreIdaPotatoes | |
| 524 | American Express Travel | American Express Travel | 87% | | @AmericanExpress |
| 525 | Nutrisystem | Kainos Capital | 87% | @Nutrisystem | @nutrisystem |
| 526 | Nature Made | Otsuka Pharmaceutical | 87% | | @naturemadevitamins |
| 527 | Coleman | Newell Brands | 87% | @Astro_Cady | @colemanusa |
| 528 | Party City | Party City Holdings Inc. | 87% | @Jadedkisses | @PartyCity |
| 529 | Dyson | Dyson | 87% | @Dyson | @dyson |
| 530 | Chanel | Chanel | 87% | @CHANEL | |
| 531 | Five Guys | Five Guys | 87% | @FiveGuysUK | |
| 532 | One-A-Day | One-A-Day | 87% | | @oneaday_us |
| 533 | Rogaine | Rogaine | 87% | @mdl_2346 | |
| 534 | Meow Mix | The J.M. Smucker Company | 87% | @meowmix | @meowmix |
| 535 | Zantac | Zantac | 87% | @zantac360 | |
| 536 | Advance Auto Parts | Advance Auto Parts | 87% | @AdvanceAuto | @advanceautoparts |
| 537 | O'Reilly Auto Parts | O'Reilly Auto Parts | 87% | @oreillyauto | @oreillyautoparts |
| 538 | Cold Stone Creamery | Kahala Brands | 87% | @ColdStone | @coldstone |
| 539 | Omaha Steaks | Omaha Steaks | 87% | @OmahaSteaks | @omahasteaks |
| 540 | Captain Morgan | Captain Morgan | 87% | @CaptainMorganGB | |
| 541 | United | United Airlines Holdings | 87% | @united | @united |
| 542 | Purina Cat Chow | Nestlé S.A. | 87% | @PurinaCatChow | @purina |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-----------------------------|---|----------------------|------------------|------------------|
| 543 | Toaster Strudel | General Mills | 86% | @ToasterStrudel | |
| 544 | Aldi | Aldi | 86% | @AldiUK | |
| 545 | Visine | Johnson & Johnson | 86% | @Visine | |
| 546 | Coppertone | Coppertone | 86% | @governynormandy | @coppertoneusa |
| 547 | Rolaids | Sanofi | 86% | @RolaidsCanadaFR | |
| 548 | Sargento | Sargento | 86% | @SargentoCheese | |
| 549 | Ferrero Rocher | Ferrero SpA | 86% | @Lil_Ibuprofen | |
| 550 | Aveeno | Johnson & Johnson | 86% | @caval_artax | @aveenous |
| 551 | Miller Genuine Draft | Molson Coors | 86% | | @mgdbeer |
| 552 | RayBan | RayBan | 86% | @Hugo_Raybann | |
| 553 | Country Crock | Upfield | 86% | @country_crock | @countrycrock |
| 554 | Equifax | Equifax | 86% | @Equifax | |
| 555 | Sensodyne | Sensodyne | 86% | @SensodyneIndia | |
| 556 | Softsoap | Colgate-Palmolive | 86% | @_soft_soap | |
| 557 | Estée Lauder | Estée Lauder | 86% | @EsteeLauder | |
| 558 | Jergens | Jergens | 86% | | @jergensus |
| 559 | Dove men+care | Dove men+care | 86% | @DoveMenCare | @dove |
| 560 | Go-gurt | Go-gurt | 86% | @privatepat116 | |
| 561 | Laffy Taffy | Laffy Taffy | 86% | @LaffyTaffy | @laffytaffy |
| 562 | Hyatt | Hyatt | 86% | @Hyatt | @hyatt |
| 563 | Kay | Kay | 86% | @heykayadams | |
| 564 | Kibbles 'n Bits | The J.M. Smucker Company | 86% | @KibblesNBits | @kibblesnbits |
| 565 | RCA | GE | 86% | @RCARecords | |
| 566 | Mary Kay Cosmetics | Mary Kay Cosmetics | 85% | @marykaycanada | @marykayus |
| 567 | Snyder's Pretzels | Snyder's-Lance | 85% | | @snyders_hanover |
| 568 | Maytag | Whirlpool Corporation | 85% | @MaytagCare | @maytag |
| 569 | Forever 21 | Authentic Brands Group Brookfield Properties Simon Property Group | 85% | @Forever21 | @forever21 |
| 570 | Trivago | Trivago | 85% | @trivago | @trivago |
| 571 | Sheraton | Marriott International | 85% | @sheratonhotels | |
| 572 | White Castle Frozen Sliders | White Castle Frozen Sliders | 85% | | @whitecastle |
| 573 | Urban Outfitters | Urban Outfitters | 85% | @UrbanOutfitters | @urbanoutfitters |
| 574 | Seagram's | Seagram's | 85% | @SeagramsEscapes | |
| 575 | Lactaid | Lactaid | 85% | @Lactaid | @lactaid |
| 576 | Armor All | Energizer Holdings | 85% | @Armor_All | @armorallusa |
| 577 | Prada | Prada | 85% | @Prada | @prada |
| 578 | Bertolli | Bertolli | 85% | @Bertolli | |
| 579 | Heath bar | Heath bar | 85% | @funinspace | |
| 580 | Pottery Barn | Williams-Sonoma | 85% | @potterybarn | @potterybarn |
| 581 | True Value | True Value | 85% | @TrueValue | @truevalue |
| 582 | Proactiv | Guthy-Renker | 85% | @Proactiv | @proactiv |
| 583 | The North Face | VF Corporation | 85% | @thenorthface | @thenorthface |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------|----------------------------|----------------------|------------------|-------------------|
| 584 | Hot Tamales | Hot Tamales | 85% | @HOTTAMALESBrand | @hottamalescandy |
| 585 | La Quinta Inns & Suites | Wyndham Hotels & Resorts | 85% | | @laquintahotels |
| 586 | Scotts | Scotts | 85% | @scottsmenswear | |
| 587 | Honeywell | Honeywell | 85% | @Honeywell_Home | @honeywell |
| 588 | Columbia | Columbia | 85% | @Columbia | |
| 589 | Merrill Lynch | Bank of America | 85% | @MerrillLynch | |
| 590 | Ritz-Carlton | Marriott International | 85% | @RitzCarlton | @ritzcarlton |
| 591 | Soft Scrub | Soft Scrub | 85% | | @softscrub |
| 592 | Embassy Suites | Hilton Worldwide | 85% | @EmbassySuites | @embassysuites |
| 593 | Southwest | Southwest | 85% | @SouthwestAir | |
| 594 | Ramada | Wyndham Hotels and Resorts | 84% | | @ramadabywyndham |
| 595 | UnitedHealthcare | UnitedHealthcare | 84% | @UHC | @unitedhealthcare |
| 596 | Baileys | Baileys | 84% | @BaileysOfficial | |
| 597 | Wilson Sporting Goods | Amer Sports | 84% | | @wilsonballglove |
| 598 | Timberland | VF Corporation | 84% | @Timberland | |
| 599 | Herbal Essences | Herbal Essences | 84% | @herbalessences | @herbalessences |
| 600 | Clear Eyes | Clear Eyes | 84% | | @cleareyes |
| 601 | Humana | Humana | 84% | @Humana | @humana |
| 602 | Brach's | Ferrero SpA | 84% | @Brach_market | |
| 603 | Armani | Armani | 84% | @armani | |
| 604 | Eddie Bauer | Eddie Bauer | 84% | @eddiebauer | @eddiebauer |
| 605 | Shout | Shout | 84% | @ShoutFactory | |
| 606 | Hubba Bubba | Hubba Bubba | 84% | @JulumMama | |
| 607 | Schick | Schick | 84% | @SchickHydro | |
| 608 | Charles Schwab | Charles Schwab | 84% | @CharlesSchwab | |
| 609 | Tidy Cats | Tidy Cats | 84% | @TidyCats | @tidycats |
| 610 | Hilton Garden Inn | Hilton Worldwide | 84% | @HiltonGardenInn | @hiltongardeninn |
| 611 | Rolo | The Hershey Company | 84% | @rolotomassiband | |
| 612 | St. Ives | St. Ives | 84% | @StIvesSkin | @stivesskin |
| 613 | Dollar Shave Club | Unilever | 84% | @DollarShaveClub | @dollarshaveclub |
| 614 | MetLife | MetLife | 84% | @MetLife | |
| 615 | Miller Genuine Draft | Molson Coors | 84% | @Miller_SLV | @mgdbeer |
| 616 | Sharp | Sharp | 84% | @SHARP_JP | |
| 617 | Budget | Budget | 84% | @Budget | |
| 618 | Serta | Serta Simmons Bedding | 84% | @SertaMattresses | |
| 619 | TRESemmé | Unilever | 84% | @TRESemme | |
| 620 | Fujifilm | Fujifilm | 83% | @FujifilmX_US | |
| 621 | P.F. Chang's | P.F. Chang's | 83% | @PFChangs | @pfchangs |
| 622 | Dolby | Dolby | 83% | @Dolby | |
| 623 | DeWalt | Stanley Black & Decker | 83% | @DEWALTtough | |
| 624 | Kohler | Kohler | 83% | @Kohler | @kohler |
| 625 | Flonase | Flonase | 83% | @flonase | @flonase |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------------------|----------------------------------|---------------|------------------|-----------------------------|
| 626 | Quicken Loans | Quicken Loans | 83% | @QuickenLoans | @quickenloans |
| 627 | Famous Footwear | Caleres | 83% | @FamousFootwear | @famousfootwear |
| 628 | Acer | Acer Group | 83% | @Acer | @acer |
| 629 | Metamucil | Metamucil | 83% | @Metamucil | @metamucil |
| 630 | Banana Boat | Banana Boat | 83% | @bananaboat | @bananaboatbrand |
| 631 | Hyatt Regency | Hyatt Regency | 83% | @hyattregency | @hyattregency |
| 632 | BFGoodrich | Michelin | 83% | @BFGoodrichTires | |
| 633 | Dior | Dior | 83% | @Dior | @dior |
| 634 | Marie Callender's | Marie Callender's Inc. | 83% | @_MarieCallender | @mariecallendersrestaurants |
| 635 | Life Lock | NortonLifeLock | 83% | | @lifelock |
| 636 | Oxygen | NBCUniversal Cable Entertainment | 83% | @oxygen | @oxygen |
| 637 | Johnsonville Sausage | Johnsonville Sausage | 83% | @Johnsonvillesa2 | @johnsonville |
| 638 | USAA | USAA | 83% | @USAA | @usaa |
| 639 | Nautica | Authentic Brands Group | 83% | @nautica | @nautica |
| 640 | JetBlue | JetBlue | 83% | @JetBlue | @jetblue |
| 641 | Sephora | LVMH | 83% | @Sephora | @sephora |
| 642 | Red Roof Inn | WRRH Investments LP | 83% | | @redroofinn |
| 643 | Castrol | Burmah Oil | 83% | @Castrol | @castrolusa |
| 644 | Clinique | Estée Lauder Companies | 83% | @Clinique | |
| 645 | Supercuts | Regis Corporation | 82% | @Supercuts | @supercuts |
| 646 | Amazon Fresh | Amazon | 82% | @AmazonFresh | @amazonfresh |
| 647 | Nordic Track | Nordic Track | 82% | | @nordictrack |
| 648 | In-N-Out Burger | In-N-Out Burger | 82% | | @innout |
| 649 | Pasta Roni | PepsiCo | 82% | @RiceARoniUS | |
| 650 | Ross | Ross | 82% | @realrossnoble | |
| 651 | Chobani | Chobani | 82% | @Chobani | @chobani |
| 652 | Safeway | Independent | 82% | @Safeway | @safeway |
| 653 | Cetaphil | Galderma Laboratories | 82% | @2tender4tinder | @cetaphilus |
| 654 | Wonderful Pistachios | Wonderful Pistachios | 82% | @WonderfulNuts | |
| 655 | Jose Cuervo | Jose Cuervo | 82% | @JoseCuervo | |
| 656 | Bridgestone | Bridgestone | 82% | @Bridgestone | @bridgestone |
| 657 | Winn-Dixie | Southeastern Grocers | 82% | @WinnDixie | |
| 658 | Blue Moon | Blue Moon | 82% | @BlueMoonBrewCo | @bluemoonbrewco |
| 659 | Mike and Ike | Mike and Ike | 82% | @mikeandike | @mikeandikecandy |
| 660 | Nissin Cup Noodles | Nissin Cup Noodles | 82% | @chadieeeee | @originalcupnoodles |
| 661 | Sudafed | Sudafed | 82% | @KyKyHam | |
| 662 | Aetna | CVS Health | 82% | @Aetna | @aetna |
| 663 | Southern Comfort | Southern Comfort | 82% | @southerncomfort | @southerncomfort |
| 664 | Wyndham Hotels & Resorts | Wyndham Hotels & Resorts | 81% | @WyndhamHotels | @wyndhamhotels |
| 665 | Neiman Marcus | Neiman Marcus | 81% | @neimanmarcus | @neimanmarcus |
| 666 | Coach | Tapestry | 81% | @Coach | @coach |
| 667 | Airborne | Reckitt | 81% | @173rdAbnBde | |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|------------------------|--------------------------|----------------------|------------------|------------------------|
| 668 | Beggin' Strips | Nestlé | 81% | @Beggin | @beggin |
| 669 | Ivory | Ivory | 81% | @Ivory | |
| 670 | Emergen-C | Emergen-C | 81% | @emergenc | |
| 671 | U.S. Bank | U.S. Bank | 81% | @usbankstadium | @usbank |
| 672 | Heath | Heath | 81% | @HeathBell21 | |
| 673 | JVC | Matsushita Electric | 81% | @JVC_UK | |
| 674 | Church's Chicken | Church's Chicken | 81% | @ChurchsChicken | @churchschicken |
| 675 | Aéropostale | Aéropostale | 81% | @Aeropostale | |
| 676 | Frank's RedHot Sauce | McCormick & Company | 81% | | @FranksRedHot |
| 677 | Maserati | Stellantis | 81% | @Maserati_HQ | @maserati |
| 678 | Reynolds | Reynolds | 81% | @DanReynolds | |
| 679 | Right Guard | Henkel | 81% | @RightGuardUS | @rightguardus |
| 680 | SanDisk | Western Digital | 81% | @SanDisk | @sandisk |
| 681 | Pepcid | Pepcid | 81% | @PepcidSalix | @pepcid |
| 682 | PediaSure | PediaSure | 81% | @riio_pediasure | @pediasure |
| 683 | Cabela's | Bass Pro Shops | 81% | @Cabelas | |
| 684 | J.Crew | J.Crew | 81% | @jcrew | |
| 685 | New York Life | New York Life | 81% | @NewYorkLife | @newyorklife |
| 686 | Orange Julius | Dairy Queen | 81% | @IncredibolBol | |
| 687 | Reese's Puffs | Reese's Puffs | 81% | @reesespuffs | @reesespuffs |
| 688 | Samsonite | Samsonite | 81% | @MySamsonite | |
| 689 | Swedish Fish | Swedish Fish | 81% | @SwedishFish | @swedishfish |
| 690 | Michael Kors | Michael Kors | 80% | @MichaelKors | @michaelkors |
| 691 | Vizio | Vizio | 80% | @VIZIO | @vizio |
| 692 | Vans | VF Outdoor | 80% | @VANS_66 | @vans |
| 693 | Jersey Mike's Subs | Jersey Mike's Subs | 80% | @jerseymikes | @jerseymikes |
| 694 | Johns Hopkins Medicine | Johns Hopkins University | 80% | @HopkinsMedicine | @HopkinsMedicine |
| 695 | Avis | Avis | 80% | @Avis | @avis |
| 696 | Mattress Firm | Steinhoff International | 80% | @MattressFirm | @mattressfirm |
| 697 | Kahlúa | Keurig Dr Pepper | 80% | @Kahlua | |
| 698 | Cisco | Cisco | 80% | @Cisco | @cisco |
| 699 | Bosch | Bosch | 80% | @BoschAmazon | @boschglobal |
| 700 | LendingTree | LendingTree | 80% | @LendingTree | |
| 701 | CiCi's Pizza | CiCi Enterprises Inc. | 80% | | @officialcicis |
| 702 | Dillard's | Dillard's | 80% | @Dillards | |
| 703 | Hennessy | Hennessy | 80% | @Hennessy | |
| 704 | King's Hawaiian | King's Hawaiian | 80% | @KingsHawaiian | @kingshawaiian |
| 705 | Joe's Crab Shack | Joe's Crab Shack | 80% | @Noberlober | @officialjoescrabshack |
| 706 | Fructis | Fructis | 80% | @GarnierFructis | |
| 707 | Four Seasons | Four Seasons | 80% | @therealfstl1992 | @fourseasons |
| 708 | Versace | Capri Holdings | 80% | @Versace | @versace |
| 709 | Bob Evans | Bob Evans | 79% | @BobEvansFarms | @bobevansfarms |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|-------------------------------------|-------------------------------------|----------------------|------------------|----------------------|
| 710 | Crate & Barrel | Crate & Barrel | 79% | | @crateandbarrel |
| 711 | Kotex | Kimberly-Clark Corporation | 79% | @kotex | |
| 712 | Boston Baked Beans | Boston Baked Beans | 79% | @BeansBoston | |
| 713 | Cancer Treatment Centers of America | Cancer Treatment Centers of America | 79% | | @cancercenter |
| 714 | Home Goods | TJX Companies | 79% | @lacad2010 | @homegoods |
| 715 | Hush Puppies | Wolverine World Wide | 79% | | @hushpuppiesshoes |
| 716 | Sunoco | Sunoco | 79% | @SunocoRacing | @gosunoco |
| 717 | Nordstrom Rack | Nordstrom | 79% | @nordstromrack | @nordstromrack |
| 718 | Ashley | Ashley | 79% | @iSmashFizzle | |
| 719 | Steak 'n Shake | Biglari Holdings | 79% | @SteaknShake | @steaknshake |
| 720 | Clairol | Clairol | 79% | @ClairolColor | |
| 721 | Radisson | Radisson Hotel Group | 79% | @RadissonHotels | @radisson |
| 722 | Turtle Wax | Turtle Wax | 79% | @TurtleWax | @turtlewax |
| 723 | Norwegian Cruise Lines | Norwegian Cruise Line Holdings | 79% | | @norwegiancruiseline |
| 724 | Zenith | LVMH | 79% | @zenith | |
| 725 | Ulta Beauty | Ulta Beauty | 79% | @ultabeauty | @ultabeauty |
| 726 | Kashi | Kellogg's | 79% | @dkashikar | @kashi |
| 727 | AAMCO | American Driveline Systems | 79% | @dboyreal100 | |
| 728 | Hawaiian Tropic | Edgewell Personal Care | 79% | @gayy4lana | @hawaiiantropic |
| 729 | Hitachi | Hitachi | 79% | @HitachiGlobal | @hitachi |
| 730 | Johnnie Walker | Johnnie Walker | 79% | @JohnnieWalkerUS | @johnniewalkerus |
| 731 | Stella Artois | Stella Artois | 78% | @StellaArtois | @StellaArtois |
| 732 | Stanley | Stanley Black & Decker | 78% | @StanleyDonwood | |
| 733 | Schwinn | Pon Holdings | 78% | | @schwinnbikes |
| 734 | Clif | Mondelez International | 78% | @ClifBar | |
| 735 | Liz Claiborne | Liz Claiborne | 78% | @LizClaiborne5 | |
| 736 | Yves Saint Laurent | Kering | 78% | @tellem Yves | @ysl |
| 737 | H&M | H&M | 78% | @hm | @hm |
| 738 | American Greetings | American Greetings | 78% | @amgreetings | @amgreetings |
| 739 | Beats by Dr. Dre | Apple Inc. | 78% | | @beatsbydre |
| 740 | Bud Light Platinum | Bud Light Platinum | 78% | @BLPlatinum | @budlight |
| 741 | Ortega | Ortega | 78% | @BrianTcity | |
| 742 | Perdue | FPP Family Investments | 78% | @PerdueChicken | |
| 743 | KIND | Mars, Incorporated | 78% | @KINDSnacks | @kindsnacks |
| 744 | Aston Martin | Aston Martin | 78% | @astonmartin | |
| 745 | Rold Gold | PepsiCo | 78% | @RoldGold | |
| 746 | Venmo | PayPal | 78% | @Venmo | @venmo |
| 747 | Nexium | Nexium | 78% | @Nexium24HR_US | @nexium24hr_us |
| 748 | Oakley | EssilorLuxottica | 78% | @oakley | |
| 749 | Firehouse Subs | Restaurant Brands International | 78% | @FirehouseSubs | @firehousesubs |
| 750 | STP | Energizer Holdings | 78% | @OriginalSTP | @originalstp |
| 751 | UGG | Deckers Brands | 78% | @UGG | @ugg |

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List of Brands with Active Social Media Accounts (continued from last page)

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------------|-------------------------------|---------------|------------------|--------------------|
| 752 | Benjamin Moore | Berkshire Hathaway | 78% | @Benjamin_Moore | @benjaminmoore |
| 753 | Cigna | Cigna | 78% | @Cigna | |
| 754 | Knorr | Unilever | 77% | @Knorr | @knorr |
| 755 | Delta Faucet | Masco | 77% | @deltafaucet | @deltafaucet |
| 756 | DoubleTree | Hilton Worldwide | 77% | @DoubleTree | |
| 757 | Milwaukee | Techtronic Industries | 77% | @Bucks | |
| 758 | Goldman Sachs | Goldman Sachs | 77% | @GoldmanSachs | @goldmansachs |
| 759 | Lancôme | L'Oréal | 77% | @LancomeUSA | |
| 760 | Modelo | InBev | 77% | @isaaanki | @modelousa |
| 761 | TV Land | MTV Entertainment Group | 77% | @tvland | @tvland |
| 762 | Lubriderm | Lubriderm | 77% | @Lubriderm_Mx | |
| 763 | Residence Inn | Marriott International | 77% | @ResidenceInn | @residenceinn |
| 764 | Fidelity | Fidelity | 77% | @Fidelity | |
| 765 | British Airways | International Airlines Group | 77% | @British_Airways | |
| 766 | The Vitamin Shoppe | Franchise Group | 77% | @VitaminShoppe | @vitaminshoppe |
| 767 | Grand Hyatt | Grand Hyatt | 77% | @grandhyattbali | @grandhyatt |
| 768 | Saab | Saab | 77% | @Saab | |
| 769 | Natural Light | Natural Light | 77% | @naturallight | @naturallightbeer |
| 770 | Snyder's | Snyder's-Lance | 77% | @Snyders_Hanover | |
| 771 | Gulf | Gulf | 77% | @gulf_news | |
| 772 | Barbasol | Perio, Inc. | 77% | @BarbasolShave | |
| 773 | Blue Buffalo | Blue Buffalo | 77% | @bluebuffalo | @bluebuffalo |
| 774 | Malibu Rum | Malibu Rum | 77% | @MalibuRum | @maliburumus |
| 775 | Westinghouse | Westinghouse | 77% | | @westinghouse_home |
| 776 | Vera Wang | Vera Wang | 76% | @VeraWang | |
| 777 | Princess Cruises | Carnival Corporation & plc | 76% | @PrincessCruises | @princesscruises |
| 778 | Claire's | Claire's | 76% | @claires | |
| 779 | Saks | Saks | 76% | @saks | @saks |
| 780 | Paul Mitchell | Paul Mitchell | 76% | @PaulMitchellUS | @paulmitchellde |
| 781 | Hollister | Hollister | 76% | @HollisterCo | |
| 782 | Whataburger | Whataburger | 76% | @Whataburger | |
| 783 | Jägermeister | Jägermeister | 76% | @JagermeisterUSA | |
| 784 | Sally Beauty | Sally Beauty | 76% | @SallyBeauty | @sallybeautymx |
| 785 | ACT | ACT | 76% | @ACT | |
| 786 | TD Ameritrade | TD Ameritrade Holding Co. | 76% | @TDAmeritrade | @tdameritrade |
| 787 | Safelite | Belron | 76% | @safelite | |
| 788 | John Hancock | Manulife Financial | 76% | @JohnHancockJobs | @johnhancock |
| 789 | Fuddruckers | Black Titan Franchise Systems | 76% | @retnuhsdrawkcab | @fuddruckers |
| 790 | Wild Turkey | Campari Group | 76% | @WildTurkey | |
| 791 | Invisalign | Invisalign | 76% | @Invisalign | |
| 792 | Cartier | Richemont | 76% | @Cartier | |
| 793 | Alamo | Enterprise Holdings | 75% | @Alamo | |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|----------------------------------|----------------------------------|----------------------|------------------|-------------------------|
| 794 | Jamba Juice | Focus Brands | 75% | @Only1Jama | @jambajuice |
| 795 | Enfamil | Enfamil | 75% | @Enfamil | |
| 796 | Waldorf Astoria Hotels & Resorts | Waldorf Astoria Hotels & Resorts | 75% | | @waldorfastoria |
| 797 | Chromecast | Google | 75% | @Chromecast | |
| 798 | Publix | Publix | 75% | @Publix | |
| 799 | Alaska Airlines | Alaska Air Group | 75% | @AlaskaAir | @alaskaair |
| 800 | Great Clips | Great Clips | 75% | @GreatClips | @greatclips |
| 801 | Cape Cod | Campbell Soup Company | 75% | @CapeCodChips | |
| 802 | Entenmann's | Bimbo Bakeries USA | 75% | @Entenmanns | |
| 803 | DKNY | LVMH | 75% | @dkny | |
| 804 | DieHard | DieHard | 75% | @DieHardBattery | |
| 805 | Zoloft | Zoloft | 75% | @poppersslut | |
| 806 | ZzzQuil | ZzzQuil | 75% | @ZzzQuil | |
| 807 | MINI | MINI | 75% | @mini_twjp | |
| 808 | Hyatt Place | Hyatt Place | 75% | @HyattPlacePune | @hyattplace |
| 809 | Logitech | Logitech | 74% | @Logitech | |
| 810 | Lands' End | Sears | 74% | @AskLandsEnd | @landsend |
| 811 | Imodium | Imodium | 74% | @IMODIUM | |
| 812 | Dos Equis | Dos Equis | 74% | @DosEquis | |
| 813 | Sabra Hummus | Strauss | 74% | | @sabra |
| 814 | Behr | Masco | 74% | @BehrPaint | |
| 815 | Garmin | Garmin | 74% | @Garmin | |
| 816 | Intuit | Intuit | 74% | @Intuit | |
| 817 | JW Marriott | Marriott International | 74% | | @jwmarriotthotels |
| 818 | Investigation Discovery | Warner Bros. Discovery Networks | 74% | @IDLatinoamerica | @investigationdiscovery |
| 819 | Fossil | Fossil | 74% | @Fossil | |
| 820 | Garnier | L'Oréal | 74% | @garnierUSA | |
| 821 | Skinny Cow | Skinny Cow | 74% | @SkinnyCowUS | @skinnycowus |
| 822 | Duluth Trading Co. | Duluth Trading Co. | 74% | @DuluthTradingCo | @duluthtradingcompany |
| 823 | Dannon | Dannon | 74% | @Dannon | |
| 824 | Zatarain's | Zatarain's | 74% | @Zatarains | |
| 825 | Cape Cod Chips | Campbell Soup Company | 74% | @CapeCodChips | @capecodchips |
| 826 | Caramello | Caramello | 74% | @Mmapu_L | |
| 827 | Esurance | Folksamerica Holding Co. | 73% | @esurance | |
| 828 | K-Y | K-Y | 73% | @KYBrand | |
| 829 | Swanson | Swanson | 73% | @wendysueswanson | |
| 830 | Frontier Airlines | Indigo Partners | 73% | @FlyFrontier | @flyfrontier |
| 831 | Nature's Bounty | Nature's Bounty | 73% | @NaturesBounty | @naturesbounty |
| 832 | Jos. A. Bank | Tailored Brands | 73% | | @josabank |
| 833 | Lennox | Lennox | 73% | @LennoxAir | |
| 834 | Moderna | Moderna | 73% | @moderna_tx | |
| 835 | Morgan Stanley | Morgan Stanley | 73% | @MorganStanley | @morgan.stanley |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------------------|--------------------------|----------------------|------------------|------------------------|
| 836 | Peloton | Peloton | 73% | @onepeloton | |
| 837 | XM | Sirius XM Holdings | 73% | @SIRIUSXM | |
| 838 | Jared | Signet Jewelers | 73% | @ThatsJared | |
| 839 | Ann Taylor | Ascena Retail Group | 73% | @AnnTaylor | @anntaylor |
| 840 | Red Wing Shoes | Red Wing Shoes | 73% | | @redwingheritage |
| 841 | The Hartford | The Hartford | 73% | @TheHartford | |
| 842 | Dolce & Gabbana | Dolce & Gabbana | 73% | @dolcegabbana | @dolcegabbana |
| 843 | DSW Shoes | DSW Shoes | 73% | | @designer_brands |
| 844 | Eucerin | Eucerin | 73% | @EucerinUS | |
| 845 | Absolut | Absolut | 73% | @absolutvodka | |
| 846 | Skyy | Skyy | 73% | @ryanskyy | |
| 847 | Brooks Brothers | SPARC Group LLC | 72% | @BrooksBrothers | |
| 848 | K-Swiss | Xtep | 72% | @tournageddon | |
| 849 | Gobstopper | Gobstopper | 72% | @GabbyAnderson15 | |
| 850 | Kirkland Signature | Kirkland Signature | 72% | @ashadystory | |
| 851 | Big Boy | Big Boy | 72% | @BigBoy | @bigboysverige |
| 852 | Champs | Foot Locker | 72% | @champssports | |
| 853 | Air Canada | Air Canada | 72% | @AirCanada | |
| 854 | Rust-Oleum | Rust-Oleum | 72% | @RustOleum | |
| 855 | Country Inns & Suites | Country Inns & Suites | 72% | | @countryinn |
| 856 | DAVID Seeds | DAVID Seeds | 72% | @Davidseeds | @davidseeds |
| 857 | Keystone Light | Keystone Light | 72% | @KeystoneLightUS | @keystonelightofficial |
| 858 | AstraZeneca | AstraZeneca | 72% | @AstraZeneca | |
| 859 | California Pizza Kitchen | California Pizza Kitchen | 72% | @GrittysGooch69 | @cpk |
| 860 | Jameson | Jameson | 72% | @jameson_us | |
| 861 | American Girl | American Girl | 72% | @American_Girl | @americangirlbrand |
| 862 | Bumble Bee Foods | Bumble Bee Foods | 72% | | @bumblebeefoods |
| 863 | Citizens Bank | Citizens Bank | 72% | | @citizensbank |
| 864 | YETI | YETI | 72% | @YETICoolers | @yeti |
| 865 | Sizzler | Sizzler | 72% | @Sizzler_USA | |
| 866 | Del Taco | Jack in the Box | 72% | @DelTaco | @deltaco |
| 867 | Nathans Famous | Nathans Famous | 72% | | @originalnathans |
| 868 | Van Heusen | Van Heusen | 72% | @VanHeusen | |
| 869 | Auntie Anne's | Focus Brands | 72% | @AuntieAnnes | @auntieannespretzels |
| 870 | Albertsons | Albertsons | 72% | @Albertsons | |
| 871 | Ambien | Ambien | 72% | @andrizzyyy | |
| 872 | Horizon Organic Milk | Dean Foods | 72% | | @horizonorganic |
| 873 | Seiko | Seiko Group | 72% | @locsei | |
| 874 | Danimals | Danimals | 72% | @dgaunax3 | |
| 875 | Tony Roma's | Tony Roma's | 71% | | @tonyromasspain |
| 876 | Bristol-Myers Squibb | Bristol-Myers Squibb | 71% | | @bristolmyerssquibb |
| 877 | Sbarro | Sbarro | 71% | @Sbarro | |

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List of Brands with Active Social Media Accounts *(continued from last page)*

| | Brand | Firm | % Recognition | Twitter | IG |
|-----|--------------|-------------|----------------------|----------------|-------------|
| 878 | Kenwood | JVCKenwood | 71% | @Kenwood_UK | |
| 879 | Saks Off 5th | Saks | 71% | @SaksOFF5TH | @saksoff5th |